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**SCIENCE  
- OF -  
COERCION**

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**Communication  
Research &  
Psychological  
Warfare**

**1945-1960**

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**Christopher Simpson**

# Contents

1. Defining Psychological War, 3
2. World War and Early Modern Communication Research, 75
3. "The Social Scientists Make a Huge Contribution," 31
4. Academic Advocates, 42
5. Outposts of the Government, 52
6. "Barrack and Trench Mates," 63
7. Internationalization and Enforcement of the Paradigm of Domination, 94
8. The Legacy of Psychological Warfare, 707

Appendix: Dr. Stuart Dodd's List of  
"Revere-Connected Papers" (1958), 118

Bibliographic Essay, 123

Notes, 133

Index, 795

# 1

## Defining Psychological War

Communication research is a small but intriguing field in the social sciences. This relatively new specialty crystallized into a distinct discipline within sociology—complete with colleges, curricula, the authority to grant doctorates, and so forth—between about 1950 and 1955. Today it underlies most college- and graduate-level training for print and broadcast journalists, public relations and advertising personnel, and the related craftspeople who might be called the "ideological workers" of contemporary U.S. society.<sup>1</sup>

Government psychological warfare programs helped shape mass communication research into a distinct scholarly field, strongly influencing the choice of leaders and determining which of the competing scientific paradigms of communication would be funded, elaborated, and encouraged to prosper. The state usually did not directly determine what scientists could or could not say, but it did significantly influence the selection of who would do the "authoritative" talking in the field.

This book takes up three tasks. First, it outlines the history of U.S. psychological warfare between 1945 and 1960, discussing the basic theories, activities, and administrative structure of this type of communication enterprise. Second, it looks at the contributions made by prominent mass communication researchers and institutions to that enterprise. Third, it examines the impact of psychological warfare programs on widely held preconceptions about communication and science within the field of communication research itself.

Since World War II, the U.S. government's national security campaigns have usually overlapped with the commercial ambitions of major

advertisers and media companies, and with the aspirations of an enterprising stratum of university administrators and professors. Military, intelligence, and propaganda agencies such as the Department of Defense and the Central Intelligence Agency helped bankroll substantially all of the post-World War II generation's research into techniques of persuasion, opinion measurement, interrogation, political and military mobilization, propagation of ideology, and related questions. The persuasion studies, in particular, provided much of the scientific underpinning for modern advertising and motivational techniques. This government-financed communication research went well beyond what would have been possible with private sector money alone and often exploited military recruits, who comprised a unique pool of test subjects.<sup>2</sup>

At least six of the most important U.S. centers of postwar communication studies grew up as de facto adjuncts of government psychological warfare programs. For years, government money—frequently with no public acknowledgment—made up more than 75 percent of the annual budgets of Paul Lazarsfeld's Bureau of Applied Social Research (BASR) at Columbia University, Hadley Cantril's Institute for International Social Research (IISR) at Princeton, Ithiel de Sola Pool's Center for International Studies (CENIS) program at the Massachusetts Institute of Technology, and similar institutions.<sup>3</sup> The U.S. State Department secretly (and apparently illegally) financed studies by the National Opinion Research Center (NORC) of U.S. popular opinion as part of the department's cold war lobbying campaigns on Capitol Hill, thus making NORC's ostensibly private, independent surveys financially viable for the first time.<sup>4</sup> In another case the CIA clandestinely underwrote the Bureau of Social Science Research (BSSR) studies of torture—there is no other word for it—of prisoners of war, reasoning that interrogation of captives could be understood as simply another application of the social-psychological principles articulated in communication studies.<sup>5</sup> Taken as a whole, it is unlikely that communication research could have emerged in anything like its present form without regular transfusions of money for the leading lights in the field from U.S. military, intelligence, and propaganda agencies.

This book is, in part, a study of the sociology of knowledge. It looks at the relationship between the production of "knowledge"—in this case preconceptions about communication and coercion—and the social and political conditions of a particular era. In this instance, leading

scholars identified the cramped, often brutal attributes of mass communication characteristic of one stage of advanced industrial societies, then substituted that conception of communication for communication as such through a process detailed in the pages that follow. Put slightly differently, the idea of communication became something like a Rorschach test through which favored academics spoke about the world as they believed it to be, and thereby helped institutionalize that vision at the expense of its rivals.

I focus on the role of U.S. government psychological warfare programs in that process, partly because the story of their impact on this aspect of academe has been largely forgotten or suppressed. But this book is not intended to be a complete history of mass communication research or of the forces that have shaped it; it is simply an opportunity to look at the field in a new way. At least two other important formative forces, in addition to psychological warfare projects, have been highly influential in the evolution of modern communication research. These are strictly academic or scholarly developments, on the one hand, and commercial studies for private companies, on the other. University scholars have written extensively about the academic history of the field and will undoubtedly continue to do so.<sup>6</sup> Most authors, however, have sidestepped any substantive discussion of the role of commercial research in the intellectual evolution of communication research, this despite comments from both Paul Lazarsfeld and Robert Merton asserting that commercial projects were crucial to the development of the field.<sup>7</sup>

Tracing the links between federal research sponsorship and the evolution of academic preconceptions about communication and mass media presents particularly knotty questions. The evidence shows that psychological warfare projects became a major, and at times the central, focus of U.S. mass communication studies between 1945 and at least 1960. But to what extent did the intense attention to this topic shape the broader structure of assumptions and "received knowledge" of the field?

Research funding cannot by itself create a sustainable academic *Zeitgeist*, of course.<sup>8</sup> Sponsorship can, however, underwrite the articulation, elaboration, and development of a favored set or preconceptions, and in that way improve its competitive position in ongoing rivalries with alternative constructions of academic reality.

U.S. military, propaganda, and intelligence agencies favored an ap-

proach to the study of mass communication that offered both an explanation of what communication "is" (at least insofar as those agencies' missions were concerned) and a box of tools for examining it. Put most simply, they saw mass communication as an instrument for persuading or dominating targeted groups. They understood "communication" as little more than a form of transmission into which virtually any type of message could be plugged (once one had mastered the appropriate techniques) to achieve ideological, political, or military goals. Academic contractors convinced their clients that scientific dissection and measurement of the constituent elements of mass communication would lead to the development of powerful new tools for social management, in somewhat the same way earlier science had paved the way for penicillin, electric lights, and the atom bomb. Federal patrons meanwhile believed that analysis of audiences and communication effects could improve ongoing propaganda and intelligence programs.<sup>9</sup>

Entrepreneurial academics modeled the scientific tools needed for development of practical applications of communication-as-domination on those that had seemed so successful in the physical sciences: a positivist reduction of complex phenomena to discrete components; an emphasis on quantitative description of change; and a claimed perspective of "objectivity" toward scientific "truth." With few exceptions, they assumed that mass communication was "appropriately viewed from [the perspective of] the top or power center," as Steven Chaffee and John Hochheimer put it, 'rather than from the bottom or periphery of the system.'<sup>10</sup>

Effective persuasion and propaganda were (and are) widely viewed as a relatively rational alternative to the extraordinary brutality and expense of conventional war. Persuasive mass communication can improve military operations without increasing casualties, its advocates contend, especially when encouraging a cornered enemy to surrender rather than fight to the death. Similarly, by supporting the morale and improving the command and control of their own forces, those who can exploit these techniques reap clear military advantages. More fundamentally, U.S. security agencies see propaganda and psychological warfare as a means to extend the influence of the U.S. government far beyond the territories that can be directly controlled by U.S. soldiers, and at a relatively modest cost. The CIA's radio broadcasting into Eastern Europe, for example, became "one of the cheapest, safest,

most effective tools of [U.S.] foreign policy," as Jeane Kirkpatrick—long a vocal proponent of U.S. psychological operations—argued."

Psychological warfare's role in the evolution of communication research must be examined in the context of political developments of the 1940s and 1950s. In truth, the primary object of U.S. psychological operations during this period was to frustrate the ambitions of radical movements in resource-rich developing countries seeking solutions to the problems of poverty, dependency, and entrenched corruption. The events in Iran, Egypt, Korea, the Philippines, Guatemala, Vietnam, and other countries discussed in upcoming chapters bear this out.

But that was not at all how things seemed at the time to many U.S. social scientists. To them the "real" enemy seemed to be Josef Stalin, not Iranian nationalists or Philippine Huk guerrillas. Stalin ruled the Soviet Union with extraordinary brutality up to his death in 1953, and many in the West regarded the terror of the Stalin years to be the defining feature of every communist society. The United States and the Soviet Union clashed repeatedly over geopolitical hot spots around the world, and the Soviets conducted a large and reasonably sophisticated psychological warfare campaign against the United States. Many observers in the West reasoned that the Marxist-Leninist doctrinal commitment to world revolution and the fact that communists were active in various labor and anticolonial movements proved that Moscow controlled a well-oiled, worldwide revolutionary conspiracy. The Soviet detonation of an atomic bomb in 1949, Mao Zedong's victory in China, and the outbreak of war in Korea were seen by many as warnings that the Soviet Union was bent on literally "taking over the world."

The Soviet view of the international competition, in contrast, was that the United States was an expansionist empire. The United States had already absorbed much of western Europe and the former European colonies into a postwar international economic order built around the dollar. The United States had isolated the Soviet Union internationally, severely restricted trade, and embarked on a clandestine campaign to overthrow the governments of the Soviet Union and several of its satellite states. It had openly intervened in Korea and secretly sponsored coups in a growing list of developing countries. The United States had twice used atomic bombs on civilian populations, the Soviets pointed out, and had on several occasions threatened nuclear attacks on the USSR, China, Korea, and Vietnam.

Given this situation, many leading U.S. social scientists regarded U.S. psychological warfare programs as an enlightened and relatively peaceful means of managing international conflicts through measures short of all-out war. As Ithiel de Sola Pool argued, social scientists' active participation in U.S. foreign policy initiatives was necessary because the "mandarins of the future"—Pool's term of praise for the decision-making elite—need a "way of perceiving the consequences of what they do if [their] actions are not to be brutal, stupid and bureaucratic but rather intelligent and humane. The only hope for humane government in the future," he continued, "is through extensive use of the social sciences by the government."<sup>12</sup>

In reality, though, U.S. and Soviet psychological warfare programs each fed its rival's appetite for escalated conflicts, particularly in contested countries in the Third World. Scientific research programs on either side that claimed to be a defensive reaction to foreign intrigues were easily interpreted in the rival's camp as aggressive preparations for war.

At heart modern psychological warfare has been a tool for managing empire, not for settling conflicts in any fundamental sense. It has operated largely as a means to ensure that indigenous democratic initiatives in the Third World and Europe did not go "too far" from the standpoint of U.S. security agencies. Its primary utility has been its ability to suppress or distort unauthorized communication among subject peoples, including domestic U.S. dissenters who challenged the wisdom or morality of imperial policies. In practice modern psychological warfare and propaganda have only rarely offered "alternatives" to violence over the medium-to-long term. Instead, they have been an integral part of a strategy and culture whose premise is the rule of the strong at the expense of the weak, where coercion and manipulation pose as "communication" and close off opportunities for other, more genuine, forms of understanding. The problem with psychological warfare is not so much the content of individual messages: It is instead its consistent role as an instrument for maintaining grossly abusive social structures, notably in global North/South relations.

In the end, U.S. military and intelligence agencies became instrumental in the systematic elaboration of an interlocking series of concepts about communication that have defined much of post-World War II communication research. True, some academic and commercial roots of

U.S. communication studies can be traced back as far as the eighteenth century. Even so, cold war-era psychological warfare studies provided extensive, selective funding for large-scale projects designed to elaborate, test, and publicize the possibilities of communication-as-domination. They helped create networks of sympathetic insiders who enjoyed control over many aspects of scholarly publishing, rank and tenure decisions, and similar levers of power within academe. In doing so, these programs contributed significantly to the triumph of what is today regarded as mainstream communication research over its rivals in U.S. universities.

Federal agencies such as the Department of Defense, U.S. Information Agency, and Central Intelligence Agency and their forerunners provided the substantial majority of funds for all large-scale communication research projects by U.S. scholars between 1945 and 1960.<sup>13</sup> Despite the heavy secrecy that still surrounds some aspects of U.S. psychological warfare, it is clear that the federal government spent as much as \$1 billion annually on these activities during the early 1950s.<sup>14</sup> As is discussed in later chapters, the government allocated between \$7 million and \$13 million annually for university and think-tank studies of communication-related social psychology, communication effect studies, anthropological studies of foreign communication systems, overseas audience and foreign public opinion surveys, and similar projects that contributed directly and indirectly to the emergence of mass communication research as a distinct discipline.<sup>15</sup> The major foundations such as the Carnegie Corporation and the Ford Foundation, which were the principal secondary source of large-scale communication research funding of the day, usually operated in close coordination with government propaganda and intelligence programs in allocation of money for mass communication research.<sup>16</sup>

Psychological warfare projects demanded scientific accuracy and academic integrity, to be sure, but they were at their heart applied research tailored to achieve narrowly defined political or military goals. Government agencies sought scientific data on the means to manipulate targeted populations at home and abroad, and they were willing to pay well for it at a time when there was very little other funding available for large-scale communication studies.

Further, some powerful factions of the government, notably the FBI and other domestic security agencies, aggressively repressed rival scientific concepts concerning communication, particularly those trends of

critical thought they regarded as subversive. Because of the bitterness of the cold war, the influence of McCarthyism, and the strength of clandestinely funded ideological campaigns then under way among U.S. scholars (each of which is discussed in more detail in later chapters), unorthodox analysis of the relationships between communication and ideology could lead to professional ostracism, hostile FBI investigations, attacks in the press, and even violence.<sup>17</sup> Sociological research that could be interpreted as critical of U.S. institutions usually entailed serious professional risks during the 1940s and 1950s, and it sometimes carries similar risks today.

In time psychological warfare projects become essential to the survival of important centers of what are today regarded as mainstream mass communication studies in the United States. They were central to the professional careers of many of the men usually presented as the "founding fathers" of the field; in fact, the process of selecting and anointing founding fathers has often consisted of attributing enduring scientific value to projects that were initiated as applied studies in psychological warfare. Thus Daniel Lerner's *Passing of Traditional Society*—today widely recognized as the foundation of the development theory school of communication studies—is usually remembered as a politically neutral scientific enterprise. In reality, Lerner's work was conceived and carried out for the specific purpose of advancing U.S. propaganda programs in the Middle East.<sup>18</sup>

U.S. psychological warfare programs between 1945 and 1960 provide a case study of how the priorities and values of powerful social groups can be transformed into the "received knowledge" of the scientific community and, to a certain extent, of society as a whole. It is a twofold story, first of the successes and failures of the government's effort to achieve the engineering of consent of targeted populations at home and abroad, and, contained within that, the story of the mechanisms by which consent was achieved among the scientists who had been hired to help with the job. Intriguingly, the latter effort was apparently more successful than the former, at least for a time. Study of psychological warfare is in part a look at how powerful elites manage change, reconstitute themselves in new forms, and struggle—not always successfully—to shape the consciousness of audiences that they claim as their own.

What, then, is "psychological warfare"? According to William Daugherty, the term first appeared in English in a 1941 text on the Nazis' use of propaganda, fifth column activities, and terror in the early stages of the European war.<sup>19</sup> U.S. military and intelligence organizations stretched the definition during World War II to cover a broader range of applications of psychology and social psychology to wartime problems, including battlefield propaganda, ideological training of friendly forces, and ensuring morale and discipline on the home front.<sup>20</sup>

Since World War II, U.S. military and NATO manuals have typically defined "psychological warfare" or "psychological operations" as tactics as varied as propaganda, covert operations, guerrilla warfare, and, more recently, public diplomacy.<sup>21</sup> Communist theoreticians have often referred to somewhat similar activities as "agitation and propaganda" and regarded them as a component of the related, yet broader concepts known as class struggle and peoples' war.<sup>22</sup> British and Nazi German strategies and tactics in the field have historically been termed "political warfare"<sup>23</sup> and *Weltanschauungskrieg* ("worldview warfare"),<sup>24</sup> respectively. Each of these conceptualizations of psychological warfare explicitly links mass communication with selective application of violence (murder, sabotage, assassination, insurrection, counterinsurrection, etc.) as a means of achieving ideological, political, or military goals. These overlapping conceptual systems often contributed to one another's development, while retaining characteristics of the political and cultural assumptions of the social system that generated it.

Within the present context, psychological warfare can best be understood as a group of strategies and tactics designed to achieve the ideological, political, or military objectives of the sponsoring organization (typically a government or political movement) through exploitation of a target audience's cultural-psychological attributes and its communication system. Put another way, psychological warfare is the application of mass communication to modern social conflict: it focuses on the combined use of violence and more conventional forms of communication to achieve politicomilitary goals.

A more complete illustration of the U.S. government's view of psychological warfare can be found in the definition used by the U.S. Army in war planning during the early cold war years. The army's definition was classified as top secret at the time it was promulgated (early 1948)

and remained officially secret until the late 1980s, when I obtained a collection of early psychological warfare planning records through a Freedom of Information Act request. One of these documents reads:

Psychological warfare employs all moral and physical means, other than orthodox military operations, which tend to:

- a. destroy the will and the ability of the enemy to fight.
- b. deprive him of the support of his allies and neutrals.
- c. increase in our own troops and allies the will to victory.

Psychological warfare employs any weapon to influence the mind of the enemy. The weapons are psychological only in the effect they produce and not because of the nature of the weapons themselves. In this light, overt (white), covert (black), and gray propaganda; subversion; sabotage; special operations; guerrilla warfare; espionage; political, cultural, economic, and racial pressures are all effective weapons. They are effective because they produce dissension, distrust, fear and hopelessness in the minds of the enemy, not because they originate in the psyche of propaganda or psychological warfare agencies.

The phrase "special operations," as used here, is defined in a second document as

those activities against the enemy which are conducted by allied or friendly forces behind enemy lines.... [They] include psychological warfare (black), clandestine warfare, subversion, sabotage, and miscellaneous operations such as assassination, target capture and rescue of downed airmen.<sup>36</sup>

The army study goes on to summarize several of the tactics of persuasion just outlined, the three most basic of which are known as "white," "black," and "gray" propaganda. "White propaganda," the army states, "stress[es] simplicity, clarity and repetition." It is designed to be perceived by its audience as truthful, balanced, and factual, and the United States publicly acknowledged its promotion of this type of information through outlets such as the Voice of America. "Black" propaganda, in contrast, "stresses trouble, confusion, . . . and terror."<sup>27</sup> A variation of black propaganda tactics involves forging enemy documents and distributing them to target audiences as a means of discrediting rival powers. The U.S. government officially denies that it employs

black propaganda, but in fact it has long been an integral aspect of U.S. foreign and domestic policy. "Gray" propaganda, as its name suggests, exists somewhere between "white" and "black" and typically involves planting false information about rivals in news outlets that claim to be independent of the U.S. government.<sup>28</sup>

Other U.S. Army and National Security Council documents from the same period stress three additional attributes of the U.S. psychological warfare strategy of the day: the use of "plausible deniability" to permit the government to deny responsibility for "black" operations that were in truth originated by the United States;<sup>29</sup> a conscious policy of polarizing neutral nations into either "pro-" or "anti-U.S." camps;<sup>30</sup> and the clandestine targeting of the U.S. population, in addition to that of foreign countries, for psychological operations.<sup>31</sup>

Throughout this book, psychological warfare and psychological operations encompass this range of activities, as specified by the Army and the National Security Council. Several points should be underlined. First, psychological warfare in the U.S. conception has consistently made use of a wide range of violence, including guerrilla warfare, assassination, sabotage, and, more fundamentally, the maintenance of manifestly brutal regimes in client states abroad. Second, it also has involved a variety of propaganda or media work, ranging from overt (white) newscasting to covert (black) propaganda. Third, the targets of U.S. psychological warfare were not only the "enemy," but also the people of the United States and its allies.

In the pages that follow I first discuss U.S. psychological warfare prior to 1945, stressing the early work of noted communication theorists Harold Lasswell and Walter Lippmann and the pioneer studies underwritten by the Rockefeller Foundation. I then describe the emergence of informal social networks among communication researchers employed in psychological warfare projects during World War II.

Turning to the postwar period, I next trace the interdependent evolution of psychological warfare and communication research during the cold war. I pay special attention to *Public Opinion Quarterly* (POQ)—long regarded as among the most prestigious mainstream academic journals of communication research—as a barometer of the impact of psychological warfare programs on academic concepts of what communication "is," what it could be, and how best to study it.

In the final chapters I review the scientific legacy of U.S. government psychological warfare contracting between 1945 and 1960 and summarize some insights into how these programs have affected preconceptions about communication, ideology, and responsible scholarship in the United States.

# 2

## World War and Early Modern Communication Research

Psychological warfare is not new, of course. It is a modern coalescence and development of very old methods. Some of the earliest human civilizations used symbols, masks, and totems as instruments of power,<sup>1</sup> and the ancient Chinese military philosopher Sun Tzu documented the use of relatively sophisticated "psychological" tactics in both warfare and civil administration as early as the fifth century B.C.E.<sup>2</sup> Closer to home, the native peoples of North America have a strong tradition of using symbols and ceremony to cement tribal morale and (more rarely) to terrify rivals that was established well before the European invasion.<sup>3</sup> Similarly, European settlers in America made extensive use of propaganda tailored to various audiences, guerrilla warfare, and terror during the revolt against England,<sup>4</sup> the Mexican War,<sup>5</sup> the U.S. Civil War,<sup>6</sup> and the long campaign to wrest control of the continent from indigenous peoples.

But it was not until World War I that the U.S. government institutionalized and employed psychological warfare in its modern sense. In 1917, President Woodrow Wilson appointed George Creel to lead an elite Committee of Public Information made up of the U.S. secretaries of war, navy, and state. As Harold Lasswell wrote, Creel's new office was "the equivalent of appointing a separate cabinet minister for propaganda . . . responsible for every aspect of propaganda work, both at home and abroad."<sup>7</sup> President Wilson played a surprisingly strong personal role in devising U.S. psychological operations of his day, re-

viewing Creel's proposals for operations and even revising the galley proofs of propaganda pamphlets prior to their distribution.<sup>8</sup> The U.S. War Department meanwhile established a small psychological warfare subsection within the intelligence division of the War Department General Staff, and a parallel propaganda section under the general headquarters of the U.S. Expeditionary Forces in Europe.<sup>9</sup>

Much of the bureaucratic momentum for psychological warfare dissipated in the wake of the war, however. The War Department disbanded its psychological and propaganda sections in 1918, shortly after the Allied victory. The Creel committee dissolved in 1919, ending virtually all formal coordination of U.S. overseas propaganda efforts for the next twenty years. By the time the United States entered World War II in 1941, there was only one officer in the U.S. War Department General Staff who had had psychological warfare experience.<sup>10</sup>

In the United States, the psychological warfare projects of World War I left their strongest legacy in academic circles, particularly in the then embryonic field of communication research. Harold Lasswell's 1926 dissertation entitled "Propaganda Technique in the World War" examined the belligerents' propaganda programs as case studies in persuasive communication, exploring wide-ranging concepts such as political communication strategies, audience psychology, and manipulation of symbols. Similarly, Walter Lippmann based his two keystone texts, *Public Opinion* (1922)<sup>12</sup> and *The Phantom Public* (1925),<sup>13</sup> largely on his wartime experiences as chief leaflet writer and editor of a U.S. propaganda unit with the American Expeditionary Forces, and as secretary of *The Inquiry*, a prototypical U.S. intelligence agency organized by President Wilson to support the U.S. negotiating team in Paris.<sup>14</sup>

Both works investigated the impact of the new phenomenon of genuinely mass communication on Western industrial society. Both revealed the complex and often paradoxical relationship between mass communication and the professed values of democracies. Lasswell and Lippmann argued that new technologies for communication and transportation had awakened millions of disenfranchised people to a world outside their factories and villages, but that the traditional economic, political, and social structures that had shaped life during the nineteenth century remained in place. This led to potential explosions, as Lasswell and Lippmann saw things, including the Bolshevik revolution of 1917 and the wave of labor rebellions that swept through Europe and the United States in the wake of World War I.

Lippmann's career during these years illustrates a phenomenon that was to become much more common in the aftermath of World War II: He was an intellectual who shaped psychological strategy during the war itself, and then helped integrate that experience into the social sciences once most of the shooting was over. Lippmann's highly influential concept of the "stereotype," for example, contended that new communication and transportation technologies had created a "world that we have to deal with politically [that is] out of reach, out of sight, out of mind." The "pictures in our heads" of this world—the stereotypes—"are acted upon by groups of people, or by individuals acting in the name of groups."<sup>15</sup> The complexity and pace of the new world that Lippmann envisaged, together with the seeming ease with which stereotypes could be manipulated for political ends, led him to conclude that "representative government . . . cannot be worked successfully, no matter what the basis of election, unless there is an independent, expert organization for making the unseen facts [of the new world] intelligible to those who have to make the decisions."<sup>16</sup> The converse of that proposition was that decision makers had a responsibility to repair the "defective organization of public opinion," as Lippmann put it, in the interests of social efficiency and the greater good. These concepts, first introduced in *Public Opinion*, are illustrated throughout that text with references to Lippmann's wartime experiences as a propagandist and intelligence specialist.

Persuasive communication aimed at largely disenfranchised masses became central to Lippmann's strategy for domestic government and international relations. He saw mass communication as a major source of the modern crisis and as a necessary instrument for any managing elite. The social sciences offered tools that could make administration of what would otherwise be highly unstable social structures relatively rational and effective, he contended. In an era when methods of social supervision in industrial societies still mainly consisted of guns and policemen's clubs, many academics and intellectuals hailed Lippmann's insights as enlightened and humane.<sup>17</sup>

Lasswell extended the idea, giving it a Machiavellian twist. He emphasized employing persuasive media and selectively using assassinations, violence, and other coercion as means of "communicating" with and managing disenfranchised people. He advocated what he regarded as "scientific" application of persuasion and precise violence, in contrast to bludgeon tactics. "Propaganda [has attained] eminence as the

one means of mass mobilization which is cheaper than violence, bribery and other possible control techniques," he wrote in 1933, adding that "successful social and political management often depends on proper coordination of propaganda with coercion, violent or non-violent; economic inducement (including bribery); diplomatic negotiation; and other techniques."<sup>18</sup> "Propaganda must be coordinated with information and espionage services which can supply material to the propagandists and report progress of propaganda work. That propaganda can be effectively correlated with diplomatic, military and economic pressures was abundantly demonstrated during the [First] World War."<sup>19</sup>

Lasswell understood that communication is intimately bound up with social order. Looked at dialectically, human communication and various forms of social order seem to define one another, to establish one another's boundaries; they probably cannot exist in isolation from one another. In this sense, communication might be understood as both the conduit for and the actual substance of human culture and consciousness.

Both the concept and the term "communication" had evolved from a far richer tradition than the cramped model offered by Lippmann and Lasswell. Etymologists say the word entered the English language around the fourteenth century, derived from the Latin *com* (literally "together") and *munia* ("duties"), meaning "the sharing of burdens."<sup>20</sup> In this traditional vision, communication, to the extent it was articulated, was seen as a process of sharing with others (through cultural interchange, ceremony, commerce, etc.) within any particular social context, as distinct from existing primarily as a medium for giving directions. That understanding of communication's root meaning can also be seen in related terms—community, commune, communion, and so on. Any society's distribution of its "burdens" may vary greatly from another's, of course, and there is little assurance that "sharing" is necessarily equitable. But the dialectical link between the collective, interactive attributes of communication and the attributes of any given social order seems to remain steady, even in very different societies.

Lippmann and Lasswell articulated a very narrow vision that substituted, for communication as such, one manifestation of communication that is particularly pronounced in hierarchical industrial states. Put most bluntly, they contended that communication's essence was its utility as an instrument for imposing one's will on others, and preferably on masses of others. This instrumentalist conception of communication

was consistent with their experience of war and with emerging mass communication technologies of the day, which in turn reflected and to an extent embodied the existing social order.

For Lasswell, the study of all social communication could be reduced to "who says what to whom with what effect"—a dictum that is practically inscribed in stone over the portals of those U.S. colleges offering communication as a field of study. This was a seemingly simple, logical approach to analysis of communication, but it carried with it sweeping implications. Lippmann and Lasswell's articulation of communication-as-domination permitted a significant step forward in applying a positivist scientific method to the study of social communication. Positivism has traditionally been based in part on taking complex, unmeasurable phenomena and breaking them up into discrete parts, measuring those parts, and bit by bit building up a purportedly objective understanding of the phenomenon as a whole. Its early applications in the social sciences in the United States had been pioneered at the University of Chicago, Columbia University, and other academic centers.

New measurement techniques of this sort often have substantial impact on society outside of academe, however. In this case, Lasswell's formulation dovetailed so closely with emerging commercial and political forces in the United States that his slogan became the common wisdom among U.S. social scientists almost overnight. By reducing communication to the Lasswellian model of who says what, et cetera, it became possible for the first time to systematically isolate and measure those aspects of communication that were of greatest relevance to powerful groups in U.S. society.

The power of Lasswell's model (and its many derivatives) began with its ability to help create commercially viable products and services. It went beyond that, however, to permit supplanting and often suppressing rival visions of what social communication is or could be. Here's how: For mass consumer societies to establish and maintain themselves, it seems to be necessary for media to have the capacity to sell the attention of mass audiences to advertisers, who use that attention to promote their goods and services. To do that successfully, media organizations must have some means for measuring 'popular attention' (and similar indices) in order to effectively market their services to potential advertisers. Lasswell's model and the various methodological innovations associated with it—which were introduced by Frank Stanton, Paul La-

zarsfeld, Hadley Cantril, and others<sup>21</sup>—provided the necessary conceptual foundation for measurement of the services media sell to their customers.

From the advertisers' point of view, however, the simple sale of products and services is not enough. Their commercial success in a mass market depends to an important degree on their ability to substitute their values and worldview for those previously held by their audience, typically through seduction and deflection of rival worldviews. Automobile marketers, for example, do not simply tout their products for their usefulness as transportation; they seek to convince their customers to define their personal goals, self-esteem, and values in terms of owning or using the product. In mass consumer societies many customers do not simply purchase commodities; they instead eventually become them, literally and figuratively.

Put another way, early modern communication research often presented the de facto voicelessness of ordinary people—voicelessness in all fields other than selection of commodities, that is—as though it was communication itself. Terms like "Pepsi Generation," "Heartbeat of America," and "I Love What You Do for Me" (to cite modern examples) have always been more than simple advertising slogans. They have been successful from the advertisers' point of view only to the extent they have defined a way of life.

Thus the (professed) ability to measure mass media messages and the responses they trigger became one necessary prerequisite to a much broader social shift, a shift in which modern consumer culture displaced existing social forms. That process, moreover, consistently has been marked by great violence, frequently including genocide, as the "modern" world overwhelms indigenous cultures and peoples.

The mainstream paradigm of communication studies in the United States—its techniques, body of knowledge, institutional structure, and so on—evolved symbiotically with modern consumer society generally, and particularly with media industries and those segments of the economy most dependent on mass markets.<sup>22</sup> Communication research in America has historically proved itself by going beyond simply observing media behavior to finding ways to grease the skids for absorption and suppression of rival visions of communication and social order.

Clearly, social communication necessarily involves a balancing of conflicting forces. A "community," after all, cannot exist without some

form of social order; or, put another way, order defines the possible means of sharing burdens. Lasswell and Lippmann, however, advocated not just order in an abstract sense, but rather a particular social order in the United States and the world in which forceful elites necessarily ruled in the interests of their vision of the greater good. U.S.-style consumer democracy was simply a relatively benign system for engineering mass consent for the elites' authority; it could be dispensed with when ordinary people reached the "wrong" conclusions. Lasswell writes that the spread of literacy

did not release the masses from ignorance and superstition but altered the nature of both and compelled the development of a whole new technique of control, largely through propaganda. ... [A propagandist's] regard for men rests on no democratic dogmatism about men being the best judges of their own interests. The modern propagandist, like the modern psychologist, recognizes that men are often poor judges of their own interests. . . . [Those with power must cultivate] sensitiveness to those concentrations of motive which are implicit and available for rapid mobilization when the appropriate symbol is offered. . . . [The propagandist is] no phrasemonger but a promoter of overt acts.<sup>23</sup>

Lasswell and Lippmann favored relatively tolerant, pluralistic societies in which elite rule protected democracies from their own weaknesses—a modern form of noblesse oblige, so to speak. But the potential applications of the communication-as-domination *Zeitgeist* extended far beyond the purposes that they would have personally approved. Nazi intellectuals in Germany proved to be instrumental in many aspects of communication studies throughout the 1930s, both as innovators of successful techniques and as spurs to communication studies outside of Germany intended to counteract the Nazi party's apparent success with propaganda. Josef Goebbels' work in social manipulation via radio, film, and other media is well known.<sup>24</sup> On a more academic plane, a bright young security service agent, Otto Ohlendorf, established a German research center known as the *Deutsche Lebensgebiete* in 1939 to apply new tools such as opinion surveys to the problem of determining who said what to whom with what effect inside Hitler's Germany. He was successful, on the whole, and his performance at the *Deutsche Lebensgebiete* laid the foundation for his later career as commandant of SS Einsatzgruppe D in the Caucasus, where he organized the murder

of ninety thousand people, most of them Jewish women and children.<sup>25</sup> Ohlendorf's principal sponsor and mentor was a leading SS intellectual, Dr. Reinhard Hoehn of the Institute for State Research at the University of Berlin, who emerged after the war as one of Germany's most prominent experts on question of public opinion and the state.<sup>26</sup> Several other leading German mass communication and public opinion specialists contributed their skills to Nazi publicity and opinion-monitoring projects. Notable among them was Elisabeth Noelle-Neumann, who began her career at the Goebbels intellectual journal *Das Reich* and eventually emerged as one of Europe's most celebrated communication theorists.<sup>27</sup>

### "Worldview Warfare" and World War II

During the second half of the 1930s, the Rockefeller Foundation underwrote much of the most innovative communication research then under way in the United States. There was virtually no federal support for the social sciences at the time, and corporate backing for the field usually remained limited to proprietary marketing studies. The foundation's administrators believed, however, that mass media constituted a uniquely powerful force in modern society, reports Brett Gary,<sup>28</sup> and financed a new project on content analysis for Harold Lasswell at the Library of Congress, Hadley Cantril's Public Opinion Research Project at Princeton University, the establishment of Public Opinion Quarterly at Princeton, Douglas Waples' newspaper and reading studies at the University of Chicago, Paul Lazarsfeld's Office of Radio Research at Columbia University, and other important programs.

As war approached, the Rockefeller Foundation clearly favored efforts designed to find a "democratic prophylaxis" that could immunize the United States' large immigrant population from the effects of Soviet and Axis propaganda. In 1939, the foundation organized a series of secret seminars with men it regarded as leading communication scholars to enlist them in an effort to consolidate public opinion in the United States in favor of war against Nazi Germany—a controversial proposition opposed by many conservatives, religious leaders, and liberals at the time—and to articulate a reasonably clear-cut set of ideological and methodological preconceptions for the emerging field of communication research.<sup>29</sup>

Harold Lasswell, who had the ear of foundation administrator John

Marshall at these gatherings, over the next two years won support for a theory that seemed to resolve the conflict between the democratic values that are said to guide U.S. society, on the one hand, and the manipulation and deceit that often lay at the heart of projects intended to engineer mass consent, on the other. Briefly, the elite of U.S. society ("those who have money to support research," as Lasswell bluntly put it) should systematically manipulate mass sentiment in order to preserve democracy from threats posed by authoritarian societies such as Nazi Germany or the Soviet Union.

One Rockefeller seminar participant, Donald Slesinger (former dean of the school of social science at the University of Chicago), blasted Lasswell's claims as using a democratic guise to tacitly accept the objectives and methods of a new form of authoritarianism. "We [the Rockefeller seminar] have been willing, without thought, to sacrifice both truth and human individuality in order to bring about given mass responses to war stimuli," Slesinger contended. "We have thought in terms of fighting dictatorships-by-force through the establishment of dictatorship-by-manipulation."<sup>30</sup> Slesinger's view enjoyed some support from other participants and from Rockefeller Foundation officers such as Joseph Willits, who criticized what he described as authoritarian or even fascist aspects of Lasswell's arguments. Despite this resistance, the social polarization created by the approaching war strongly favored Lasswell, and in the end he enjoyed substantial new funding and an expanded staff courtesy of the foundation. Slesinger drifted away from the Rockefeller seminars and appears to have rapidly lost influence within the community of academic communication specialists.

World War II spurred the emergence of psychological warfare as a particularly promising new form of applied communication research. The personal, social, and scientific networks established in U.S. social sciences during World War II, particularly among communication researchers and social psychologists, later played a central role in the evolution (or "social construction") of U.S. sociology after the war. A detailed discussion of U.S. psychological operations during World War II is of course outside the scope of this book. There is a large literature on the subject, which is discussed briefly in the Bibliographic Essay at the end of this text. A few points are worth mentioning, however, to introduce some of the personalities and concepts that would later play a prominent role in psychological operations and communication studies after 1945.

The phrase "psychological warfare" is reported to have first entered English in 1941 as a translated mutation of the Nazi term *Weltanschauungskrieg* (literally, worldview warfare), meaning the purportedly scientific application of propaganda, terror, and state pressure as a means of securing an ideological victory over one's enemies.<sup>31</sup> William "Wild Bill" Donovan, then director of the newly established U.S. intelligence agency Office of Strategic Services (OSS), viewed an understanding of Nazi psychological tactics as a vital source of ideas for "Americanized" versions of many of the same stratagems. Use of the new term quickly became widespread throughout the U.S. intelligence community. For Donovan psychological warfare was destined to become a full arm of the U.S. military, equal in status to the army, navy, and air force.<sup>32</sup>

Donovan was among the first in the United States to articulate a more or less unified theory of psychological warfare. As he saw it, the "engineering of consent" techniques used in peacetime propaganda campaigns could be quite effectively adapted to open warfare. Pro-Allied propaganda was essential to reorganizing the U.S. economy for war and for creating public support at home for intervention in Europe, Donovan believed. Fifth-column movements could be employed abroad as sources of intelligence and as morale-builders for populations under Axis control. He saw "special operations"—meaning sabotage, subversion, commando raids, and guerrilla movements—as useful for softening up targets prior to conventional military assaults. "Donovan's concept of psychological warfare was all-encompassing," writes Colonel Alfred Paddock, who has specialized in this subject for the U.S. Army War College. "Donovan's visionary dream was to unify these functions in support of conventional (military) unit operations, thereby forging a 'new instrument of war.'"<sup>33</sup>

Donovan, a prominent Wall Street lawyer and personal friend of Franklin Roosevelt, convinced FDR to establish a central, civilian intelligence agency that would gather foreign intelligence, coordinate analysis of information relevant to the war, and conduct propaganda and covert operations both at home and abroad. In July 1941 FDR created the aptly named Office of the Coordinator of Information, placing Donovan in charge.<sup>34</sup>

But that ambitious plan soon foundered on the rocks of Washington's bureaucratic rivalries. By early 1942 the White House split the "white" (official) propaganda functions into a new agency, which eventually became the Office of War Information (OWI), while Donovan reorganized the intelligence, covert action, and "black" (unacknowledge-

able) propaganda functions under deeper secrecy as the OSS. Officially, the new OSS was subordinate to the military leadership of the Joint Chiefs of Staff, but the relationship between the military and the civilian OSS was never smooth. Donovan frequently used his personal relationship with FDR to sidestep the military's efforts to restrict the OSS's growing influence.<sup>35</sup>

Similar innovations soon spread through other military branches, usually initiated by creative outsiders from the worlds of journalism or commerce who saw "psychological" techniques as a means to sidestep entrenched military bureaucracies and enhance military performance. Assistant Secretary of War John J. McCloy, a longtime Wall Street colleague of Donovan, established a small, highly secret Psychologic Branch within the War Department General Staff G-2 (Intelligence) organization. (McCloy is probably better known today for his later work as U.S. high commissioner of Germany, chairman of the Chase Bank, member of the Warren Commission, and related posts).<sup>36</sup> McCloy's Psychologic Branch was reorganized several times, briefly folded in the OSS, shifted back to military control, and renamed at least twice. The Joint Chiefs meanwhile established a series of high-level interagency committees intended to coordinate U.S. psychological operations in the field, including those of the relatively small Psychological Warfare Branches attached to the headquarters staffs of U.S. military commanders in each theater of war. If this administrative structure was not confusing enough, the psychological warfare branch attached to Eisenhower's command in Europe soon grew into a Psychological Warfare Division totaling about 460 men and women.<sup>37</sup>

These projects helped define U.S. social science and mass communication studies long after the war had drawn to a close. Virtually all of the scientific community that was to emerge during the 1950s as leaders in the field of mass communication research spent the war years performing applied studies on U.S. and foreign propaganda, Allied troop morale, public opinion (both domestic and international), clandestine OSS operations, or the then emerging technique of deriving useful intelligence from analysis of newspapers, magazines, radio broadcasts, and postal censorship intercepts.

The day-to-day war work of U.S. psychological warfare specialists varied considerably. DeWitt Poole—a State Department expert in anticommunist propaganda who had founded *Public Opinion Quarterly* while on sabbatical at Princeton before the war—became the chief of the Foreign Nationalities Branch of the OSS. There he led OSS efforts

to recruit suitable agents from immigrant communities inside the United States, to monitor civilian morale, and to analyze foreign-language publications for nuggets of intelligence. Sociologists and anthropologists such as Alexander Leighton and Margaret Mead concentrated on identifying schisms in Japanese culture suitable for exploitation in U.S. radio broadcasts in Asia, while Samuel Stouffer's Research Branch of the U.S. Army specialized in ideological indoctrination of U.S. troops. Hadley Cantril meanwhile adapted survey research techniques to the task of clandestine intelligence collection, including preparations for the U.S. landing in North Africa.<sup>38</sup>

There were six main U.S. centers of psychological warfare and related studies during the conflict. Several of these centers went through name changes and reorganizations in the course of the war, but they can be summarized as follows: (1) Samuel Stouffer's Research Branch of the U.S. Army's Division of Morale; (2) the Office of War Information (OWI) led by Elmer Davis and its surveys division under Elmo Wilson; (3) the Psychological Warfare Division (PWD) of the U.S. Army, commanded by Brigadier General Robert McClure; (4) the Office of Strategic Services (OSS) led by William Donovan; (5) Rensis Likert's Division of Program Surveys at the Department of Agriculture, which provided field research personnel in the United States for the army, OWI, Treasury Department, and other government agencies; and (6) Harold Lasswell's War Communication Division at the Library of Congress.

Dozens of prominent social scientists participated in the war through these organizations, in some cases serving in two or more groups in the course of the conflict. The OWI, for example, employed Elmo Roper (of the Roper survey organization), Leonard Doob (Yale), Wilbur Schramm (University of Illinois and Stanford), Alexander Leighton (Cornell), Leo Lowenthal (Institut fur Sozialforschung and University of California), Hans Speier (RAND Corp.), Nathan Leites (RAND), Edward Barrett (Columbia), and Clyde Kluckhohn (Harvard), among others.<sup>39</sup> (The institutions in parentheses simply indicate the affiliations for which these scholars may be best known.) OWI simultaneously extended contracts for communications research and consulting to Paul Lazarsfeld, Hadley Cantril, Frank Stanton, George Gallup, and to Rensis Likert's team at the Agriculture Department.<sup>40</sup> OWI contracting also provided much of the financial backbone for the then newly founded National Opinion Research Center.<sup>41</sup>

In addition to his OWI work, Nathan Leites also served as Lasswell's

senior research assistant at the Library of Congress project, as did Heinz Eulau (Stanford).<sup>42</sup> Other prominent contributors to the Lasswell project included Irving Janis (Yale) and the young Ithiel de Sola Pool (MIT), who, with Leites, had already begun systematic content analysis of communist publications long before the war was over.<sup>43</sup> Lasswell's Library of Congress project is widely remembered today as the foundation of genuinely systematic content analysis in the United States.<sup>44</sup>

At the Army's Psychological Warfare Division, some prominent staffers were William S. Paley (CBS), C. D. Jackson (Time/Life), W. Phillips Davison (RAND and Columbia), Saul Padover (New School for Social Research), John W. Riley (Rutgers), Morris Janowitz (Institut für Sozialforschung and University of Michigan), Daniel Lerner (MIT and Stanford), Edward Shils (University of Chicago), and New York attorney Murray Gurfein (later co-author with Janowitz), among others.<sup>45</sup> Of these, Davison, Padover, Janowitz, and Gurfein were OSS officers assigned to the Psychological Warfare Division to make use of their expertise in communication and German social psychology.<sup>46</sup> Other prominent OSS officers who later contributed to the social sciences include Howard Becker (University of Wisconsin), Alex Inkeles (Harvard), Walter Langer (University of Wisconsin), Douglas Cater (Aspen Institute), and of course Herbert Marcuse (Institut für Sozialforschung and New School).<sup>47</sup> OSS wartime contracting outside the government included arrangements for paid social science research by Stanford, the University of California at Berkeley, Columbia, Princeton, Yale's Institute of Human Relations, and the National Opinion Research Center, which was then at the University of Denver.<sup>48</sup> Roughly similar lists of social scientists and scholarly contractors can be discovered at each of the government's centers of wartime communications and public opinion research.<sup>49</sup>

The practical significance of these social linkages has been explored by social psychologist John A. Clausen, who is a veteran of Samuel Stouffer's Research Branch. Clausen made a systematic study during the early 1980s of the postwar careers of his former colleagues who had gone into the fields of public opinion research, sociology, and psychology.<sup>50</sup> Some twenty-five of twenty-seven veterans who could be located responded to his questionnaire; of these, twenty-four reported that their wartime work had had "lasting implications" and "a major influence on [their] subsequent career." Clausen quotes the reply of psychologist Nathan Maccoby (Stanford): "The Research Branch not

only established one of the best old-boy (or girl) networks ever, but an alumnus of the Branch had an open door to most relevant jobs and career lines. We were a lucky bunch." Nearly three-fifths of the respondents indicated that the Research Branch experience "had a major influence on the direction or character of their work in the decade after the war," Clausen continues, "and all but three of the remainder indicated a substantial influence. . . . [F]ully three-fourths reported the Branch experience to have been a very important influence on their careers as a whole."<sup>51</sup>

Respondents stressed two reasons for this enduring impact. First, the wartime experience permitted young scholars to closely work with recognized leaders in the field—Samuel Stouffer, Leonard Cottrell, Carl Hovland, and others—as well as with civilian consultants such as Paul Lazarsfeld, Louis Guttman, and Robert Merton. In effect, the Army's Research Branch created an extraordinary postgraduate school with obvious scholarly benefits for both "students" and the seasoned "professors."

Second, the common experience created a network of professional contacts that almost all respondents to the survey found to be very valuable in their subsequent careers. They tapped these contacts later for professional opportunities and for project funding, according to Clausen. "Perhaps most intriguing" in this regard, Clausen writes,

was the number of our members who became foundation executives. Charles Dollard became president of Carnegie. Donald Young shifted from the presidency of SSRC [Social Science Research Council] to that of Russell Sage, where he ultimately recruited Leonard Cottrell. Leland DeVinney went from Harvard to the Rockefeller Foundation. William McPeak . . . helped set up the Ford Foundation and became its vice president. W. Parker Mauldin became vice president of the Population Council. The late Lyle Spencer [of Science Research Associates] . . . endowed a foundation that currently supports a substantial body of social science research.<sup>52</sup>

There was a somewhat similar sociometric effect among veterans of OWI propaganda projects. OWI's overseas director Edward Barrett points out that old-boy networks rooted in common wartime experiences in psychological warfare extended well beyond the social sciences. "Among OWI alumni," he wrote in 1953, are

the publishers of *Time*, *Look*, *Fortune*, and several dailies; editors of such magazines as *Holiday*, *Coronet*, *Parade*, and the *Saturday Review*, editors of the *Denver Post*, *New Orleans Times-Picayune*, and others; the heads of the *Viking Press*, *Harper & Brothers*, and *Farrar, Straus and Young*; two Hollywood Oscar winners; a two-time Pulitzer prizewinner; the board chairman of CBS and a dozen key network executives; President Eisenhower's chief speech writer; the editor of *Reader's Digest* international editions; at least six partners of large advertising agencies; and a dozen noted social scientists.<sup>53</sup>

Barrett himself went on to become chief of the U.S. government's overt psychological warfare effort from 1950 to 1952 and later dean of the Columbia Graduate School of Journalism and founder of the *Columbia Journalism Review*.<sup>54</sup>

It is wise to be cautious in evaluating the political significance of these networks, of course. Obviously Herbert Marcuse drew quite different political conclusions from his experience than did, say, Harold Lasswell, and it is well known that even some of the once closely knit staff of the *Institut für Sozialforschung* who emigrated to the United States eventually clashed bitterly over political issues during the cold war.<sup>55</sup> Nevertheless, the common experience of wartime psychological warfare work became one step in a process through which various leaders in the social sciences engaged one another in tacit alliances to promote their particular interpretations of society. Their wartime experiences contributed substantially to the construction of a remarkably tight circle of men and women who shared several important conceptions about mass communication research. They regarded mass communication as a tool for social management and as a weapon in social conflict, and they expressed common assumptions concerning the usefulness of quantitative research—particularly experimental and quasi-experimental effects research, opinion surveys, and quantitative content analysis—as a means of illuminating what communication "is" and improving its application to social management. They also demonstrated common attitudes toward at least some of the ethical questions intrinsic to performing applied social research on behalf of a government. The Clausen study strongly suggests that at Stouffer's Research Branch, at least, World War II psychological warfare work established social networks that opened doors to crucial postwar contacts inside the government, funding agencies, and professional circles. Barrett's comments concerning the Psychological Warfare Division suggest a similar pattern

there. As will be discussed in more depth in the next chapter, the various studies prepared by these scientists during the war—always at government expense and frequently involving unprecedented access to human research subjects—also created vast new data bases of social information that would become the raw material from which a number of influential postwar social science careers would be built.

# 3

## "The Social Scientists Make a Huge Contribution"

Following World War I the U.S. government had shut down its propaganda and foreign intelligence agencies within months after signing the Treaty of Versailles. After World War II, by contrast, the Truman and Eisenhower administrations institutionalized these agencies and encouraged them to acquire sweeping powers. This policy had considerable implications for the social sciences in the United States, because the leaders of these agencies frequently considered the social sciences essential to their missions.

At the same time, the meaning of the term "psychological warfare" evolved in important ways that are outlined in this chapter. During World War II, the United States had been unambiguously committed to a declared war against a clear enemy, and psychological warfare had contributed to that struggle. Postwar conflicts were considerably different: war had not been "declared" in any traditional form, even in the long battles in Korea and Vietnam; the front lines, disputed territories, and even the enemy were almost always hazy; and each major international faction regularly deceived its own population and the world at large concerning how and why the contests were fought.

Within that context, concepts like "psychological warfare" and "psychological operations" acquired new layers of euphemistic explanations and cover stories. As will be seen, these myths permitted national governments to pursue covert political operations abroad, and even fight medium-scale wars, while at the same time evading virtually

all oversight and accountability for what they were doing. Most U.S. social scientists, like most Americans generally, were kept well out of the loop when the national security apparatchiks made decisions.

But there were exceptions. For those scientists with the connections and insights necessary to refine U.S. government tactics for pursuing purported American interests abroad, the ambiguity of the cold war offered significant professional opportunities. For the first time in peacetime, the U.S. government was an eager customer for some types of social science expertise, particularly concerning foreign countries. This was especially true of the rapidly growing U.S. intelligence community.

"In all of the intelligence that enters into waging of war soundly and the waging of peace soundly, it is the social scientists who make a huge contribution," Brigadier General John Magruder of the OSS testified during Senate hearings in early November 1945.<sup>1</sup> Political, economic, geographic, and psychological factors were of "extraordinary importance" to the overall postwar intelligence effort, he insisted, adding that

the government of the United States would be well advised to do all in its power to promote the development of knowledge in the field of social sciences. . . . Were we to develop a dearth of social scientists, all national intelligence agencies servicing policy makers in peace or war would be directly handicapped. . . . [R]esearch of social scientists [is] indispensable to the sound development of national intelligence in peace and war.<sup>2</sup>

Magruder introduced a chart into the Senate record illustrating the OSS leadership's perspective, which is revealing on at least two counts (see Figure 1). In the OSS leadership's view, wartime and peacetime operations formed a clear continuum. While different tactics could be employed as situations changed, the intelligence community's fundamental perspective remained that U.S. interests could be best achieved by dominating rival powers, regardless of whether the United States was technically at peace or at war at any given time.<sup>3</sup> Magruder saw peaceful engineering of consent for U.S. aims as desirable when it worked, but the option of using violence to achieve national goals remained essential. Moreover, as Figure 1 illustrates, the OSS also believed that virtually every aspect of postwar intelligence operations should employ sociology, social psychology, or both.

Despite the OSS leadership's ambitions, however, the shift from hot

# USE OF SOCIAL SCIENCES IN OSS INTELLIGENCE

DESCRIPTIVE INTELLIGENCE : Detailed and Inclusive background information

## BASIC SOCIAL SCIENCES

- ◆ POLITICAL SCIENCE
- ECONOMICS
- ▲ STATISTICS
- HISTORY
- ◆ SOCIAL PSYCHOLOGY
- SOCIOLOGY
- ▲ ANTHROPOLOGY
- GEOGRAPHY

## STRATEGIC SURVEY

- Governmental structure and authority
- Political institutions
- International relations
- Social structure
- Social institutions
- Social class and classes
- Demographic data
- Population statistics
- Health and sanitation
- Means of economy
- Foreign resources
- Manufacturing and industry
- Trade and commerce
- Fisheries
- Agriculture
- National capabilities
- Public works
- Terrain and climate
- Intelligence
- Transportation

## INTELLIGENCE FOR POLICY & OPERATIONS

*e.g.*

### WAR

- Character of invasion beaches
- Strategic dependents of imports
- Morale stamina of public

### PEACE

- Pressure groups
- Trade and currency controls
- Potential government leadership

OFFICE OF STRATEGIC SERVICES

war to cold war—and the institutionalization of communication studies that came in its wake—proceeded in fits and starts after 1945. OSS chief Donovan had long been a favorite of Franklin Roosevelt, but he was mistrusted by Roosevelt's successor, Harry S. Truman, and by many in the U.S. Congress. Truman ordered the OSS dissolved in late 1945 and transferred most of its intelligence collection and psychological warfare staff to the Department of State.<sup>4</sup>

A second important World War II psychological warfare agency, the OWI, had already been dismantled by Republicans in Congress, who had concluded that OWI's propaganda in the United States had provided de facto support for Roosevelt's 1944 reelection drive by praising his leadership in the war. A number of southern Democrats on Capitol Hill had also been offended by OWI's promotion of racial integration in the army and in war plants—an example of the progressive agenda of many government propaganda programs during the Roosevelt era—and they too had voted to break up the agency.<sup>5</sup> Stouffer's Research Branch in the army did carry over into the postwar era, but under different leadership and with greatly reduced funding.<sup>6</sup>

Despite these shifts, the trend toward institutionalization and expansion of postwar psychological operations asserted itself at least as early as January 1946. That month, Truman established the Central Intelligence Group (CIG), the immediate predecessor to the Central Intelligence Agency (CIA), under the leadership of a political ally of the administration, General Hoyt Vandenberg of the Army Air Corps.<sup>7</sup> The CIG's charter limited the agency's work to intelligence analysis; nonetheless, its offices provided an institutional umbrella for a number of OSS veterans with psychological warfare experience who might otherwise have returned to civilian life. Less than two years after that, Truman replaced the CIG with the CIA, the bulk of whose budget for the next decade was to be dedicated to covert warfare, "black" propaganda, and other psychological operations.<sup>8</sup>

A pronounced drift emerged throughout the U.S. intelligence community toward U.S. intervention abroad to reintegrate failing European empires, confront the Soviets, and link domestic dissent with communist movements overseas. In January 1946 Major General W. G. Wyman, chief of intelligence of the U.S. Army Ground Forces, prepared a lengthy analysis reflecting his view of the ideological threats facing the U.S. government and the measures he believed necessary to meet them. American soldiers, occupation forces in Germany, and civilians at home

were all suffering from a serious "confusion of mind" when it came to Marxism, he said.

Where is the mental penicillin that can be applied to our loose thinking to insure the wholesome thought that is so urgently needed in our country today? . . . Our troubles of the day—labor, demobilization, the discontented soldier—these are the sores on which the vultures of Communism will feed and fatten.

Wyman then proposed his solution:

There must be some agency, some group either within or outside our national security forces, which can interest itself in these matters. There must be some weapon by which we can defend ourselves from the secret thing that is working at our vitals—this cancer of modern civilization. . . . A new government policy is desperately needed to implement [this] psychological effort. . . . We must combat this creeping shadow which is in our midst.<sup>9</sup>

Wyman's proposals were never openly adopted in the United States, in part because cultural barriers in this country militate against a major military role in civilian politics. But the U.S. Army did undertake Wyman's ideological campaigns within the armed forces and among civilian populations in areas then under U.S. military occupation such as western Germany, Japan, and parts of Austria. There the army's former Psychological Warfare Division (now reincarnated as part of the Army's Civil Affairs Division) began a massive campaign for strengthening ideological unity among U.S. forces and for remolding attitudes among the former enemy population.

Their effort must be ranked as one of the single largest campaigns of purposive communication ever undertaken by a democratic society. Brigadier General Robert McClure, the wartime chief of the Psychological Warfare Division, offered an inventory of the propaganda assets the army brought to bear on international audiences and on U.S. soldiers. McClure's list began with RIAS radio in Berlin broadcasting into eastern Europe; the Stars and Stripes daily newspaper; more worldwide radio broadcasts than the Voice of America; troop education programs (a legacy of Stouffer's work) in both Europe and the Far East; fifty to seventy-five new documentary films produced each year; up-to-the-minute newsreels in three languages produced each week; control of all

U.S. commercial films shown in occupied regions; control of postal censorship and publication licensing of all newspaper, magazine, and book publishers in the U.S. zones; operation of cultural centers in sixty cities; publication of five glossy foreign-language magazines designed for distribution to foreign audiences (the U.S. State Department was producing but one such magazine, McClure noted with satisfaction); printing of literally hundreds of millions of educational pamphlets and leaflets; publication of daily U.S. military government newspapers in three countries; and much more.<sup>10</sup> Not on McClure's list, but noteworthy in the present context, were large public opinion survey operations under the leadership of polling specialists Frederick W. Williams and Leo Crespi (in Germany) and anthropologists Herbert Passin and John W. Bennett (in Japan). Both became important centers for development of U.S. overseas and foreign-language polling techniques.<sup>11</sup>

The United States often adopted propaganda and psychological operations as one substitute for U.S. soldiers abroad as America demobilized much of its wartime army after 1945. By the end of the decade of the 1940s, many U.S. policymakers regarded these efforts as having been largely successful, though not yet completed. Determining the effectiveness of these programs is probably impossible today, considering the passage of time and the difficulties inherent in any attempt to disentangle communication effects from other social factors. The point here, however, is that important factions in the U.S. security establishment believed propaganda and psychological warfare campaigns on this scale to be essential to U.S. national security, and they were willing to pour tens of millions of dollars into these programs. The perceived success of these campaigns reinforced arguments within the government in favor of expanded psychological operations against restless populations in Europe and the developing world, as well as against the Soviet Union and its satellites.

Similar developments were under way in the fields of "black" and "gray" propaganda, covert warfare, and other sensitive aspects of psychological warfare. Between 1946 and 1950, the Truman administration created a multimillion-dollar secret bureaucracy for conducting clandestine warfare. For nearly the next thirty years, the very existence of this bureaucracy was denied repeatedly.

Much of the story of U.S. covert operations in postwar Europe and Asia remains buried in classified files and is in fact protected by statute from disclosure through the Freedom of Information Act or routine

declassification.<sup>12</sup> The basic structure of this bureaucracy was revealed for the first time during the congressional investigations following the Watergate break-in, however. It is known, for example, that in the summer of 1946 Secretary of War Robert Patterson ordered the army to lay the administrative groundwork for the establishment of new Airborne Reconnaissance Units similar to the OSS teams that had assisted guerrilla struggles in Nazi-occupied France and Yugoslavia during the war.<sup>13</sup> (Despite the name, these groups specialized in sabotage and paramilitary operations and had little to do with "reconnaissance" in its usual sense.) The following spring, the State-Army-Navy-Air Force Coordinating Committee (SANACC)—the highest level U.S. political-military coordinating body of the day—created an elite interagency subcommittee euphemistically titled the Special Studies and Evaluation Subcommittee to "take those steps that are necessary to keep alive the arts of psychological warfare . . . [and to ensure] that there should be a nucleus of personnel capable of handling these arts in case an emergency arises."<sup>14</sup>

That summer, Congress passed the National Security Act, a sweeping reform of U.S. security agencies. This law created the CIA out of the earlier CIG, established the National Security Council (NSC) to advise the president on management of political-military strategy both at home and abroad, and reorganized the armed services.<sup>15</sup> Among the first questions faced by the new CIA was that of the constitutionality of clandestine psychological operations. Within weeks of the founding of the agency, the CIA's first director, Admiral Roscoe Hillenkoetter, asked the agency's counsel for a formal legal opinion concerning whether the 1947 law had authorized "secret propaganda and paramilitary operations" in peacetime.

The CIA's general counsel, Lawrence Houston, replied that it had not. The agency's charter authorized intelligence gathering and analysis, Houston said, which meant the collection and review of facts. Covert warfare and secret propaganda operations had not been approved by Congress, and the CIA's expenditure of taxpayer money on unauthorized activities would be against the law. Even if the president directly ordered covert operations, Houston continued, it would be necessary for Congress to specifically authorize the funds for them before they could be carried out legally.<sup>16</sup>

Houston's concerns led to two National Security Council actions on December 9, 1947, that became the first formal foundation for U.S.

covert warfare in peacetime. These decisions illustrate the extent to which U.S. psychological warfare has had, from its inception, multiple, overlapping layers of cover stories, deceptions, and euphemistic explanations even within the secret councils of government. In this case the NSC created two such layers simultaneously, each contradicting the other.

First, the NSC approved a relatively innocuous policy document known as "NSC 4", entitled "Coordination of Foreign Information Measures." This assigned the assistant secretary of state for public affairs responsibility to lead "the immediate strengthening and coordination of all foreign information measures of the U.S. Government . . . to counteract effects of anti-U.S. propaganda."<sup>17</sup> Importantly, NSC 4 was classified as confidential, the lowest category of government secret. Tens of thousands of government employees are permitted access to confidential information, and the existence and nature of confidential policies can be publicly discussed with members of the press, although it is illegal to pass a confidential document to a person without a security clearance. As a practical matter, this meant that word of this confidential action would likely be publicized in the news media as an NSC "secret decision" within days, perhaps within hours.

That is precisely what took place. In time, a series of public decisions grew up around NSC 4 authorizing funding for the Voice of America, scholarly exchange programs, operation of "America House" cultural centers abroad, and similar overt propaganda programs. Officially, the policy of the U.S. government on such measures was that "truth is our weapon," as Edward Barrett—who was soon to be put in charge of the effort—put it. Barrett's widely promoted policy asserted that the United States openly presented its views on international controversies and frankly discussed the flaws and the advantages of U.S. society in a bid to win credibility for its point of view. This was not "propaganda" (in the negative sense of that word), Barrett insisted; it was "truth."<sup>18</sup>

In reality, however, only minutes after completing action on NSC 4, the NSC took up a second measure: NSC 4~A. This was classified as "top secret," a considerably stricter security rating. Legal circulation of top-secret papers is limited to authorized persons with a need to know of their contents; disclosure of even the existence of a top-secret decision to any person outside that circle is barred. In NSC 4-A, the NSC directed that the newly approved overt propaganda programs "must be supplemented by covert psychological operations." The National Security

Council's resolution secretly authorized the CIA to conduct these officially nonexistent programs and to administer them through channels different from the "confidential" program (i.e., the public program) authorized under NSC 4.<sup>19</sup>

The NSC's action removed the U.S. Congress and public from any debate over whether to undertake psychological warfare abroad. The NSC ordered that the operations themselves be designed to be "deniable," meaning "planned and executed [so] that any U.S. Government responsibility for them is not evident to unauthorized persons and that if uncovered the U.S. Government can plausibly disclaim any responsibility."<sup>20</sup>

This seemingly self-contradictory, multilayer approach helped construct a euphemistic, bureaucratic sublanguage of terms that permitted those who had been initiated into the arcana of national security to discuss psychological operations and clandestine warfare in varying degrees of specificity depending upon the audience, while simultaneously denying the very existence of these projects when it was politically convenient to do so—a phenomenon that is crucial to understanding the later role of U. S. social scientists in these enterprises. In an added twist, NSC 4 established an officially confidential (but in reality public) program concerning "Foreign Information Measures," which were sometimes referred to as "psychological measures" or "psychological warfare" in public discussions. This paradoxical structure helped to preserve the myth that the United States was dealing with the world in a straightforward manner consistent with the ideals of democracy, while the Soviets were waging a different sort of cold war, one that relied on deceit, propaganda, and clandestine violence.<sup>21</sup>

Less than six months later, the National Security Council replaced NSC 4-A with a second, more sweeping policy decision known as NSC 10/2, which granted the CIA still greater authority for clandestine warfare. NSC 10/2 created an entirely new government branch under the CIA whose budget, personnel, and very existence was a state secret: the Office of Policy Coordination (OPC). In its first weeks of existence, the new group was named the Office for Special Projects, but this title was thought to be too revealing because the euphemism "special projects" had become associated with clandestine OSS activities during the war. The name was therefore changed to Office of Policy Coordination, although the organization was an operational group that had nothing to do with policy or its coordination.<sup>22</sup> Frank Wisner, a brilliant, driven

Wall Street lawyer who had played a prominent role in the OSS, became its chief.<sup>23</sup>

Administratively, the OPC was a division of the CIA, but it was funded through the State Department and answered to that department's policy planning chief George F. Kennan on policy matters.<sup>24</sup> In practice, that meant that the dynamic Wisner enjoyed considerable autonomy for his division. By 1952 Wisner's "office" employed about six thousand personnel in forty-seven field stations in the United States and around the world. The OPC's annual budget has never been officially made public and so remains disputed among historians, with estimates running from about \$82 million annually in 1950 dollars to three times that amount.<sup>25</sup> Virtually all of these funds were spent on "black" psychological warfare.

The NSC termed the OPC the United States' "Psychological Warfare Organization." Thus the phrase 'psychological warfare'—with its connotation of media and persuasion, albeit of a hard-hitting sort—itself became a euphemism to conceal covert activities that most governments consider to be acts of war. As the OPC's charter put it, the agency's tasks included "propaganda, economic warfare; preventative direct action, including sabotage, anti-sabotage, demolition and evacuation measures; subversion against hostile states, including assistance to underground resistance movements, guerrillas and refugee liberations [sic] groups, and support of indigenous anti-communist elements in threatened countries of the free world."<sup>26</sup> OPC simultaneously created a specific branch for managing assassinations and kidnapping of "persons whose interests were inimical" to the United States, as well as for murdering double agents suspected of betraying U.S. intelligence agencies.<sup>27</sup>

William Corson, a career intelligence officer who investigated the origins of the OPC for a 1976 U.S. Senate inquiry, captured the same concepts in more informal—but perhaps more enlightening—terms:

The intelligence community's reaction to the NSC's apparently unanimous endorsement and support of the "dirty tricks" authorizations was swift. In their view no holds were barred. The NSC 10/2 decision was broadly interpreted to mean that not only the President but all the guys on the top had said to put on the brass knuckles and go to work. As word of NSC 10/2 trickled down to the working staffs in the intelligence

community, it was translated to mean that a declaration of war had been issued with equal if not more force than if the Congress had so decided.<sup>28</sup>

In this context the phrase "psychological warfare" enjoyed multi-layered, often contradictory meanings, depending upon the degree to which the people using the phrase and their audience had been initiated into this officially nonexistent aspect of U.S. policy. For the public, the term seems to have implied basically overt, hard-hitting propaganda and other mass media activities. For the national security cognoscenti and for psychological warfare contractors, the same phrase extended to selected use of violence—but denning exactly how much violence was often sidestepped, even in top-secret records. Meanwhile, the U.S. government systematically denied responsibility for any specific act of violence, typically denouncing news reports of U.S.-sponsored clandestine operations as fabrications of communist propagandists.<sup>29</sup> In this way, the Truman and Eisenhower administrations mobilized broad constituencies to support U.S. psychological warfare programs—including constituencies among social scientists and other academics—while at the same time evading accountability for what was actually taking place.

# 4

## Academic Advocates

Looked at with the benefit of hindsight and what came to light during the Watergate-related investigations, the pages of Public Opinion Quarterly during the first decade after World War II illustrate several important features of the alliance that emerged after 1945 between a select group of academic entrepreneurs and the government's psychological warfare agencies. POQ had been founded in 1937 at Princeton University by DeWitt Poole, who was at that time on sabbatical from the U.S. State Department division responsible for eastern European affairs.

POQ's work during the postwar years reflects Poole's concerns, revealing at least three characteristics of U.S. propaganda and covert operations. First, many of the journal's articles explicitly discussed American experience in psychological warfare, presented relevant research results, or advocated expanded U.S. programs of this type. POQ articles exhibiting this relatively unambiguous characteristic were often indexed under "psychological warfare" or "propaganda," or both, in POQ's annual index.<sup>1</sup>

Second and usually more subtly, a substantial number of articles targeted POQ's own audience for persuasion concerning the appropriateness of U.S. intervention abroad, the emerging cold war, and the proper role of mass communication research professionals in those efforts. Such articles frequently took the form of extended reviews of books concerning foreign affairs.<sup>2</sup>

Finally, a number of the journal's editors and contributors maintained unusually close relations with the clandestine or "denied" side of the U.S. government's psychological warfare effort at the Department of

State, CIA, and the armed services. In fact, at least one-third of POQ's editorial board can be identified today as financially dependent upon psychological warfare contracting.<sup>3</sup>

POQ's explicit articles concerning psychological warfare can be readily identified by their language and their themes. For example, during 1945 POQ published a report on the use of polling techniques to obtain military intelligence on the island of Saipan,<sup>4</sup> a review of the work of the principal U.S. domestic propaganda agency, the OWI;<sup>5</sup> a discussion of the use of opinion polls among Japanese nationals to determine effective propaganda themes;<sup>6</sup> and an argument in favor of intensifying U.S. propaganda against communism in Latin America.<sup>7</sup> A similar pattern continued for the remainder of the decade. A complete list of POQ's explicit articles concerning psychological warfare would become tedious, but representative examples published between 1945 and 1949 include two further studies of the OWI,<sup>8</sup> seven reports on the dynamics of German civilian and military morale during World War II and on Allied attempts to influence it,<sup>9</sup> three case studies of the use of leaflets and postcards as propaganda vehicles,<sup>10</sup> six essays concerning morale and training programs among U.S. troops,<sup>11</sup> at least twelve reviews of books on wartime propaganda and psychological warfare,<sup>12</sup> and more than fifteen studies on various aspects of U.S. and Soviet propaganda and psychological warfare campaigns.<sup>13</sup>

Despite the volume of this material, and the frequent use of the terms "propaganda" and "psychological warfare" in POQ's headlines and texts, the journal's authors were unable to arrive at any clear definition of exactly what was meant by those words. Terms like communication, propaganda, and psychological warfare meant quite different things to different people, even among experts in the field.

This was illustrated in Leo Crespi's 1946 review of *Propaganda, Communication and Public Opinion: A Comprehensive Reference Guide*, by Bruce Lannes Smith, Harold Lasswell, and Ralph Casey. Crespi took Lasswell to task for arguing that "propaganda is language aimed at large masses ... to influence mass attitudes on controversial issues," whereas "education," in the Lasswellian view, is "primarily concerned with transmitting skill or insight, not attitude." As Crespi saw it, in contrast, any "socially enlightened educator" would agree that "a particular concern of education is to 'influence mass attitudes on controversial topics.' . . . [Lasswells] attempt at a distinction fails."<sup>14</sup> Thus, while propaganda and psychological warfare were fre-

quent topics of discussion, there remained considerable dispute among leaders in the field over exactly what those terms meant and how they might be distinguished from any other form of communication.

To carry the conundrum a step further, a few issues later a second leading expert, Hans Speier of the RAND Corporation, presented an extended discussion of "The Future of Psychological Warfare" in which he used the terms "propaganda" and "psychological warfare" interchangeably throughout.<sup>15</sup> Similarly, in POQ's published annual index, the titles listed under index entry terms "propaganda" and "psychological warfare" overlap in such idiosyncratic ways as to offer few meaningful guidelines for distinguishing one from the other.<sup>16</sup>

Despite the journal's avoidance of a clear-cut definition, it is possible to identify the dominant arguments put forward concerning psychological warfare during the first five years after World War II. These can be most conveniently summarized through review of two theoretical articles on the topic by Donald McGranahan and Hans Speier, respectively. McGranahan's "U.S. Psychological Warfare Policy," published in the form of an extended letter to the editor in the fall 1946 issue,<sup>17</sup> focused on how best to use what was known about the social-psychological and anthropological characteristics of a given population when choosing coercive tactics for use against that population. This was the 'relation of our psychological intelligence to our psychological warfare policy,' as McGranahan put it. Briefly, he argued that U.S. psychological warfare tactics up to that time had suffered from an "advertising complex." Too much stress had been put on the principles of commercial advertising and public relations, where an advocate was said to be "careful not to offend the public or any important segment of it. [His] interest is in the broadest mass audience and the lowest common denominator." Even during World War II, the United States had been too reluctant to directly criticize Hitler in its broadcasts to Germany, he contended, because once having learned that many German soldiers remained loyal to Hitler, the United States was concerned that offending their faith might encourage them to fight all the harder.<sup>18</sup>

McGranahan contended that a "frontal attack" on rival ideologies would be more effective. "Evangelical propaganda" involving direct attacks on paganism had effectively spread Christianity, he argued, and the Soviet technique of "violent attacks [on rival] leadership, as well as on [its] political system," had mobilized internal discontent in the populations the Soviets had targeted. The United States should exploit

these insights through propaganda and other psychological warfare techniques "adapted to [its] own particular objectives and based upon our democratic philosophy of life." In sum, U.S. psychological warfare should be campaigns of active subversion against targeted states. If U.S. programs were to be effective, they should be aimed primarily at indigenous, discontented groups who could be convinced to risk everything to attack a rival's government; they should only secondarily appeal to the "lowest common denominator" of the target's populations.<sup>19</sup>

McGranahan's argument resonated well with some American traditions and would seem to be easily applicable to wartime situations in which the United States was unambiguously dedicated to the defeat of a rival regime. But it begged the more difficult questions raised by postwar psychological warfare operations: Are these "revolutionary" tactics appropriate for use against governments with which the United States is officially at peace? And, considering that the sponsorship of subversion campaigns must frequently be secret in order for them to be successful, how exactly is a democratic society to determine which campaigns are appropriate and how far they are to be carried?

Hans Speier's article on "The Future of Psychological Warfare" appeared as the lead article in the spring 1948 issue. The historical context is important here. President Truman had "drawn the line" against popular revolutions in Greece and Turkey a year previously, and U.S.-U.S.S.R. relations were headed for—but had not yet reached—the watershed symbolized by the Berlin crisis of 1948. Inside the U.S. government, the National Security Council had in December 1947 secretly passed NSC 4 and NSC 4-A, the official authorization for campaigns of clandestine propaganda, sabotage, and subversion. Among the most important sponsors of NSC 4 and NSC 4-A within the government was Frank Wisner, who was in December 1947 chief of the Occupied Areas Division at the State Department, and who would a few months later be appointed chief of OPC, the clandestine warfare agency. Wisner's second in command at State during his effort to secure passage of NSC 4-A was Hans Speier.<sup>20</sup>

By the time Speier's article appeared that spring, he had left the government and had taken a temporary roost at the New School for Social Research in New York. POQ presented his essay to its readers as that of a private scholar rather than that of a government official. Nevertheless, Speier's commentary clearly was born at least in part out of his government work, where he had specialized in the sociology and

social psychology of reeducating populations in the U.S. occupation zone of Germany and Austria. In his POQ article, Speier argued that the United States had permitted its psychological warfare weapons to "fall into desuetude" since 1945 and should now refurbish them. Specialists in the field had never received the support within the government that they deserved, he contended, in large part because their previous efforts had been put together on an ad hoc basis after World War II had already begun. This time around, however, "the United States cannot afford to persist in its indifference toward political and psychological warfare," nor would it be possible to "rely on improvisation once more if it should be impossible to avoid war."<sup>21</sup> As Speier saw it, U.S. clandestine subversion campaigns against the Soviet Union and rebel nationalist groups in developing countries should be extended and escalated.

He contended that the U.S. government should prepare immediately to "impos[e] martial law [in the United States] to guard against defeatism, demoralization and disorder," if that proved necessary. More urgent in Speier's mind, however, was activation of a strong "offensive" program designed to overthrow rival regimes. "Subversion [is the] aim of strategic propaganda," Speier wrote. "The United States . . . can wage sincere political subversion propaganda against the dictatorial Soviet regime, particularly in the political realm. . . . Planning and preparation for strategic propaganda in a future war must begin now."<sup>22</sup>

Thus by the end of the 1940s Speier, McGranahan, and other prominent communication research specialists used the pages of POQ to call on U.S. security agencies to employ state-of-the-art techniques to facilitate the overthrow of governments of selected foreign countries in a "future" war—the preparations for which should begin immediately. Speier's program included coercive measures, even the imposition of martial law, to ensure that the U.S. population cooperated. Although Speier presented his argument in the form of a proposal, it is today known from the declassified records of the National Security Council that many of the measures he recommended were in fact actually under way at the time his article appeared.<sup>23</sup>

Turning to the second and more subtle manifestation of psychological warfare themes in *Public Opinion Quarterly*, many POQ articles targeted the journal's own audience for persuasion concerning U.S. policy on cold war operations in contested countries worldwide and on the

proper role of mass communication research professionals in that effort. These texts did not usually advocate psychological warfare campaigns in the sense that McGranahan and Speier did, but instead framed their discussion in such a way as to reinforce the foreign policy initiatives and propaganda themes of the powerful "internationalist" faction within the U.S. government. As I noted earlier, this phenomenon can be seen in the extensive play POQ gave to reviews of books on various aspects of foreign affairs that strongly demonstrated the reviewer's (and presumably the editors') support for the foreign policy initiatives of the Truman administration—even when the books had little meaningful relationship to the study of public opinion. Between the winters of 1946 and 1947, for example, POQ published twenty-seven book reviews. Of these, six (22 percent) concerned books on the Soviet Union, each of which was a general-interest work. All of them were reviewed by a single author, Warren Walsh, who used each of his commentaries to conclude that cold war between East and West was necessary, and that the conflict had been instigated by the Soviets.<sup>24</sup> None of Walsh's reviews dealt with public opinion or communication research, other than in the banal sense that any political writing involves public opinion in some fashion.

The point here is not the merit of Walsh's opinions. Rather, it is the journal's willingness to propagate a monochromatic picture of issues that were among the most controversial of the day. The use of the single author and the single point of view suggests that the magazine did indeed have an editorial "line" on East-West relations, and that it did not welcome contrary points of view.

The journal's reporting on other international issues shows a similar trend. POQ's coverage of public opinion polling in Italy, for example, was initiated in spring 1947 with a study by P. Luzzatto Fegiz, "Italian Public Opinion,"<sup>25</sup> which focused on the possible electoral strength of Italy's Communist party (CPI). Fegiz outlined a method he had developed that purportedly could determine the degree of communist sympathy among Italian voters and concluded that Italy might soon "become an integrant [sic] part of Russian-dominated Eastern Europe." This concern was followed up in a second feature article in winter 1947, "The Prospects of Italian Democracy" by Felix Oppenheim, who expressed many of the same themes,<sup>26</sup> and in two later POQ articles on Italian public opinion published in 1949 and 1950 that reported on the propaganda techniques used during the 1948 election campaign.<sup>27</sup>

Again, some historical background is appropriate. The CPI was during the late 1940s probably the most powerful communist organization in western Europe. The Truman administration's National Security Council was deeply concerned that Italian voters might democratically elect a socialist-communist coalition government, a move that the NSC regarded as putting Italy behind the Iron Curtain. NSC 4 and NSC 4-A's first clandestine psychological warfare project became a no-holds-barred campaign to ensure the CPI's defeat in the 1948 election, including multimillion-dollar, "deniable" propaganda projects aimed at both Italian and American audiences.<sup>28</sup>

In reporting on Italy, POQ's authors consistently articulated the main psychological warfare themes of the U.S. government in articles that were ostensibly about Italy, rather than about psychological warfare as such. The point once again is not the merit of POQ's position, nor is it necessary to assume that POQ was a willing participant in the government's effort to mold U.S. public opinion on the Italian elections. What is apparent on its face, however, is that the academic journal promoted a single point of view on these political issues, and that it did not air contrary views.

Opposition to this "propagandistic" aspect (as some might call it) of POQ's content was rare, but it did take place. One protest came from Alfred McClung Lee, who wrote to the editors of the journal in the spring of 1947 criticizing George Counts' 1946 article, "Soviet Version of American History."<sup>29</sup> Lee contended that Counts' work had one-sidedly indicted Soviet writers for distorting U.S. history in their magazines, without recognizing that many U.S. authors also twisted Soviet history when they considered it useful. Lee's note was to be the last published protest to the politicization of POQ for more than a decade. There appears to have been passive resistance among some POQ readers to the stress the journal placed on ideologically charged foreign political news, however. Intriguingly, a 1948 survey of POQ readers found that 20 percent of the respondents preferred that "less attention [in the journal] be given to descriptions of popular attitudes abroad," and that POQ should instead place greater emphasis on scientific methodology, case histories of publicity campaigns, and research into the effects of publicity.<sup>30</sup>

The third expression of psychological warfare themes in POQ and similar academic literature during the first years after World War II can be seen in the unusually close liaison that some of the journal's authors

and editors maintained with clandestine psychological warfare projects at the CIA, the armed services, and the Department of State. This can be found in both manifest and veiled form in many articles appearing in the journal, and in the composition of POQ's editorial board. Hans Speier's emergence as a prominent "private" advocate of expanded psychological warfare shortly after his work with Frank Wisner at the Occupied Areas Division at the State Department, discussed previously, is one example of an informal link between a prominent POQ author and the government's clandestine warfare programs.

This phenomenon became considerably more widespread, however, though rarely easy to identify. A good example of latent linkages can be seen in Frederick W. Williams' 1945 article "Regional Attitudes on International Cooperation."<sup>31</sup> On a manifest level, Williams' study simply reports data gathered by the American Institute of Public Opinion and the Office of Public Opinion Research at Princeton during the winter of 1944-45 concerning popular attitudes on the U.S. role in international affairs, broken out by geographic region of the country. Williams uses the data to strongly advocate "making the United States more international-minded," as POQ described it.<sup>32</sup>

In the decades since the article first appeared, it has become clear that Williams' data had been collected in an ongoing clandestine intelligence program underwritten by Listerine heir Gerard Lambert on behalf of the Roosevelt administration. The U.S. Congress had in those years barred the expenditure of government funds on most types of attitude surveys of U.S. voters, arguing that it was the Congress' job under the Constitution to represent "public opinion." Congress' concern was in part political, because FDR used rival sources of information on public opinion to advance controversial policies, not least of which was the president's drive toward an "internationalist" foreign policy. Despite the congressional strictures, the White House hired Hadley Cantril and Lloyd Free for "government intelligence work," as Jean Converse puts it, including clandestine intelligence collection abroad and public opinion surveys in the United States. Cantril and Free in turn engaged Frederick Williams and the American Institute of Public Opinion as field staff for research on behalf of the administration.<sup>33</sup>

Meanwhile, Public Opinion Quarterly's board of editors included a substantial number of men who were deeply involved in U.S. government psychological warfare research or operations, several of whom were largely dependent on government funding for their livelihood. The

journal's editorial advisory board during the late 1940s, for example, was made up of twenty-five to thirty individuals noted for their contributions to public opinion studies and mass communication research. Among those on the board with readily identifiable dependencies on government psychological warfare contracting were Hadley Cantril, Harold Lasswell, Paul Lazarsfeld, and Rensis Likert, whose role as government contractors are documented in Chapters 5, 6, 7, and 8 of this study. They were joined on the POQ board by DeWitt Poole, who later became president of the CIA's largest single propaganda effort of the era, the National Committee for a Free Europe.<sup>34</sup> Another prominent board member was CBS executive Frank Stanton, also a longtime director of both Radio Free Europe and the Free Europe Fund, a CIA-financed organization established to conduct political advertising campaigns in the United States and to launder CIA funds destined for Poole's National Committee for a Free Europe.<sup>35</sup> The journal's editor during 1946 and 1947 was Lloyd Free, a wartime secret agent on behalf of the Roosevelt administration who some years later was destined to share a million-dollar CIA research grant with Hadley Cantril.<sup>36</sup>

This pattern appears to have been repeated at several other important academic journals of sociology and social psychology of the era, although quantitative studies of their content remain to be done. The American Sociological Review (ASR), published by the American Sociological Society, overlapped so frequently in its officers and editorial panels with those of Public Opinion Quarterly and its publisher, the American Association for Public Opinion Research, that board members sometimes joked that they were unsure which meetings they were attending.<sup>37</sup> While ASR published articles about a considerably broader range of sociological subjects than did POQ, the ASR articles and book reviews concerning communication remained confined to a group of fewer than a dozen authors who were simultaneously the dominant voices in POQ. The range of views concerning communication and its role in society remained similarly circumscribed.

Further, an informal comparison of articles published during the 1950s concerning mass communication and public opinion in POQ and the prestigious American Journal of Sociology (AJS) shows that its articles in this field were just as rooted in psychological warfare contracts as were those appearing in POQ. The 1949-50 volume of AJS, for example, featured eight articles on various aspects of mass communication and public opinion. At least four of these stemmed directly or

indirectly from ongoing psychological warfare projects, including work by Hans Speier and Herbert Goldhamer (both of RAND Corp.), Samuel Stouffer (from the American Soldier project), and Leo Lowenthal (then the director of research for the Voice of America, whose political odyssey is discussed in Chapter 6).<sup>38</sup>

In sum, the data show that Public Opinion Quarterly—and perhaps other contemporary academic journals as well—exhibited at least three important characteristics that linked the publication with the U.S. government's psychological warfare effort during the first decade after World War II. First, POQ became an important advocate for U.S. propaganda and psychological warfare projects of the period, frequently publishing case studies, research reports, and polemics in favor of expanded psychological operations. Second and more subtly, many POQ articles articulated U.S. propaganda themes on topics other than psychological warfare itself. Examples include the magazine's editorial line on U.S.-Soviet relations and on the Italian election of 1948.

Finally, data suggest that some members of the journal's editorial board and certain of the authors maintained an unusually close liaison with the clandestine propaganda and intelligence operations of the day. The traces of these relationships can be found in several articles mentioned in this chapter and in the composition of POQ's editorial board, at least one member of which—POQ's founder DeWitt Poole—was a full-time executive of a major propaganda project organized and financed by the CIA.

This influence over the editorial board and editorial content of the field's most prestigious academic journal was only a symptom of a deeper and more organic bond that is discussed in the next chapter. Money became one of the most important links between the emerging field of mass communication studies and U.S. military, intelligence, and propaganda agencies. Precise economic figures cannot be determined because of the lack of consistent reporting from the government, the continued classification of some projects, and the loss of data over the years. Even so, the overall trend is clear.

"The primary nexus between government and social science is an economic one," write Albert Biderman and Elisabeth Crawford of the Bureau of Social Science Research. It is "so pervasive as to make any crisis of relations with the government a crisis for social science as a whole."<sup>39</sup>

# 5

## Outposts of the Government

For the first decade after 1945—which is to say, the decade in which communication studies crystallized into a distinct academic field, complete with colleges, graduate degrees, and so on—U.S. military, propaganda, and intelligence agencies provided the large majority of all project funding for the field. The earliest cumulative data concerning government funding of social science is provided by the National Science Foundation (NSF) in 1952; that report shows that over 96 percent of all reported federal funding for social science at that time was drawn from the U. S. military. The remaining 4 percent of government funding was divided about equally between conventional civilian agencies (Department of Labor, Department of the Interior) and civilian agencies with clear national security missions (such as the Federal Civil Defense Administration and the Office of Intelligence and Research at the State Department). Social science funding rooted in national security missions totaled \$12.27 million that year, the NSF reported, while comparable "civilian" funding totaled only \$280,000.<sup>1</sup>

This extreme skew in favor of national security-oriented social science studies appears to have attenuated during the course of the 1950s, even as overall academic dependency on the federal government increased. Directly comparable funding data for the late 1950s are not available due to changes in the National Science Foundation's data collection and reporting, but the available data indicate that annual research obligations by national security agencies (i.e., Department of Defense, civil defense, U.S. Information Agency [USIA]) for the social sciences increased slightly over the decade, to \$13.9 million in 1959.

Meanwhile, civilian funding (principally from the departments of Agriculture and Health, Education and Welfare) grew quite sharply over the same time to \$41.4 million. The apparent military-civilian balance in the 1959 figures cannot be taken at face value, however, because a significant amount of security-oriented social science contracting took place under the aegis of the National Advisory Commission on Aeronautics in the wake of the Soviet Sputnik launch. This very large research budget—totaling more than twice as much as all other social science funding combined—is not broken out into categories that permit direct comparison to the 1952 data.<sup>2</sup>

Be that as it may, to the extent that social science was supported by the U.S. government during the 1950s, that support was usually tied to national security missions, especially during the first years of the decade. This was particularly true of mass communication studies. A close review of *Public Opinion Quarterly*, the *American Journal of Sociology*, *American Psychologist*, and other academic literature published between 1945 and 1955 reveals several dozen medium- to large-scale projects funded by the Office of Naval Research, Air Force, Army, CIA, and USIA. The only comparable "civilian" study appears to have been a 1950 Department of Agriculture survey of the effects of television on dressmakers—one of the earliest such studies of television effects—that was apparently never written up for academic journals. The Agriculture Department, Tennessee Valley Authority, and other civilian agencies also supported a limited number of consumer preference opinion surveys, Harry Alpert reported in 1952.<sup>3</sup> But the National Science Foundation data show that the scale of such projects was quite small compared to the ongoing military, intelligence, and propaganda research.

At least a half-dozen of the most important centers of U.S. communication research depended for their survival on funding from a handful of national security agencies. Their reliance on psychological warfare money was so extensive as to suggest that the crystallization of mass communications studies into a distinct scholarly field might not have come about during the 1950s without substantial military, CIA, and USIA intervention.

Major beneficiaries included the Bureau of Applied Social Research, the Institute for Social Research at the University of Michigan, the National Opinion Research Center, the Bureau of Social Science Research, the RAND Corporation, and the Center for International Studies

at MIT. Moreover, this list must be regarded as preliminary at this time. Several of the more important academics engaged in mass communication studies became activist supporters of U.S. psychological warfare projects and derived part of their income from participation in such efforts over a period of at least two decades. This was particularly true of Wilbur Schramm, who is widely credited as the single most important definer of U.S. mass communication studies of his day. These scholars and the organizations they were affiliated with became central to the elaboration and to the practical social power of what has come to be known as the dominant paradigm of U.S. mass communication research during the 1950s.

The Survey Research Center (SRC) at the University of Michigan (today known as the Institute for Social Research [ISR]), for example, was established by Rensis Likert in the summer of 1946 using a number of the personnel who had served under Likert in the Program Surveys operation during the war. The "SRC functioned during its first year as something of an outpost of the federal government," writes Jean Converse in *Survey Research in the United States*.<sup>4</sup> Major early contracts included a ten-year grant from the Office of Naval Research for studies of the psychological aspects of morale, leadership, and control of large organizations, and a series of contracts for surveys of Americans' attitudes on economics for the Federal Reserve Board, which was in those early postwar days deeply concerned about the potential for a renewed 1930s-style depression and social upheaval as veterans returned to the civilian work force.<sup>5</sup> Early SRC/ISR research with strategic intelligence applications included U.S. Air Force-funded interview studies of Soviet defectors and refugees. The object of that study was twofold: first, identification of social-psychological attributes of the Soviet population that could be exploited in U.S. propaganda, and second, collection of intelligence on military and economic centers inside the Soviet Union to target for atomic attack in the event of war.<sup>6</sup>

SRC archival records show that federal contracts contributed 99 percent of SRC revenues during the organization's first full year (1947) and well over 50 percent of SRC/ISR revenues during its first five years of operation. Angus Campbell, who later became director of the institution, has reflected that had the federal funding been canceled during this period, the SRC/ISR "probably would not have survived."<sup>7</sup>

At the National Opinion Research Center, perhaps the most liberal and reform-minded of the early centers of survey research, about 90

percent of the organization's work during the war years was made up of contracts from the Office of War Information, the government's principal monitor of civilian morale. This backing was "probably critical in making [NORC's] national capacity [for conducting surveys] viable," Converse writes.<sup>8</sup> Congress canceled the OWI project in 1944, but the NORC field studies of civilian morale and attitudes were continued under a series of secret, "emergency" contracts with the Department of State. That arrangement became institutionalized, and it provided a survey vehicle onto which NORC later marketed "piggy-back" questions for commercial customers.

It was probably illegal for the State Department (though not for NORC) to enter these contracts, and that led to an unpleasant scandal when Congress uncovered the continuing "emergency" surveys fourteen years later in 1958.<sup>9</sup> The State Department is prohibited by statute from spending funds to influence Congress, and the NORC surveys had indeed been put to that use by the department. NORC's archives indicate that without the State Department contract during the institution's first decade, the organization would probably have found it impossible to maintain a national field survey staff, which was essential to NORC's academic and commercial work and for the group's economic survival.<sup>10</sup>

A second noteworthy NORC contract during the center's first decade was a study for the U.S. Army Chemical Corps of individual and group responses to "community disasters," in which natural disasters such as earthquakes and tornadoes were used as analogues to model responses to attacks with chemical weapons." In time, NORC undertook a related series of disaster studies that became the U.S. government's main data base for evaluating the psychological effects of nuclear war.<sup>12</sup>

Funding for the Bureau of Applied Social Research at Columbia University appears to have been more diversified. BASR records from its first years are sketchy, but Converse concludes that approximately 50 percent of BASR's budget from 1941 to 1946 stemmed from commercial work such as readership studies for *Time* and *Life* magazines and a variety of public opinion surveys for nonprofit organizations. Other funds stemmed from a major Rockefeller Foundation grant and, to a much lesser degree, from Columbia University.<sup>13</sup>

By 1949, the BASR was deeply in debt to Columbia University and lacked a cushion of operating funds with which to cover project expenses while waiting for clients to make payments. The cash flow problem was sufficiently severe that Lazarsfeld speculated in fundraising appeals

that BASR would be forced to close its doors if help was not forthcoming.

By the end of that year, however, BASR's Kingsley Davis won new military and intelligence contracts that substantially improved BASR's finances. By fiscal year 1950-51, BASR's annual budget had reached a new high, some 75 percent of which consisted of contracts with U.S. military and propaganda agencies.<sup>14</sup> Major federally funded BASR projects of the period included two U.S. Air Force studies for intelligence gathering about urban social dynamics abroad, a large project for the Office of Naval Research, and a multiyear contract with the Voice of America for public opinion surveys in the Middle East.<sup>15</sup> BASR's dependence on federal money may in fact have been even higher, because some ostensibly "private" studies were actually subcontracts from private institutions of projects that had originated in the federal government. One example of this is technical consultation on interviewing and survey techniques by BASR's Lee Wiggins and Dean Manheimer for surveys of Soviet emigres in Europe. Harvard's Russian Research Center was the prime contractor; funding for that project was drawn primarily from the U.S. Air Force and the CIA.<sup>16</sup>

The Voice of America project began in September 1950 with BASR as the prime contractor; Charles Glock organized the day-to-day work. Extensive, methodologically ambitious surveys were conducted in Iran, Turkey, Egypt, and four other Middle Eastern countries, each of which was a major target of U.S. psychological warfare efforts of the period.<sup>17</sup> At least two of the countries, Iran and Egypt, experienced CIA-supported coups d'etat while the study was under way.<sup>18</sup>

Lazarsfeld helped compose the survey questions, which were eventually asked by native-language researchers in the field. These included inquiries such as:

97a. How do you feel about the behavior of Russia in world affairs? How about its behavior towards [your] country? (Probe also for changes.) How long have you felt that way?

42. If you were put in charge of a radio station, what kinds of programs would you like to put on? (Probe here.)<sup>19</sup>

BASR arranged for translation, tabulation, and analysis of about two thousand interviews and eventually delivered a confidential report to

the Voice of America designed to guide U.S. propaganda broadcasts in the region. Nonclassified studies of some of the same data were publicized through *Sociometry*, *Public Opinion Quarterly*, and other academic journals. These included reports on purported "Political Extremists in Iran" by Benjamin Ringer and David Sills and a comparative report on communications and public opinion in four Arab countries by Elihu Katz and Patricia Kendall.<sup>20</sup>

### Military and Foundation Networks

This dependency of three of the United States' most important centers of communication and public opinion research on contracts with military and propaganda agencies became but one skein in a broader, more complex, and more enveloping web of relationships. The flow of money to favored federal contractors moved through networks of personal contacts, friends, and colleagues such as those documented in the Clausen study of academic networks discussed earlier. These informal associations provided an important new dimension to the social and scientific impact of government funding patterns.

Their impact can be demonstrated in the interservice Committee on Human Resources, which the Department of Defense established in 1947 to coordinate all U.S. military spending on social psychology, sociology, and the social sciences, including communication studies.<sup>21</sup>

The Defense Department and a narrow group of influential academic entrepreneurs employed the committee as a confidential contact point for government-academic networking. In 1949, its chairman was Donald Marquis (University of Michigan and president of the American Psychological Association). He was aided by committee members William C. Menninger (Menninger Foundation, a major military contractor for studies of "combat fatigue" and related forms of psychological collapse), Carroll Shurtle (then at Ohio State University and later chief of the Psychology and Social Science Division of the Office of the Secretary of Defense), and Samuel Stouffer (Harvard). Civilian deputies included Henry Brosin (University of Chicago), Walter Hunter (Brown University), and Frederick Stephan (Princeton), while professional Staff included committee executive director Raymond Bowers (later chief of the Bureau of Social Science Research [BSSR]), and his aides Dwight

Chapman and Henry Odbert. Psychologist Lyle Lanier (New York University) succeeded Bowers as executive director later that year.<sup>22</sup>

The committee did not allocate funds, but it was responsible for oversight of the social science portion of the military budget, recommended projects, and signed off on major research initiatives. The budget, papers, and meeting notes of the group were classified. In 1949, the committee was responsible for oversight of about \$7.5 million in social science research funds—by far the largest single source of funding of the day for this field of inquiry.<sup>23</sup>

The Committee on Human Resources was divided into four panels, each of which specialized in a particular aspect of social science. The panel on Human Relations and Morale is of most interest here; it oversaw most U.S. military psychological warfare research and had the most direct impact on funding for communication studies. Other panels were Psychophysiology (studying primarily human engineering of high-technology weapons, motor skill development, etc.), Personnel and Training (developing psychological testing of recruits, examining the sociology of leadership and groups, etc.), and Manpower (research into the personnel requirements and mobilization of the armed forces).<sup>24</sup>

The composition of the panel on Human Relations and Morale illustrates the continuing pattern of tight, inbred relationships in psychological warfare matters among a handful of academic specialists in communication and the military establishment. It also raises a distinct possibility of conflict of interest among the scholars responsible for oversight of government programs, because the U.S. government was dependent on expert advice on communication research from scholars who were themselves among the primary beneficiaries of the programs they were overseeing. The Human Relations panel chair was psychologist Charles Dollard, who was president of the Carnegie Corporation, trustee of the RAND Corporation, and a veteran of Stouffer's World War II Research Branch team. Panel members included Hans Speier (who by then was based at the RAND Corporation, where he eventually became director of social science research.<sup>25</sup> Alexander Leighton (of Cornell and later Harvard, whose work during the late 1940s depended largely on the records of the U.S. Strategic Bombing Survey in Japan,<sup>26</sup> and Carl Hovland (of Yale, whose most influential work, *Experiments in Mass Communications* [1949], required exclusive access to the war-time records of Stouffer's Research Branch of the army).<sup>27</sup>

A list of the panel's paid consultants reads like a who's who of

mainstream U.S. communication studies of the period. According to a December 1948 report in the *American Psychologist*, "special consultants for expert advice"<sup>28</sup> included Harry Alpert (of Yale and BASR), Kingsley Davis (newly appointed director of BASR, whose role in obtaining government contracts to rescue BASR was discussed earlier), John Gardner (Carnegie Corporation and later secretary of health, education and welfare during the Johnson administration), Harold Lasswell (Yale), Rensis Likert (director of the Institute for Social Research), and Elmo Wilson (of International Research Associates, a major contractor of U.S. government overseas public opinion research).<sup>29</sup>

The roles of panel chair Charles Dollard and consultant John Gardner reveal the complexity of the web of financial and personal relationships among selected communication scholars and the federal government. Dollard was the president of the Carnegie Corporation; Gardner was a senior Carnegie executive. Both were personally involved in the funding and oversight of the ostensibly private American Soldier studies by Samuel Stouffer, Carl Hovland, Leonard Cottrell, and others, and in the sponsorship of the Russian Research Project at Harvard, which was a joint Carnegie-U.S. Air Force-CIA enterprise that employed Raymond Bauer, Alex Inkeles, and others in communication studies focusing on the Soviet Union.<sup>30</sup> (The Harvard project was the contractor for the ISR and BASR consultancies on studies of Soviet refugees discussed a moment ago.)

Thus Carnegie's Dollard was chairing and Carnegie's Gardner was advising the Department of Defense's primary committee on the scientific aspects of psychological warfare at a time when two of Carnegie's most important projects were dependent upon Department of Defense cooperation for funding, for exclusive access to data, and for research subjects. At least two of the senior academics on the same committee (Stouffer and Hovland) meanwhile depended in some degree on Dollard and Gardner's goodwill and money for their privileged position in the world of scholarship, for it was the Carnegie executives who controlled the purse strings of the funds on which Stouffer and Hovland relied.

At a minimum, this establishes that the social science programs at Carnegie and the Department of Defense were not conducted in isolation from one another. The substantial overlap of key personnel, funding priorities, and data sources strongly suggests that the two programs were in reality coordinated and complementary to one another, at least insofar as the two organizations shared similar conceptions concerning

the role of the social sciences in national security research. Between them, the Carnegie Corporation and the overlapping government oversight committee exercised control (or substantial influence) over the large majority of both public and private funds for academic mass communication studies in the United States during the late 1940s and early 1950s, particularly over funding for the large, higher-profile projects that often make or break academic careers in the United States.

This informal network of scholars and managers was quite conscious of its role as an economic and political power broker within the academic community. Carnegie's John Gardner discussed this in a 1987 interview with Charles O'Connell, who was studying the origins of Harvard's Russian Research Center. Asked about the sociometry of post-World War II social science, Gardner replied that he was involved in at least four important "networks" that interacted in making decisions concerning major social science initiatives.

First of all, there was what I would call the behavior science network. It was [Charles] Dollard and [Clyde] Kluckhohn and [Pendleton] Herring and myself and Sam Stouffer and John Dollard [brother of Charles] at Yale and Alex Leighton . . . who were deeply interested in the behavior sciences and what they might do to illuminate some of the issues that we were all interested in. . . . The second network would be kind of a Harvard network which would certainly be [James B.] Conant and [Devereux] Josephs [treasurer of the Council on Foreign Relations]. . . . A third network is kind of an international affairs network that grew out of the war. . . . [A]ll of us folks came back [from the war] deeply committed to think about international affairs and we met in various forums, worked together, Ford, Rockefeller, ourselves, State Department. . . .<sup>31</sup>

The fourth network, Gardner continued, was built around Stouffer's Research Branch in the army and included Charles Dollard, Frank Keppele, Frederick Osborn (Stouffer's military superior during the war and an active Carnegie trustee), and, of course, Stouffer himself.

Building on that point for a moment, it is useful to look briefly at two other important sources of social science funding during the cold war years, the Rockefeller Foundation and the Russell Sage Foundation. At the Rockefeller Foundation, social science funding was headed for most of the 1950s by Leland DeVinney, Stouffer's coauthor in the American Soldier series.<sup>32</sup> During his service, the Rockefeller organization appears to have been used as a public front to conceal the

source of at least \$1 million in CIA funds for Hadley Cantril's Institute for International Social Research, for reasons discussed in more detail in a later chapter.<sup>33</sup> Nelson Rockefeller was himself among the most prominent promoters of psychological operations, serving as Eisenhower's principal adviser and strategist on the subject during 1954-55.<sup>34</sup>

At Russell Sage, Leonard Cottrell served as the chief social psychologist from 1951 to 1967; he was frequently a public spokesman for the group and enjoyed substantial influence in the Sage Foundation's decision making.<sup>35</sup> Cottrell simultaneously became chairman of the Defense Department's advisory group on psychological and unconventional warfare (1952-53), member of the scientific advisory panel of the U.S. Air Force (1954-58) and of the U.S. Army scientific advisory panel (1956-58), and a longtime director of the Social Science Research Council.<sup>36</sup> Cottrell was among the most enthusiastic boosters within the social science community for psychological warfare operations, repeatedly calling for "a new club [among social scientists] dedicated to the task of bringing the full capability of our disciplines to bear on this field."<sup>37</sup>

Taken as a whole, the evidence thus far shows that a very substantial fraction of the funding for academic U.S. research into social psychology and into many aspects of mass communication behavior during the first fifteen years of the cold war was directly controlled or strongly influenced by a small group of men who had enthusiastically supported elite psychological operations as an instrument of foreign and domestic policy since World War II. They exercised power through a series of interlocking committees and commissions that linked the world of mainstream academia with that of the U.S. military and intelligence communities. Their networks were for the most part closed to outsiders; their records and decision-making processes were often classified; and in some instances the very existence of the coordinating bodies was a state secret.<sup>38</sup>

This was not a "conspiracy," in the hackneyed sense of that word. It was rather precisely the type of "reference group" or informal network that is so well known to sociologists. The informal authority exercised by these networks reveals a distinctly centrist ideological bent: Projects that advanced their conception of scientific progress and national security enjoyed a chance to gain the financial support that is often a prerequisite to academic success. As is discussed more fully in later chapters, projects that did not meet these criteria were often rel-

egated to obscurity, and in some cases actively suppressed. One result of this selective financing has been a detailed elaboration of those aspects of scientific truth that tend to support the preconceptions of the agencies that were paying the bill.

That the funding agencies and interlocking committees described here helped underwrite the articulation of a particular paradigm of mass communication studies of the period is self-evident; the elaboration of paradigms is after all what research is. The more important question is how great a contribution the government's psychological warfare projects made to the construction of the Zeitgeist of U.S. communication studies. Clearly, other forces also made contributions, particularly the commercially oriented projects stressed by Merton and Lazarsfeld and the academic developments discussed by Delia and others.<sup>39</sup>

The precise weight to be given to each of these factors in the evolution of communication research will no doubt continue to be debated, because the surviving data are simply too sketchy to permit final answers. Nevertheless, it is clear that the government's national security agencies underwrote the economic survival of key communication research centers, funded large-scale research projects, and sustained networks of sympathetic scholars who enjoyed decision-making power over the substantial majority of research funds for the field. The impact of these elements on the "received knowledge" of the field of communication research is explored in the next chapter.

As will become apparent, the "dominant paradigm" of the period proved to be in substantial part a paradigm of dominance, in which the appropriateness and inevitability of elite control of communication was taken as a given. As a practical matter, the key academic journals of the day demonstrated only a secondary interest in what communication "is." Instead, they concentrated on how modern technology could be used by elites to manage social change, extract political concessions, or win purchasing decisions from targeted audiences. Their studies emphasized those aspects of communication that were of greatest practical interest to the public and private agencies that were underwriting most of the research. This orientation reduced the extraordinarily complex, inherently communal social process of communication to simple models based on the dynamics of transmission of persuasive—and, in the final analysis, coercive—messages.

# 6

## "Barrack and Trench Mates"

The threefold pattern of academic participation in psychological operations discussed earlier reached a new peak during the Korean War. Prior to 1950, much of the discussion of psychological warfare in academic journals had concerned World War II experiences or had focused on what should be done to implement a "psychological" strategy in the emerging cold war. From 1950 on, however, reports began to focus on ongoing psychological operations and on new, military-financed research into the effects of communication.

Many of the Korean War-era studies were presented by men who would come to be remembered as among the most prominent mass communication researchers of the day. In the end, it is they who wrote the textbooks, enjoyed substantial government and private contracts, served on the editorial boards of the key journals, and became the deans and emeritus professors of the most influential schools of journalism and mass communication in the United States. What can be seen here is the process of construction of social networks whose specialty became production of what was claimed to be "knowledge" about a particular topic—in this case, "knowledge" about communication.

Shortly after the opening of the Korean War in 1950, the air force sent Wilbur Schramm, John W. Riley, and Frederick Williams to Korea to interview anticommunist refugees and to study U.S. psychological operations. They prepared a classified study for the Air Force, a declassified, academic version for publication in *POQ*, and a mass market booklet titled *The Reds Take a City*.<sup>1</sup> The popular *Reds* text provided war and atrocity stories tailored to support the United Nations police

action in Korea. It was eventually translated into several Asian and European languages at U.S. government expense, and it became a mainstay of "authoritative" accounts of the Korean conflict.

Meanwhile, summaries and interim reports concerning BASR's research in the Middle East for the Voice of America appeared in POQ on at least six occasions, one of which was a glowing review of Daniel Lerner's book on the project, which was published in a POQ issue edited by Lerner himself.<sup>2</sup> Methodological reports drawn from U.S. Air Force, Army, and Navy research projects proliferated in the academic literature in the wake of the Korean conflict,<sup>3</sup> as did studies of Eastern European and Soviet communications behavior, at least one of which was almost certainly produced under contract with the CIA.<sup>4</sup>

The field of overt or "white" propaganda had evolved prior to Korea in somewhat the same way as had "black" propaganda and clandestine operations. Congress passed the Smith-Mundt Act authorizing a permanent U.S. Office of International Information (Oil) less than three months after the National Security Council adopted NSC 4 and NSC 4-A in late 1947. This office evolved into the agency known today as the U.S. Information Agency (USIA) and its overseas arm, the U.S. Information Service (USIS). The Voice of America (VOA) was folded into this operation and its budget was sharply increased in the wake of the late 1940s crises in Czechoslovakia, Berlin, and China.<sup>5</sup>

At first, journalists and public relations executives seem to have enjoyed more influence than social scientists in U.S. overt propaganda operations. Doctrinal statements issued by the Oil and the early USIA reflect the working theories of journalists and "commonsense" theories of lay observers (to use Denis McQuail's media theory terminology),<sup>6</sup> rather than social science theories. They made only a vague distinction between elite and mass audiences for most U.S. propaganda, for example, although even the earliest academic exchange programs attempted to focus on foreign elites and young professionals likely to become members of elites. True, U.S. radio broadcasting to western Europe became fairly sophisticated, with audience research in the region contracted out to private survey specialists employing native interviewers. (The government used private cover for these surveys, it said, because acknowledgment of the U.S. sponsorship of the survey was seen as likely to influence respondents.) The costly and politically sensitive broadcasting to "closed" societies in eastern Europe and Communist China, on the other hand, was done on a wing and a prayer,

with very little real knowledge of the extent to which U.S. radio signals were penetrating local jamming and no hard information at all as to how many people might be listening to the signals that did get through.<sup>7</sup> U.S. intelligence and propaganda agencies knew very little of the effects of the U.S. program. Was it winning friends for the United States? Was harsher rhetoric effective—or should it be avoided? Did "information" programs really make any difference?

The government sought out social scientists who had cooperated during World War II to answer these questions in the wake of political attacks on the Voice of America and the U.S. information program by Senator Joseph McCarthy and his allies. The renewed relationship between the federal agencies and these scholars soon became symbiotic. Many social scientists regarded mass communication research as a promising, but seriously underfunded field, and they competed eagerly to land the new contracts. The government rewarded those who appeared to be most reliable and best able to make contributions to its ongoing propaganda, intelligence, and military training programs. As will be seen, one practical result of the competition for contracts was that much of the pressure for ideological conformity was not imposed from without but came from within the social science community.

### "The Push-Button Millennium"

First, should communication studies undertaken for "white" propaganda outlets such as the Voice of America or the U.S. Information Agency properly be considered participation in U.S. psychological warfare? Study of *Public Opinion Quarterly*, the *American Journal of Sociology*, and other leading academic journals of the period shows clearly that many academic authors considered their work to be a form of psychological warfare and undertook their projects with that end in mind, particularly during the Korean War.

In the summer of 1951, for example, the annual meeting of the American Association for Public Opinion Research (AAPOR) offered three major sessions focusing on psychological warfare that featured most of the prominent communication researchers of the era. In each session, the reported consensus of opinion was that U.S. international communication research could be best understood as a contribution to U.S. psychological operations. The Monday, June 25, session was

chaired by W. Phillips Davison and titled "The Contributions of Public Opinion Research to Psychological Warfare." Featured speakers included Elmo Wilson (of International Public Opinion Research), Leo Lowenthal (research director at the Voice of America), Daniel Lerner (Stanford University), and Joseph Stycos (BASR specialist in developing areas). Davison represented the RAND Corporation, which in those years was entirely dependent on U.S. Air Force and CIA contracts. The overall tone of the session was perhaps best captured by the anecdote Davison used when introducing Wilson, who had recently completed an ostensibly private, whirlwind public opinion study of five West European countries. The central question of Wilson's surveys, " 'Who is on our [i.e., the U.S. government's] side?' was measured in terms of the willingness of people to do something about their feelings," Davison said. But Wilson's studies had been so demanding that the 'Soviet agents tailing him had to be replaced for nervous exhaustion.'<sup>8</sup>

Lowenthal's presentation summed up the Voice of America's vision for communication studies with a bit of fancy; The Voice was seeking the "ultimate miracle," namely, "the push-button millennium in the use of opinion research in psychological warfare. On that distant day," Lowenthal continued, "the warrior would tell the research technician the elements of content, audience, medium and effect desired. The researcher would simply work out the mathematics and solve the algebraic formula" and the war would be won.<sup>9</sup> In the later, published version of that paper (which Lowenthal coauthored with Joseph Klapper, who was then also at the VOA), Lowenthal termed the VOA's international broadcasting "one type of psychological warfare" and said that communication studies and public opinion surveys were "barrack and trench mates in the present campaigns."<sup>10</sup>

Joseph Stycos, who was at that time chief of the BASR project for the Voice of America in the Middle East, cited psychological warfare as the central rationale for the VOA project. He presented his survey of nomadic populations as primarily "important for the long-term study of psychological warfare"—not as scientifically valuable in its own right, or even as useful for facilitating "communication" in the sense of a two-way exchange of ideas between the nomads and the U.S. government."

These sentiments were by no means confined to the Voice of America. A second AAPOR session, chaired by John MacMillan of the Office of Naval Research, focused on "Opinion and Communications Research

in National Defense." The U.S. Air Force's presentation stressed several key areas of air force psychological interest, including "measurement of the 'Panic Potential' of a public, effectiveness of leaflet dropping as a means of communication, and the whole problem of psychological warfare."<sup>12</sup> Meanwhile, the AAPOR Presidential Session, chaired by Paul Lazarsfeld, featured as its keynote speaker Foy Kohler, chief of the International Broadcasting Division at the State Department. Kohler's theme was "the role of public opinion in ... the on-going world struggle for power between the United States and the Soviet Union."<sup>13</sup>

A special POQ issue on International Communications Research published in winter 1952 marked a new high point in the integration of psychological warfare projects into academic communication studies. Guest-edited by Leo Lowenthal, who was at that time research director of the Voice of America, the special issue was the first formal compilation of state-of-the-art research and theory on international communication of the cold war. The project deserves special mention because it demonstrates the close interaction between "private" communication scholars and the government's psychological warfare campaigns, as well as some aspects of a system of euphemistic language that served as a cover for that relationship.

Leo Lowenthal's work on the POQ project and at the Voice of America exemplifies the complex, often contradictory pressures that whip-sawed intellectuals and scientists during the early cold war years. Lowenthal—a Jewish refugee from Nazi Germany, a self-described Marxist working for the U.S. government during a decidedly anticommunist era of U.S. history, and a culturally oriented critic of communication theory in the heyday of functionalism—was nothing if not a survivor and an iconoclast.<sup>14</sup> Nevertheless, the trajectory of Lowenthal's published ideas and of his career during the late 1940s and 1950s parallels—with one important exception to be discussed in a moment—those of a number of well known anticommunist liberals such as James Burnham, Jay Lovestone, Sidney Hook, and Max Eastman, all of whom spent years as Marxist theoreticians and activists prior to taking up cudgels against Stalin's government. The widespread disillusionment with the "God that failed"<sup>15</sup> as a hugely popular text of the period put it was driven along by a sense of betrayal generated by the Hitler-Stalin pact of 1939, the increasingly obvious brutality and antisemitism of Stalin's regime, the stultifying intellectual life inside many communist political organizations, and, not least, a highly effective propaganda

campaign in the West tailored to discredit and undermine support for revolution among intellectuals and labor leaders.<sup>16</sup>

By the late 1940s a number of the more important advisers to CIA and State Department psychological warfare campaigns had trained as Marxists at one point or another during their careers, and were now applying dialectics and other Marxian insights to the task of psychological warfare against the Soviet Union, China, and Third World nationalism. So too with Leo Lowenthal, whose principal critical writings and editorial work for *Public Opinion Quarterly* and other academic journals of the early 1950s are unambiguously dedicated to applying critical (Marxist or post-Marxist) insights to the task of improving U.S. international propaganda.<sup>17</sup>

Lowenthal's modern recollections concerning his VOA years still reflect the ambivalence of many intellectuals of his day. "I'm not interested in posing as an ardent critic of American foreign policy," Lowenthal commented years later during an interview concerning his government work.<sup>18</sup>

I looked at it from the vantage point of my specific function [at VOA]; after all, I was only the director of a certain department within the American propaganda apparatus that didn't make political decisions itself. . . . The governmental activity didn't compromise either [Herbert] Marcuse [who had worked in German propaganda analysis for the OSS during World War II] or me. . . . I'd have to say that neither during the war, when I worked for the Office of War Information, nor in the postwar period [at VOA] did I ever have the feeling that I was working for an imperialist power. . . . After all, there were two superpowers opposing each other, and it's difficult to make out just who—the United States or the Soviet Union—engaged in the more imperialistic politics right after the war.

As things turned out, Lowenthal was not like Burnham, Lovestone et al., in that he refused to become a professional anticommunist activist as the cold war deepened. He preferred instead to enter academe as a professor at Stanford and the University of California after being bounced out of his government job by the new Republican administration in 1952.<sup>19</sup> In the end, Lowenthal may have succeeded during later years where many other academics have failed: He managed to adapt Marxist, functionalist, symbolic interactionism and other often mutually hostile intellectual traditions to one another, and he lived long enough to be-

come something of a grand old man in the social sciences.<sup>20</sup> But Lowenthal's work in psychological warfare at the Voice of America was not an anomaly, in the final analysis; it was instead consistent in most respects with that of other reform-minded communication research scientists. Lowenthal's experience at VOA points up the ambiguity and paradoxical character of the U.S. intelligentsia's response to U.S. psychological warfare, and the extent to which otherwise iconoclastic scholars felt compelled to take sides in the superpower confrontations of the early cold war.

Lowenthal's 1952 Public Opinion Quarterly text on international communication research provided a vehicle for articles that had in fact been prepared under government contract—though not publicly acknowledged as such—to be propagated within the sociological and social-psychological communities as advanced thinking on the subject of international communication. One example is Charles Glock's "The Comparative Study of Communications and Opinion Formation,"<sup>21</sup> a relatively detailed presentation on the concept of a national communication system, its relationship to mass audiences and opinion leaders in any given country, and an outline of methods for study of such systems. Lowenthal presented Glock's work to POQ readers as simply a product of the Bureau of Applied Social Research, without further reference to the social and political context in which Glock's concept had emerged. However, the recently opened archives of the Bureau of Social Science Research indicate that Glock's work had in fact been underwritten by the Department of State as part of a joint B ASR-BSSR project to improve techniques of manipulating public opinion in Italy and the Near East, both of which were major targets of U.S. psychological operations of the day.<sup>22</sup>

Political considerations clearly shaped Glock's research agenda. 'We would like to know to what extent the nationalistic awakening among former colonial peoples in the East has led to a general distrust of anything which comes from the 'imperialist' West," Glock stressed. "In Egypt, there is some evidence that among intellectuals, news from America is viewed somewhat ambivalently. . . . What needs to be studied, then, in the area of opinion formation is the different ways in which information about the world is absorbed . . . under varying social, political and economic systems."<sup>23</sup>

Whatever the scientific merit of Glock's analysis, it is evident that his project was applied political research designed to support a particular

aim, namely, the advancement among the populations of Italy and the Near East of the U.S. government's conceptions of its national interest. The adoption of Glock's insights by other mass communication scientists of the period was also carried out within the same ideological framework. Glock's work did not become, as some might have it, simply a neutral scientific advance that would be taken up by others without the political baggage that had been imposed by its original sponsors. Instead, as a practical matter, virtually all U.S. research into "national communication systems" during the decade that followed dock was underwritten by the Department of State and the U.S. Army as a means of achieving the same political and ideological ends that had motivated the initial sponsorship of dock's project. The BSSR archives make that point clearly: dock's writings provided the foundation for a successful 1953 contract bid by the BSSR to develop further studies along the same line for Lowenthal's office at the Department of State,<sup>24</sup> for a series of studies concerning the "national communications systems" of the Eastern European satellite countries<sup>25</sup> and of the Philippines<sup>26</sup> and, later, for similar studies on behalf of the U.S. Army concerning communication systems in the Asian republics of the Soviet Union.<sup>27</sup>

Several other articles in the same special issue of POQ have similar characteristics. Benjamin Ringer and David Sills' "Political Extremists in Iran: A Secondary Analysis of Communications Data" presented itself as simply a BASR study of opinion data concerning an unstable Middle Eastern country. In reality, it was a product of a State Department-sponsored study of political trends in a country that was at that moment in the midst of a CIA-sponsored coup d'etat to remove the nationalist government of Mohammed Mossadegh, whose supporters made up many of the purported "political extremists" of the article's title.<sup>28</sup> Roughly similar attributes can be found in the special issue's reporting on Soviet communications behavior<sup>29</sup> and communist radio broadcasting to Italy<sup>30</sup> and in a methodological discussion of the value of interviews with refugees from Eastern Europe as a barometer of the effectiveness of U.S. propaganda.<sup>31</sup>

Daniel Lerner provided ideological guidance for readers of the special issue. Lerner's contention, which was presented at length and without reply from opposing views, was that scholars who failed to embrace U.S. foreign policy initiatives "represent a total loss to the Free World." As Lerner saw it—and presumably as the editors saw it as well, for they endorsed Lerner's stand—campaigns against purportedly "neu-

tralist" sentiments such as "peace, safety [and] relaxation [of tensions]" were the 'responsibility of everyone able and willing to improve the coverage, depth and relevance of communications research."<sup>32</sup>

The "private" context created by publication in POQ also helped advance the system of euphemism that insulated scholars from the actual uses to which their work was put. Lowenthal's work provides an example. In the summer of 1952, Lowenthal wrote frankly in *Public Opinion Quarterly* that 'research in the field of psychological warfare' was a major aspect of the Voice of America work he was supervising.<sup>33</sup> But less than six months later, the special issue he edited dedicated to "International Communications Research" contains no explicit articles on psychological warfare qua psychological warfare at all<sup>34</sup>—a fact that was illustrated in POQ's index for 1952, which listed only two published articles on "propaganda" and none at all on "psychological warfare."

This insulation proved effective. Four of the major articles from the Lowenthal issue, including Glock's, were recycled for university audiences for the next twenty years in Wilbur Schramm's college text *The Process and Effects of Mass Communication*, which is widely regarded as a founding text of graduate mass communication studies in the United States.<sup>35</sup> This work challenged the popular preconception that media audiences behave as an undifferentiated mass, which is also sometimes known as the "magic bullet" approach to propaganda. Schramm went on to present theories and research results tailored to exploit what was then known of audience behavior—the "opinion leader" phenomenon, the tendency to create "reference groups," and so on—as tactical elements in designing more successful campaigns to manipulate groups of people.

Schramm portrayed the reports as "communication research" rather than as, say, "psychological warfare studies." Either description is accurate; the distinction between the two is that the former term tends to downplay the social context that gave birth to the work in the first place. Similarly, Schramm presented the source of these texts as being *Public Opinion Quarterly*, not government contracts, thus adding a gloss of academic recognition to the articles and further confounding an average reader's ability to accurately interpret the context in which the original work was performed.<sup>36</sup> Given this tacit deceit, the audience's favored interpretation of the Schramm presentation is not likely to have been that Doctor Glock chose to make his living by offering advice on a particular type of communication behavior (international political pro-

paganda), because that information had been stripped from the text that the audience saw. What the audience saw, rather, was an implicit claim, backed up by Public Opinion Quarterly credits, that the apparent consensus of scientific opinion is that international communication studies are largely an elaboration of methods for imposing one's national will abroad.

The work of the Bureau of Social Science Research illustrates the interwoven relationship between federal programs and U.S. mass communication studies beginning during the Korean War and continuing throughout the 1950s. The BSSR was established at American University in 1950, and much of its archives are today held at American University and by the University of Maryland Libraries at College Park. During the 1950s BSSR employed prominent social scientists such as Robert Bower, Kurt Back, Albert Biderman, Elisabeth Crawford, Ray Fink, Louis Gottschalk, and Ivor Wayne.<sup>37</sup>

The BSSR contract data that have survived show that the U.S. Air Force funded BSSR studies on "targets and vulnerabilities in psychological warfare" of people in Eastern Europe and Soviet Kazakhstan; a project "directed toward understanding of various social, political and psychological aspects of violence ... as it bears on control and exploitation of military power"; a report on "captivity behavior" and psychological collapse among prisoners of war; and a series of studies on the relative usefulness of drugs, electroshock, violence, and other coercive techniques during interrogation of prisoners.<sup>38</sup> The Human Ecology Fund, which was later revealed to have been a conduit for CIA monies, underwrote BSSR's studies of Africa and of prisoner interrogation methods.<sup>39</sup> BSSR meanwhile enjoyed USIA contracts for training the South Vietnamese government in the collection of statistically sound data on its population, training USIA personnel in mass communication research techniques, collecting of intelligence on USIA audiences abroad, and performing a variety of data analysis functions.<sup>40</sup> These contracts certainly contributed 50 percent, and perhaps as much as 85 percent, of BSSR's budget during the 1950s.<sup>41</sup>

Beginning at least as early as 1951, the USIA hired BSSR (along with BASR and others) for a high-priority program to inculcate a state-of-the-art understanding of communication dynamics into the USIA's overseas propaganda programs. The surviving archival record shows that the BSSR succeeded on at least three counts: it introduced modern

audience survey methods,<sup>42</sup> introduced the concept of "opinion leaders" and the distinction between "elite" and "mass" audiences for propaganda and psychological operations,<sup>43</sup> and introduced the concept of a "national communication system" (as that phrase was used by Paul Lazarsfeld and Charles Glock)<sup>44</sup> as a target for penetration by U.S. government propaganda.<sup>45</sup>

The BSSR studies for the State Department establish that, contrary to common wisdom, the widely recognized "personal influence" or "two-step" model of communication dynamics had become the backbone of USIA mass communication research at least four years before the publication of Elihu Katz and Paul Lazarsfeld's watershed text on the topic, *Personal Influence* (1955).<sup>46</sup> As early as 1951, Stanley Bigman of Lazarsfeld's Bureau of Applied Social Research prepared a confidential manual on survey research entitled *Are We Hitting the Target?* for the U.S. International Information and Educational Exchange Program (USIE), the immediate predecessor of the USIA.<sup>47</sup> (The BASR was at that time testing some aspects of "personal influence" models of communication behavior in a major project in the Middle East sponsored by the Voice of America).<sup>48</sup> Shortly after completing the manual, Bigman transferred to BSSR, where he continued the Target project and undertook a follow-on contract in 1953 for study of public opinion and communication behavior in the Philippines.<sup>49</sup> The Target manual stressed a number of concepts that were at the cutting edge of communication studies of the day, describing methods for using surveys to track the impact of "personal influence" networks on popular attitudes, tips on identifying local "opinion leaders" suitable for special cultivation, relatively sophisticated questionnaire design techniques, methods of compensating for interviewer bias, and similar state-of-the-art techniques that were well ahead of most academic opinion studies of the day.<sup>49</sup> Bigman's project taught the USIA how to use native Filipino interviewers to identify local opinion leaders; obtain detailed data on respondents' sources of information on the United States; compile statistics on local attitudes toward democracy, nationalism, communism, and U.S.-Philippines relations; and secure feedback on the effectiveness of particular USIA propaganda efforts in the Philippines.

Bigman's modest 1951 manual illustrates that the evolution of the "personal influence" concept was more complex and considerably more dependent upon government sponsorship than is generally recognized today. The most common version of this concept's evolution traces it

exclusively to New York State voting studies between 1945 and 1948 by Lazarsfeld, Berelson, and McPhee, then abruptly jumps forward to the publication of the New York data in *Voting* (1954)<sup>50</sup> and more fully in *Personal Influence* (1955).<sup>51</sup> In reality, however, BSSR and BASR work in propaganda and covert warfare in the Philippines and the Middle East accounts for most of the six years of development between the germination of the personal influence concept and its publication in book form.

The BSSR's Philippines project of the early 1950s also demonstrated the ease with which ostensibly pluralistic, democratic conceptions of communication behavior and communication studies could be put to use in U.S.-sponsored counterinsurgency campaigns and in the management of authoritarian client regimes. Paul Linebarger, a leading U.S. psychological warfare expert specializing in Southeast Asia, bragged that the CIA had "invented" the Philippines' president Raymon Magsaysay and installed him in office.<sup>52</sup> Once there, "the CIA wrote [Magsaysay's] speeches, carefully guided his foreign policy and used its press assets (paid editors and journalists) to provide him with a constant claue of support," according to historian and CIA critic William Blum.<sup>53</sup>

The CIA's idea at the time was to transform the Philippines into a "showplace of democracy" in Asia, recalled CIA operative Joseph B. Smith, who was active in the campaign.<sup>54</sup> In reality, though, Magsaysay's U.S.-financed counterinsurgency war against the Huk guerrillas became a bloody proving ground for a series of psychological warfare techniques developed by the CIA's Edward Lansdale, not least of which was the exploitation of the USIA's intelligence on Filipino culture and native superstitions. Tactics (and rhetoric) such as "search-and-destroy" and "pacification" that were later to become familiar during the failed U.S. invasion of Vietnam were first elaborated under Lansdale's tutelage in the Philippines.<sup>55</sup>

The relationship between the USIA and the CIA in the Philippines can be best understood as a division of labor. The two groups are separate agencies, and the USIA insists that it does not provide cover to the CIA's officers abroad.<sup>56</sup> But intelligence gathered by the USIA, such as that obtained through Bigman's surveys of Filipino "opinion leaders," is regularly provided to the CIA, according to a report by the House Committee on Foreign Affairs.<sup>57</sup> USIA and CIA work was first coordinated through "country plans" monitored by area specialists at

President Truman's secretive Psychological Strategy Board (established in 1951) and, later, at the National Security Council under President Eisenhower.<sup>58</sup> By the time the Philippines project was in high gear during the mid-1950s, Eisenhower had placed policy oversight of combined CIA-USIA-U.S. military country plans in the hands of senior aides with direct presidential access—C. D. Jackson and later Nelson Rockefeller—who personally monitored developments and formulated strategy.<sup>59</sup>

At the time, the implicit claim of BSSR's work for the government was that application of "scientific" psychological warfare and counterinsurgency techniques in the Philippines would lead to more democracy and less violence overall than had, say, the crude massacres of 1898-1902, when a U.S. expeditionary force suppressed an earlier rebellion by Philippine nationalist leader Emilio Aguinaldo.

But looking back today, there is little evidence that such claims ever were true. More than forty years has passed since BSSR and the USIA's work in the Philippines began. The Huks were defeated; a relatively stable, pro-Western government was established in the country; and a handful of Filipinos have prospered. Yet by almost every indicator—infant mortality, life expectancy, nutrition, land ownership, education, venereal disease rates, even the right to publish or to vote—life for the substantial majority of Filipinos has remained static or gotten worse over those four decades.

BSSR's academics did not set U.S. policy in the Philippines, of course. But they did provide U.S. military and intelligence agencies with detailed knowledge of the social structure, psychology, and mood of the Philippines population, upon which modern antiguerrilla tactics depend. Despite its claims, U.S. psychological warfare campaigns in the Philippines and throughout the developing world have generally increased the prevailing levels of violence and misery, not reduced them.

### Military Sponsorship of "Diffusion" Research

While the USIA and Voice of America's psychological warfare projects were usually more or less overt and the CIA's covert, those of the U.S. armed services generally fell somewhere between the extremes. The military agencies underwrote several of the best known and most influ-

ential communication research projects performed during the 1950s, though their contribution was not always publicly acknowledged at the time.

A telling example of this can be found in Project Revere, a series of costly, U.S. Air Force-financed message diffusion studies conducted by Stuart Dodd, Melvin DeFleur, and other sociologists at the University of Washington. Lowery and DeFleur's later textbook history of communication studies calls Revere one of several major "milestones" in the emerging field.<sup>60</sup> Briefly, Project Revere scientists dropped millions of leaflets containing civil defense propaganda or commercial advertising from U.S. Air Force planes over selected cities and towns in Washington state, Idaho, Montana, Utah, and Alabama. They then surveyed the target populations to create a relatively detailed record of the diffusion of the sample message among residents. The air force sponsorship of the program was regarded as classified at the time and was not acknowledged in Dodd's early report on the project in *Public Opinion Quarterly*.<sup>61</sup> Later accounts by Dodd, DeFleur, and others were more frank, however.<sup>62</sup> The air force invested about a "third of a million 1950s dollars" in the effort, Lowery and DeFleur later pointed out,<sup>63</sup> making it one of the largest single investments in communication studies from the end of World War II through the mid-1950s.

Project Revere embodied the complex dilemmas and compromises inherent in the psychological warfare studies of the era. For Dodd and his colleagues, the money represented "an almost unprecedented opportunity" for "research into basic problems of communications."<sup>64</sup> The catch, however, was that the studies had to focus on air-dropped leaflets as a means of communication. This medium was an important part of U.S. Air Force propaganda efforts in the Korean conflict, in CIA propaganda in Eastern Europe, and in U.S. nuclear war-fighting strategy during the 1950s, but it had no substantial "civilian" application whatever.<sup>65</sup>

Dodd and his team contended that the leaflets could be employed as an experimental stimulus to study properties of communication that were believed to be common to many media, not leaflets alone. They developed elaborate mathematical models describing the impact of a new stimulus, its spread, then the leveling off of knowledge of the stimulus. They stressed the data that were of most interest to the contracting agency: the optimum leaflet-to-population ratio, effects of repeated leaflet drops on audience recall of a message, effect of variations in timing



Figure 2

# THIS COULD HAVE BEEN A BOMB! INVASION BY AIR IS POSSIBLE!

- ▼ EARLY DETECTION OF APPROACHING AIRCRAFT IS OUR ONLY DEFENSE.
- ▼ NOT ALL APPROACHES TO OUR COUNTRY ARE GUARDED BY RADAR.
- ▼ THESE GAPS CAN BE CLOSED BY YOU AS A MEMBER OF THE AIRCRAFT WARNING SERVICE.
- ▼ THE A.W.S. FILTER CENTERS NEED PLOTTERS, TELLERS, AND RECORDERS.

*Contact your filter center today and learn how you can help in this program...learn how you can win your wings with the Aircraft Warning Service.*

BOISE FILTER CENTER  
6th Avenue & Main St.  
PHONE 1116

Figure 3

of drops, and so on. Perhaps the most important lesson of general applicability derived from the project, according to De Fleur, was that diffusion of any given message from person to person—which is to say, through the second step of "two-step" social networks—necessarily involves great distortion of even very simple messages.<sup>66</sup>

The project generated dozens of articles for scholarly journals, books, and theses. De Fleur, Otto Larsen, Orjar Oyen, John G. Shaw, Richard Hill, and William Catton based dissertations on Revere data.<sup>67</sup> In 1958, *Public Opinion Quarterly* published a chart Dodd had prepared of what he termed "Revere-connected papers" (see Appendix). A glance at the titles and journals on Dodd's list vividly illustrates the manner in which work performed under classified government contracts entered the mainstream of the mass communication studies and the extent of penetration that it achieved.

Dodd's project was both a study of propaganda and a propaganda project in its own right. The sample messages clearly served to stimulate popular fear of atomic attacks by Soviet bombers at the height of the famous (and contrived) "bomber gap" war scare of the 1950s (see Figure 2). In reality, many of the communities targeted in Dodd's study were at that time inaccessible to American commercial airliners, much less Soviet bombers. Most historians today agree that the U.S. Air Force manufactured the purported bomber gap to shore up its position in internal Eisenhower administration debates over strategic nuclear policy.<sup>68</sup>

No opposition among Dodd's team of academics to the actual or potential applications of their studies has come to light thus far. It is worth noting, however, that the CIA abruptly canceled its European air-dropped leaflet program in 1956 following a fatal crash by a Czech civilian airliner whose controls became entangled in a flight of the balloons used to carry the leaflets into Czech airspace. The U.S. government publicly disclaimed any responsibility for the crash or for the officially nonexistent leaflet propaganda program.<sup>69</sup>

### The CIA and the Founding Fathers of Communication Studies

Turning to a consideration of CIA-sponsored psychological warfare studies, one finds a wealth of evidence showing that projects secretly funded by the CIA played a prominent role in U.S. mass communication

studies during the middle and late 1950s. The secrecy that surrounds any CIA operation makes complete documentation impossible, but the fragmentary information that is now available permits identification of several important examples.

The first is the work of Albert Hadley Cantril (better known as Hadley Cantril), a noted "founding father" of modern mass communication studies. Cantril was associate director of the famous Princeton Radio Project from 1937 to 1939, a founder and longtime director of Princeton's Office of Public Opinion Research, and a founder of the Princeton Listening Center, which eventually evolved into the CIA-financed Foreign Broadcast Information Service. Cantril's work at Princeton is widely recognized as "the first time that academic social science took survey research seriously, and it was the first attempt to collect and collate systematically survey findings."<sup>70</sup> Cantril's *The Psychology of Radio*, written with Gordon Allport, is often cited as a seminal study in mass communication theory and research, and his surveys of public opinion in European and Third World countries defined the subfield of international public opinion studies for more than two decades.

Cantril's work during the first decade after World War II focused on elaborating Lippmann's concept of the stereotype—the "pictures in our heads," as Lippmann put it, through which people are said to deal with the world outside their immediate experience. Cantril specialized in international surveys intended to determine how factors such as class, nationalism, and ethnicity affected the stereotypes present in a given population, and how those stereotypes in turn affected national behavior in various countries, particularly toward the United States.<sup>71</sup> Cantril's work, while often revealing the "human face" of disaffected groups, began with the premise that the United States' goals and actions abroad were fundamentally good for the world at large. If U.S. acts were not viewed in that light by foreign audiences, the problem was that they had misunderstood our good intentions, not that Western behavior might be fundamentally flawed.

Cantril's career had been closely bound up with U.S. intelligence and clandestine psychological operations since at least the late 1930s. The Office of Public Opinion Research, for example, enjoyed confidential contracts from the Roosevelt administration for research into U.S. public opinion on the eve of World War II. Cantril went on to serve as the senior public opinion specialist of the Office of the Coordinator of Inter-American Affairs (an early U.S. intelligence agency

led by Nelson Rockefeller and focusing on Latin America), of the World War II Office of War Information, and, in a later period, as an adviser to President Eisenhower on the psychological aspects of foreign policy. During the Kennedy administration, Cantril helped reorganize the U.S. Information Agency.<sup>72</sup>

According to the New York Times, the CIA provided Cantril and his colleague Lloyd Free with \$1 million in 1956 to gather intelligence on popular attitudes in countries of interest to the agency.<sup>73</sup> The Rockefeller Foundation appears to have laundered the money for Cantril, because Cantril repeatedly claimed in print that the monies had come from that source.<sup>74</sup> However, the Times and Cantril's longtime partner, Lloyd Free, confirmed after Cantril's death that the true source of the funds had been the CIA.<sup>75</sup>

Cantril's first target was a study of the political potential of "protest" voters in France and Italy, who were regarded as hostile to U.S. foreign policy.<sup>76</sup> That was followed by a 1958 tour of the Soviet Union under private, academic cover, to gather information on the social psychology of the Soviet population and on "mass" relationships with the Soviet elite. Cantril's report on this topic went directly to then president Eisenhower; its thrust was that treating the Soviets firmly, but with greater respect—rather than openly ridiculing them, as had been Secretary of State John Foster Dulles' practice—could help improve East-West relations.<sup>77</sup> Later Cantril missions included studies of Castro's supporters in Cuba and reports on the social psychology of a series of countries that could serve as a checklist of CIA interventions of the period: Brazil, the Dominican Republic, Egypt, India, Nigeria, Philippines, Poland, and others.<sup>78</sup>

An important focus of Cantril's work under the CIA's contract were surveys of U.S. domestic public opinion on foreign policy and domestic political issues—a use of government funds many observers would argue was illegal.<sup>79</sup> There, Cantril introduced an important methodological innovation by breaking out political opinions by respondents' demographic characteristics and their place on a U.S. ideological spectrum he had devised—a forerunner of the political opinion analysis techniques that would revolutionize U.S. election campaigns during the 1980s.<sup>80</sup>

A second—and perhaps more important—example of the CIA's role in U.S. mass communication studies during the 1950s was the work of the Center for International Studies (CENIS) at MIT. The CIA became the principal funder of this institution throughout the 1950s, although

neither the CENIS nor the CIA is known to have publicly provided details on their relationship. It has been widely reported, however, that the CIA financed the initial establishment of the CENIS; that the agency underwrote publication of certain CENIS studies in both classified and nonclassified editions; that CENIS served as a conduit for CIA funds for researchers at other institutions, particularly the Center for Russian Research at Harvard; that the director of CENIS, Max Millikan, had served as assistant director of the CIA immediately prior to his assumption of the CENIS post; and that Millikan served as a "consultant to the Central Intelligence Agency," as State Department records put it, during his tenure as director of CENIS.<sup>81</sup> In 1966, CENIS scholar Ithiel de Sola Pool acknowledged that CENIS "has in the past had contracts with the CIA," though he insisted the the CIA severed its links with CENIS following a bitter scandal in the early 1960s.<sup>82</sup>

CENIS emerged as one of the most important centers of communication studies midway through the 1950s, and it maintained that role for the remainder of the decade. According to CENIS's official account, the funding for its communications research was provided by a four-year, \$850,000 grant from the Ford Foundation, which was distributed under the guidance of an appointed planning committee made up of Hans Speier (chair), Jerome Bruner, Wallace Carroll, Harold Lasswell, Paul Lazarsfeld, Edward Shils, and Ithiel de Sola Pool (secretary).<sup>83</sup> It is not known whether Ford's funds were in fact CIA monies. The Ford Foundation's archives make clear, however, that the foundation was at that time underwriting the costs of the CIA's principal propaganda project aimed at intellectuals, the Congress for Cultural Freedom, with a grant of \$500,000 made at CIA request, and that the Ford Foundation's director, John McCloy (who will be remembered here for his World War II psychological warfare work), had established a regular liaison with the CIA for the specific purpose of managing Ford Foundation cover for CIA projects.<sup>84</sup> Of the men on CENIS's communication studies planning committee, Edward Shils was simultaneously a leading spokesman for the CIA-backed Congress for Cultural Freedom project; Hans Speier was the RAND Corporation's director of social science research; and Wallace Carroll was a journalist specializing in national security issues who had produced a series of classified reports on clandestine warfare against the Soviet Union for U.S. military intelligence agencies.<sup>85</sup> In short, CENIS communication studies were from their inception

closely bound up with both overt and covert aspects of U.S. national security strategy of the day.

The CENIS program generated the large majority of articles on psychological warfare published by leading academic journals during the second half of the 1950s. CENIS's dominance in psychological warfare studies during this period was perhaps best illustrated by two special issues of POQ published in the spring of 1956 and the fall of 1958. Each was edited by CENIS scholars—by Ithiel de Sola Pool and Frank Bonilla and by Daniel Lerner, respectively—and each was responsible for the preponderance of POQ articles concerning psychological warfare published that year. The collective titles for the special issues were 'Studies in Political Communications' and 'Attitude Research in Modernizing Areas."<sup>86</sup>

CENIS scholars and members of the CENIS planning committee such as Harold Isaacs, Y. B. Damle, Claire Zimmerman, Raymond Bauer, and Suzanne Keller<sup>87</sup> and each of the special issue editors<sup>88</sup> provided most of the content. They drew other articles from studies that CENIS had contracted out to outside academics, such as a content analysis of U.S. and Soviet propaganda publications by Ivor Wayne of BSSR and a study of nationalism among the Egyptian elite by Patricia Kendall of BASR that was based on data gathered during the earlier Voice of America studies in the Mideast.<sup>89</sup>

The purported dangers to the United States of "modernization" or economic development in the Third World emerged as the most important theme of CENIS studies in international communication as the decade of the 1950s drew to a close. Practically without exception, CENIS studies coincided with those issues and geographic areas regarded as problems by U.S. intelligence agencies: "agitators" in Indonesia, student radicals in Chile, "change-prone" individuals in Puerto Rico, and the social impact of economic development in the Middle East.<sup>90</sup> CENIS also studied desegregation of schools in Little Rock, Arkansas, as an example of "modernization."<sup>91</sup>

In these reports, CENIS authors viewed social change in developing countries principally as a management problem for the United States. Daniel Lerner contended that "urbanization, industrialization, secularization [and] communications" were elements of a typology of modernization that could be measured and shaped in order to secure a desirable outcome from the point of view of the U.S. government.

"How can these modernizing societies-in-a-hurry maintain stability?" Lerner asked. "Whence will come the compulsions toward responsible formation and expression of opinion on which a free participant society depends?"<sup>92</sup>

In *The Passing of Traditional Society* and other texts, Lerner contended that public " 'participation' [in power] through opinion is spreading before genuine political and economic participation" in societies in developing countries<sup>93</sup>—a clear echo of Lippmann's earlier thesis. This created a substantial mass of people who were relatively informed through the mass media, yet who were socially and economically disenfranchised, and thus easily swayed by the appeals of radical nationalists, Communists, and other "extremists." As in Lippmann's analysis, mass communication played an important role in the creation of this explosive situation, as Lerner saw it, and in elite management of it. He proposed a strategy modeled in large part on the campaign in the Philippines that combined "white" and "black" propaganda, economic development aid, and U.S.-trained and financed counterinsurgency operations to manage these problems in a manner that was "responsible" from the point of view of the industrialized world.

This "development theory," which combined propaganda, counterinsurgency warfare, and selective economic development of targeted regions, was rapidly integrated into U.S. psychological warfare practice worldwide as the decade drew to a close. Classified U.S. programs employing "Green Beret" Special Forces troops trained in what was termed "nation building" and counterinsurgency began in the mountainous areas of Cambodia and Laos.<sup>94</sup> Similar projects intended to win the hearts and minds of Vietnam's peasant population through propaganda, creation of "strategic hamlets," and similar forms of controlled social development under the umbrella of U.S. Special Forces troops can also be traced in part to Lerner's work, which was in time elaborated by Wilbur Schramm, Lucian Pye, Ithiel de Sola Pool, and others.<sup>95</sup> Lerner himself became a fixture at Pentagon-sponsored conferences on U.S. psychological warfare in the Third World during the 1960s and 1970s, lecturing widely on the usefulness of social science data for the design of what has since come to be called U.S.-sponsored low-intensity warfare abroad.<sup>96</sup>

The Special Operations Research Office's 1962 volume *The U.S. Army's Limited-War Mission and Social Science Research* and the well-

publicized controversy surrounding Project Camelot<sup>97</sup> show that the brutal U.S. counterinsurgency wars of the period grew out of earlier psychological warfare projects, and that their tactics were shaped in important part by the rising school of development theory.<sup>98</sup> Further, the promises integral to that theory—namely, that U.S. efforts to control development in the Third World, if skillfully handled, could benefit the targets of that intervention while simultaneously advancing U.S. interests—were often publicized by the USIA, by the Army's mass media, at various academic conferences, and in other propaganda outlets. In other words, as the government tested in the field the tactics advocated by Lerner, Pool, and others, the rationalizations offered by these same scholars became propaganda themes the government promoted to counter opposition to U.S. intervention abroad."

The important point with regard to CENIS is the continuing, inbred relationship among a handful of leading mass communication scholars and the U.S. military and intelligence community. Substantially the same group of theoreticians who articulated the early cold war version of psychological warfare in the 1950s reappeared in the 1960s to articulate the Vietnam era adaptation of the same concepts. More than a half-dozen noted academics followed this track: Daniel Lerner, Harold Lasswell, Wilbur Schramm, John W. Riley, W. Phillips Davison, Leonard Cottrell, and Ithiel de Sola Pool, among others.<sup>100</sup>

This continuity of leading theoreticians became part of a broader pattern through which the "psychological warfare" of one generation became the "international communication" of the next. By about the mid-1950s, mass communication research was beginning to achieve some measure of scientific "professionalism" as a distinct discipline. Jesse Delia's history of the field captures one aspect of the shift well. Mainstream mass communication scholars'

shared . . . commitment to pursue scientific understanding of mass communication's practical and policy aspects was transformed by the achieved professionalism of social scientists into pursuits defined within the questions and canons of established social science disciplines. Within many of the disciplines, the accepted canons of professionalism defined theoretical questions as of principal significance and sustained the bracketing of overtly value-centered questions. . . . By the end of the 1950s this attitude was firmly fixed as a core commitment among the majority of communications researchers.<sup>101</sup>

In other words, Delia argues, mass communications research became more "scientific," placed greater stress on theory, and took an increasingly objective view of the "values" (or social impact) of any given piece of applied research.

But Delia's insight should be stood on its head, so to speak, in order to more accurately reflect reality. Prominent mass communication researchers such as Lasswell, Lerner, Schramm, Pool, and Davison never abandoned the "practical and policy aspects of mass communications" (which is to say, psychological warfare and similar applied research projects for government and commercial customers), as Delia would seem to have it. Instead, they absorbed the values and many of the political attitudes of the psychological warfare projects into new, "scientificized" presentations of theory that tended to conceal the ethical and political presumptions of the early 1950s programs under a new coat of "objective" rhetoric.

The professionalization and institutionalization of the discipline brought with it a series of interesting rhetorical shifts that downplayed the relatively blatant convergence of interests between mainstream mass communication research and its funders that had characterized the first decade after 1945. A new rhetoric, one which was self-consciously "neutral" and "scientific," began to emerge. But the core conceptions about what communications "is" and what to do with it remained intact. This process of changing the labels while maintaining the core concept of employing communication principally as an instrument of domination can be clearly seen in some of those projects unfortunate enough to be caught on the cusp of the change.

At the Bureau of Social Science Research, for example, Chitra M. Smith prepared an extensive, annotated series of bibliographies for the RAND Corporation during 1951—54 entitled *International Propaganda and Psychological Warfare*.<sup>102</sup> This was clearly an "old"-style rhetorical presentation. It is useful from a historical point of view, however, because as an annotated bibliography, Chitra Smith's work provides a good indication of the scope of the concept of "psychological warfare" as it stood during the first half of the 1950s.

But by 1956 the rhetorical tide seems to have turned. That year, RAND compiled and published Smith's bibliographies with only two substantive changes: The title became *International Communication and Political Opinion*, and the author's credit was extended to both Bruce Lannes Smith and Chitra M. Smith.<sup>103</sup> The earlier acknowledgment of

psychological warfare as the unifying theme of the collection—in fact, as its *raison d'être*—completely disappeared, without changing the content of the work.

A similar incident took place at Harvard's Russian Research Center. In 1954, Clyde Kluckhohn, Alex Inkeles, and Raymond Bauer prepared a psychological warfare study for the U.S. Air Force entitled "Strategic Psychological and Sociological Strengths and Vulnerabilities of the Soviet Social System."<sup>104</sup> Much of the work concerned the Soviet national communication system, which was Inkeles' speciality, including its technological, cultural, and political attributes. In 1956, the authors deleted about a dozen pages of recommendations concerning psychological operations during nuclear war then published the identical four-hundred-page text under the new title *How the Soviet System Works*.<sup>105</sup> That work, in turn, became a standard graduate reader in Soviet studies throughout the 1960s. The Kluckhohn, Inkeles, and Bauer text thus moved from its original incarnation as a relatively "naive" how-to manual for the exploitation of a rival communication system, to now make a much more sweeping—yet paradoxically more seemingly "objective" and "scientific"—claim concerning how Soviet reality "works."

These examples illustrate both the changes and the underlying continuity of mainstream mass communication research in the United States during the 1950s. Leonard Doob—author of the 1948 text *Public Opinion and Propaganda* and an activist in U.S. international propaganda projects until well into the 1980s—expressed the rhetorical shift well in an interview with J. M. Sproule:

Doob indicates that the very term "propaganda" began to lose favor as the more objective [purportedly objective—author's note] concepts of communication, persuasion and public opinion replaced it in the lexicon of social science. Indeed, Doob reports he would not have dreamed of using propaganda as a significant theoretical term in his 1961 study of *Communication in Africa*.<sup>106</sup>

In truth, Doob's 1961 study was no less about "propaganda" in content or in the use to which it was put than had been his earlier work. What had changed was the rhetorical framework in which the concept of communication-as-domination was presented to the reader.

By the middle of the 1950s the process of stripping the social context from research and development in psychological warfare and recycling the remaining core concepts as simple "communication" research was well advanced. By then, several of the early claims made for the power that would flow from discovery of the "magic keys" to communication behavior had failed to prove out. Many mass communication experts had begun to regard the term "psychological warfare" as counterproductive, due to the hostility it generated among audiences targeted for persuasion. Discussing psychological warfare "in the public prints," as Leo Bogart wrote in a report to the U.S. Information Agency, "is like describing the technique of seduction, and how to make it look like wooing, in the presence of the girl you have seduced."<sup>107</sup> Further, as L. John Martin argued, openly acknowledging campaigns of psychological warfare during peacetime opens the sponsor to charges of violation of United Nations conventions and international law.<sup>108</sup>

As early as the American Association for Public Opinion Research convention of 1954, researchers under contract to the Voice of America and to an unidentified government agency publicly reported the failure of two forms of mass communication research that had been particularly popular with government clients.<sup>109</sup> Content analysis of foreign propaganda had been sold to the U.S. government on the basis of claims that careful monitoring of suspect publications could help predict shifts in the policies of rival regimes, and that it would reveal clandestine collaboration between Soviet propaganda agencies and ostensibly non-communist publications around the world. Both claims had been based in large part on studies by Harold Lasswell, Nathan Leites, Ithiel de Sola Pool, and others in the World War II-era Library of Congress psychological warfare team. But researchers at the Bureau of Social Science Research, Harvard, and Rutgers reported in 1954 that they had failed to achieve the desired results.<sup>110</sup> Similarly, the VOA's Helen Kaufman indicated that VOA studies in Germany focusing on means for defusing Soviet claims of racial injustice in the United States had failed to support Hovland's widely accepted theories concerning audience responses to "one-sided" and "two-sided" propaganda.<sup>111</sup> Elsewhere that year, W. Phillips Davison wrote that "in general" he felt that "the role of agitation and propaganda in the communist equation has been exaggerated."<sup>112</sup> The myth of the "push-button millennium" in government propaganda had begun to unravel.

At the AAPOR conference of 1956, an analyst with the CIA's Radio

Free Europe decisively broke ranks. Gerald Streibel opened his presentation with a conventional acknowledgment that scholarly psychological warfare research was desirable, but he continued by saying that despite heavy government funding of applied mass communication research the "gap between the [psychological warfare] operator and the researcher is almost as wide as ever." Operators needed day-to-day information for "policy-making," he contended, and academics had failed to provide it. In the real world "psychological warfare is not so much anti-scientific as it is pre-scientific," he said. The magic keys sought by the state had simply not materialized, leading Radio Free Europe to turn to "journalists and other specialists" for their information and insights into propaganda techniques. "Psychological warfare is concerned with persuading people, not with studying them," he concluded.<sup>113</sup>

Streibel's comments created a minor crisis in the workshop. The session's reporter—the BASR's David Sills, who will be remembered from the Iranian "extremists" study mentioned earlier in this chapter—inserted a special note in the record stating that the Radio Free Europe paper "runs counter to many basic assumptions of applied research" and "represents a misunderstanding of both . . . policy-making and the potentialities of applied research." Each of the other speakers at the gathering attacked Streibel's conclusions.<sup>114</sup>

But the writing was on the wall. The problem with psychological warfare was but one aspect of a broader crisis in academic efforts to find Lowenthal's "push-button millennium." In the year that followed, prominent communication author William Albig reviewed the previous twenty years of communication studies and concluded that while output of papers in the field remained high, he was "not encouraged" by their depth. Little had been learned of "meaningful, theoretical significance about communications . . . [or] about the theory of public opinion." There had been a plethora of descriptive and empirical studies, but little useful synthesis about opinion formation and change, he contended.<sup>115</sup> Bernard Berelson was similarly pessimistic. The University of Chicago scholar concluded that the "'great ideas' that gave the field of communications research so much vitality ten and twenty years ago have to a substantial extent worn out. No new ideas of comparable magnitude have appeared to take their place. We are on a plateau."<sup>116</sup> Even two of psychological warfare's most determined boosters, John Riley of Rutgers University and Leonard Cottrell of the Russell Sage Foundation,

acknowledged at about that time that "disillusionment" had set in regarding the prospects for breakthroughs in the effectiveness of psychological warfare on the basis of existing concepts of applied communication research."<sup>7</sup>

Despite these discouraging words, what was in fact taking place was not the end of psychological warfare, but a shift in its targets and in some aspects of its rhetoric. The conceptualization of international conflict associated with MIT's Center for International Studies was coming to the fore. The early popularity of the "propaganda" aspects of psychological war—which is to say, those most directly tied to communication media—was in decline among government funders, while CENIS' s vision of a broader, integrated strategy for "developing" entire nations was on the rise. The CENIS approach, it will be recalled, held that technological innovations in mass communication had helped create an explosive situation in developing countries by implicitly encouraging political participation by millions of people who remained economically and socially disenfranchised. The mass media were an important tool for managing that crisis CENIS argued; they could help educate people in new skills and make other positive contributions. But media alone were not enough. The United States should also organize suitable economic, political, and military institutions as part of the package. For those countries where the media and an aid package were not enough to stabilize the situation, CENIS said, the United States should provide arms, police, military advisers, and counterinsurgency support. Thus the CENIS approach came to be called "development theory" by communication specialists; among military planners it took the name "limited warfare."<sup>18</sup>

CENIS's work also became important in communication theory, narrowly defined. By the end of 1956, there was general agreement among CENIS specialists that audience effects played a substantial role in the communication process—the study of these effects, after all, was the basic rationale for the CENIS communication research program. Study of the "reception, comprehension and recall of political communications in underdeveloped or peasant societies" moved to center stage.<sup>19</sup> There was also tacit agreement that elite populations abroad should be the first targets of persuasive communication.

The "old style" of psychological warfare, and particularly its emphasis on Soviet and East European targets, seems to have come to be regarded as a slightly stagnant, albeit still important field. In the 1956

special CENIS issue of *Public Opinion Quarterly*, for example, editor Ithiel de Sola Pool limited articles concerning the Soviets to six out of forty-one published in the issue—a quite different balance from that found in the 1952 special issue on *International Communications Research* edited by Leo Lowenthal. Even Pool's introduction to the journal's section dealing with Soviet and Chinese Communist political communication has the feel of a backhanded compliment: The articles in the section, he wrote, show a sophistication of analysis that comes from "our constant concern with it for so long."<sup>120</sup>

There is no indication in the published writings that the CENIS authors still believed that magic keys to communication power could be easily located. Rather, the path to greater communication "effectiveness"—which is to say, the ability to manipulate an audience to a desired end—was now seen as incremental, with each new bit of insight contributing to a growing understanding of communication behavior. There also appears to have been general agreement among CENIS specialists concerning basic methodological issues such as sampling procedures and data analysis as well as consensus that rough-and-ready methodological shortcuts could be used when surveying hostile or "denied" populations.<sup>121</sup>

What all this meant as far as the pages of *Public Opinion Quarterly* were concerned was that the number of articles concerning Soviet communication behavior declined, while the number concerning contested countries in the Third World increased substantially. Leading scholars who had previously been frequent contributors of studies stressing cold war ideological struggles turned instead to a major debate within the profession over the failure of simple "cause-and-effect" models to predict communication behavior.

A 1959 article by W. Phillips Davison, "On the Effects of Communication," illustrates the dynamics of the new developments at the close of the period covered by this book. Davison was at that time at the RAND Corporation and had recently completed two books on Germany in the cold war, one of which was written with Hans Speier.<sup>122</sup>

Davison's essay provides one of the first extended articulations of what was to become the influential "uses and gratifications" approach to communication research. In it, he lays out a series of premises on the interplay between communication and human behavior, contending that all human actions are in some way directed toward the satisfaction of wants or needs. Because human attention is highly selective, indi-

viduals sort through the ocean of information that they encounter to find the messages that they believe (rightly or wrongly) will facilitate satisfaction of their needs. The individual's "habits, attitudes and an accumulated stock of knowledge" serve as "guides to action" during that sorting process. Davison goes on to argue that this framework permits a coherent explanation of a body of communication research data from the previous decade that would otherwise seem anomalous. Further research in psychology and sociology held the promise of revealing the specific mechanisms by which the sorting process works, he concluded.<sup>123</sup>

One intriguing aspect of Davison's paper is the conceptual link between this new analysis and the earlier body of psychological warfare research, particularly the unsuccessful search for magic keys to communication effects. Davison specifically rejects "passive audience" conceptions, then readapts the tactics for achieving domination over an audience to his new analysis. Here is how he concludes:

The communicator's audience is not a passive recipient—it cannot be regarded as a lump of clay to be molded by the master propagandist. Rather . . . they must get something from the manipulator if he is to get something from them. A bargain is involved. Sometimes, it is true, the manipulator is able to lead his audience into a bad bargain. . . . But audiences, too, can drive a hard bargain. Many communicators who have been widely disregarded or misunderstood know that to their cost.<sup>124</sup>

The audience, then, is not passive; it might rather be seen as an unruly animal that must be tamed in order to extract a desired behavior. The underlying similarity of both the "old" and "new" constructions, however, is the urgency attached to discovering methods for the more effective subordination of the target audience to the will of the "communicator," and the absence of inquiry into the relationship between the communicator and political, economic, and military powers of his (or her) society. In both instances, the social context of communication is stripped away, not simply as a temporary measure to carry out a particular experiment in a controlled environment, but instead as a basic aspect of the theory itself. As Davison articulated it in 1959, communication again implicitly reduces to a collection of techniques for a "manipulator"—his word—this time explained with references to personal and social psychology.

Davison's reference points for his argument are drawn largely from the body of psychological warfare operations and studies that had played such a large role in the emergence and professionalization of the discipline. He gives three examples of means by which "communications can lead to adjustive behavior," two of which are illustrated with examples drawn from World War II psychological warfare.<sup>125</sup> Davison's other proofs in the study, each of which is footnoted, are drawn from the USIA propaganda campaigns in Greece, Lloyd Free and Hadley Cantril's overseas surveys for the CIA, Cooper and Jahoda's propaganda studies, debriefings of Soviet defectors, and Kecskemeti, Inkeles, and Bauer's studies of Soviet propaganda.<sup>126</sup>

No one can fault Davison for having read and used the literature. The point is that here again, the paradigm of domination in communication left a mark on later mass communication studies not generally remembered as having anything whatever to do with conceptions of U.S. national security, ideological struggles, or the cold war.

# 7

## Internalization and Enforcement of the Paradigm of Domination

U.S. mass communication studies have never been as simple a matter as "funding = preconception," of course. True, sponsorship money usually flowed toward entrepreneurs promising innovations of greater utility to those who possess the wealth and influence necessary to set the research agenda. But social science has generated its preconceptions concerning communication in a way that is deeper and more complex than that. At any given moment, backers of the currently "dominant" preconceptions struggle both with colleagues who favor a variety of "alternative" constructions and with forces outside the field, in a fierce competition over the vision, methods, and formulations that will define the field. This rivalry, and the shifting alliances between leading social scientists and U.S. security agencies to which it gave rise, has remained much more tangled than the relatively straightforward economic relationships discussed in earlier chapters.

Leading mass communication researchers were not "bought off" in some simplistic sense during the 1950s; they instead internalized and reflected the values of the agencies they had been hired to assist for reasons that seemed to them to be proper, even noble. Interestingly, academic promotion of psychological warfare during the 1950s became one aspect of the field's defense against the nativist reaction known as McCarthyism. That defense reinforced the authority of political and academic centrists in communication studies at the expense of their rivals on both left and right.

Academic historians of mass communication studies generally agree that most social scientists of the 1930s and 1940s regarded themselves as social reformers, progressives, and even political radicals. At the National Opinion Research Center, to name only one example, founder and director Harry H. Field contended that NORC's main purpose was to permit "the voice of the common man to be heard by those in authority." That institution's founding documents stress that opinion polling should be seen as "a new means of making voters articulate, which in turn should increase public knowledge and public interest in political, social and economic questions." NORC's immediate predecessor organization, in fact, was Field's short-lived People's Research Corporation, whose name reflects the rhetoric and something of the spirit of much U.S. social science prior to 1940.<sup>1</sup>

The political-military crisis of World War II, however, forged a new harmony of purpose in most of U.S. society, and particularly between leading social scientists and the government, say Albert Biderman and Elisabeth Crawford in a little-known, but unusually frank study of academic-government relations prepared for the U.S. Air Force. Objectives such as restoring the economy, winning the war, defeating Nazism, and reestablishing world order after 1945 "rendered legitimate the tremendous increase of public and quasi-public intervention and planning called forth by [these] crises," they write. "Frequently, the only recognized sources of experience and expertise [for the government] for collecting these intelligence, planning and evaluational data were [sic] social scientists."<sup>2</sup> Soon a strong convergence of interests developed between existing elites seeking social engineering tools to manage crisis, on the one hand, and social scientists with reformist points of view concerning government policy, on the other. "The symbols of science often became as convenient for government clienteles of applied science as they were for social scientists who either sought government favor or justification for asserting their views concerning public policy," Biderman and Crawford contend.<sup>3</sup>

The strength of this national consensus, particularly during World War II, permitted social scientists to transform research projects that might otherwise have posed "fundamental value questions" for them into "purely instrumental" studies, Biderman and Crawford write.<sup>4</sup> In other words, study topics that might otherwise have seemed morally or politically suspect to reform-minded social scientists became acceptable, and even desirable, targets for academic inquiry.

The effects of bombing on the morale of [civilian] populations; the degree of democratization appropriate to the armed forces; the functions of true and false atrocity accounts in propaganda, domestic and foreign, all became not only important questions for research, but could be treated "objectively" as purely instrumental issues.<sup>3</sup>

Note that at least two, and arguably all three, of the examples Biderman and Crawford cite are studies widely accepted today as seminal documents in the emerging specialty of mass communication research. The study of the effects of bombing on civilians was the U.S. Strategic Bombing Survey, the survey work for which was organized by Rensis Likert. This was "the last important project in governmental [survey] research during the war. From the standpoint of design, it was also the most ambitious," writes Converse in her history of U.S. survey research. The Bombing Survey's published studies on German and Japanese morale were among the first genuinely systematic efforts to examine U.S. efforts at "persuasion"—albeit of a particularly violent sort—of foreign populations.<sup>6</sup> The "democratization" and "atrocity" studies they mention are the work of Stouffer, Hovland, and their colleagues in the American Soldier series, which employed U.S. troops as research subjects in some of the first large-scale, systematic tests of communication effects. The same studies are widely recognized as influential in the development of research methodologies for communication studies.<sup>7</sup>

Biderman and Crawford point to five basic factors that they believe made national security projects "professionally appropriate" among social scientists during the cold war years. Biderman can speak with some authority on this point, for his own early career was funded in substantial part by military and intelligence agencies, as was the project from which the material quoted here has been drawn.<sup>8</sup> Their typology includes:

"1. Selective attention [among social scientists] to value-consonant elements of the military-political context." Scientists made common cause with the Pentagon in opposition to Stalinism, for example, while sidestepping the more problematic issues of U.S. imperial adventures abroad and the rise of the military-industrial complex at home.

"2. Insulation [of social scientists] from the military's primary concern—violence."

"3. Perceptions of asymmetrical relationships." Biderman and Craw-

ford mean the belief among social scientists that they could use military money and resources to advance their own careers, while avoiding making a contribution to causes they disdained.

"4. Organizational innovations which made participation [in military research] pose few threats to the autonomy of the profession.'" Military consulting fees and project funding often permitted social scientists to remain in universities and think tanks, rather than directly joining the government.

"5. Fulfillment of scientific ambitions of sociologists." The funded projects were sometimes professionally rewarding or scientifically interesting.<sup>9</sup>

The second element, the "insulation" of academics from the effects of their activities, is particularly important. Biderman and Crawford and, separately, Morris Janowitz contend that the military's use of social science "has been limited chiefly to ... political and psychological warfare, military government, and troop indoctrination," as Janowitz put it.<sup>10</sup> His comment illustrates two points simultaneously. First, that "militarized" communication studies enjoyed particular emphasis in government funding of social science; and second, that three of the more prominent recipients of such funding—Biderman, Crawford, and Janowitz—considered such work to be nonviolent. Biderman and Crawford further contend that many of their social science colleagues adopted the same rationale; namely, that U.S. psychological warfare (and troop morale studies, etc.) should be considered something fundamentally different from, say, development of improved warheads. One hint of the extent to which this conception permeated the U.S. social science establishment of the day can be found in their claim (in 1968) that of twenty postwar presidents of the American Sociological Association, "more than half are known to have had an involvement of some kind with defense research" during the cold war. Biderman and Crawford declined to name names, citing the "invidious connotation" that such work had gained in later years."

Their use of the term "insulation" here is adroit. By simply acknowledging that social scientists believed they were acting in good faith, Biderman and Crawford sidestep the more basic question of whether the academics' work actually increased social misery and violence. But the social scientists' beliefs are only part of what is at issue here. Equally relevant is the question of whether their beliefs were accurate, and most of the evidence shows that they were not.

The literal process of the military's social science research (including psychological warfare studies) only rarely involved front-line violence. But the various definitions of psychological warfare promulgated by the government, and most particularly the secret definitions designed for internal consumption, leave no doubt that violence was a consistent and often predominant characteristic of psychological warfare for those who were distributing the contracts. Many academics, too, must have understood on some level that their work was integral to overall U.S. national security tactics of the day. For one thing, scholars such as Wilbur Schramm, Ithiel de Sola Pool, and Leonard Cottrell had direct access to the internal government thinking on such matters through their service on elite advisory committees. Further, even a casual newspaper reader would have encountered information suggesting that there was some relationship between the widely reported U.S. role in violent coups or civil wars in Greece, Iran, Egypt, Guatemala, Laos, the Congo, and others, and the work of surveying public opinion and analyzing communication systems in those same countries. More generally, how else but through the shame associated with this knowledge can the pervasive secrecy and rationalization that continues to surround the social scientists' contribution to psychological warfare to this day be explained?

The conclusion is inescapable: The U.S. social scientists active in psychological warfare were not ignorant of their role, or of the violence that usually accompanied psychological operations. They were, rather, "insulated," just as Biderman and Crawford say, from consideration of the implications of their work.

Study of *Public Opinion Quarterly* and other prestigious academic journals of the period brings to light a number of indications why seemingly reform-minded academics participated in psychological warfare projects, and these reasons seem to roughly coincide with Biderman and Crawford's typology. There usually appears to have been a convergence of interests, rather than any single factor, that contributed to the strong support that efforts to dominate and manipulate other peoples enjoyed inside the academic communication research community. The motivations of particular individuals surely varied from case to case, but overall trends are clear.

First of all, psychological warfare work became a means of demonstrating patriotism, loyalty, and support for one's country. These sentiments were most often expressed in the texts of American Asso-

ciation for Public Opinion Research presidential addresses and similar ceremonial occasions. "Public opinion analysts are helping to combat the forces which currently threaten freedom and democracy," POQ told its readers in its summary of Samuel Stouffer's AAPOR presidential lecture of 1954. "To continue serving the needs of their society. . . social scientists must take a long-range view of history and work hard at improving their instruments of measurement."<sup>12</sup>

At least two elements seem to have undergirded Stouffer's inspirational message. He saw the United States as the protector of important attributes such as democracy, peace, humanitarianism, truthfulness, rationality, and Judeo-Christian values. U.S. social science was said by many advocates to be advancing these values worldwide through its research, thus turning back the tide of superstition and ignorance.<sup>13</sup> Meanwhile, many academics had the West's experience with Hitler and World War II fresh in their mind. As Stouffer's comment suggests, they regarded Stalinism and Third World nationalism as an integrated attack on Western culture generally, and that was seen as an important reason to close ranks to support the U.S. government's foreign policy initiatives.<sup>14</sup>

There is little reason to believe that money alone was an important motivating factor for these scholars, if only because there are considerably more lucrative fields than communication research open to talented, highly trained personnel. That having been said, however, it is clear that use of government funding facilitated certain types of research and the winning of professional prestige that might not otherwise have been available.

For example, some academics interested in quantitative methodology or in communication effects studies, who were also amenable to psychological warfare campaigns, sought government funding in an effort to pursue both goals simultaneously. Samuel Stouffer's program at Harvard's Laboratory of Social Relations illustrated this trend. On the one hand, Stouffer made clear his support for psychological warfare programs as a means of meeting the perceived challenge posed by "a handful of ruthless men in the Politboro who can press a fateful [atomic] button" unless convinced that the "might and determination of the free world will deter them."<sup>15</sup> On the other, Stouffer's publications and those of his staff appearing in POQ and the American Journal of Sociology focus almost entirely on narrowly drawn methodological issues involving the derivation of cumulative scales from unstructured inter-

views.<sup>16</sup> In this case, the U.S. Air Force, which was underwriting the research, was primarily interested in deriving strategic intelligence concerning the Soviet Union from interviews of Soviet refugees and defectors.<sup>17</sup> Stouffer facilitated both that goal and his own methodological interests by finding a means to adapt Guttman and Lazarsfeld's latent distance scales to the raw data from the interviews.<sup>18</sup> A similar phenomenon involving some of the same methodological questions can be seen in the work of Eric Marder of International Public Opinion Research on behalf of the U.S. Army's Human Resources Research Office<sup>19</sup> or in Stuart Dodd and Melvin DeFleur's Project Revere studies discussed earlier. This behavior fits well with the first and the fifth elements in Biderman and Crawford's typology.

Another important motivator among social scientists seems to have been a perceived need to "make a choice" between the United States and the Soviet Union, with failure to actively support U.S. government campaigns interpreted by leaders in the field as proof of "neutralism" or even of Stalinist sympathies. Daniel Lerner's work provides particularly vivid examples of these pressures. "The management of international consensus presents extremely complicated problems of symbolization," he wrote in a special Public Opinion Quarterly issue on International Communications Research at the height of the Korean War. "Neutralists" in the struggle with communism can be recognized by their claim that "the choice between the U.S. and USSR does not coincide with the choice between freedom and bondage," Lerner asserted, contending that those who favored the political symbols such as "peace, safety and relaxation [of tensions]" were promoting "Neutralist-Communist symbols" that had permitted the Free World to be "out-manuevered in the world struggle for popular loyalties." Reserving judgment on the East-West ideological conflict should be viewed as an "evasion of political reality . . . based on inaccurate expectations which, at some point, [will be] rendered untenable by the course of actual events."<sup>20</sup>

It is worth noting that the campaign against "neutralism" was at that time the central focus of CIA propaganda among intellectuals within the United States and worldwide. Beginning in 1950, the CIA sponsored and financed the Congress for Cultural Freedom and a series of politically liberal, strongly anticommunist publications including *Encounter* (England), *Der Monat* (Germany), *Forum* (Austria), *Preuves* (France), and *Cuadernos* (Latin America) as a means of combating the perceived

neutrality of intellectuals in the face of purported communist expansion. Sidney Hook, Melvin Lasky, Edward Shils, Daniel Bell, and Daniel Lerner, among others, emerged as prominent public spokesmen for this campaign, though they have insisted in later years that they were unaware of the CIA's sponsorship for their work. Either way, the point here is simply that fierce, social-democratic anticommunism became a genuinely powerful political movement in academe, in part because it enjoyed considerable covert government financing.<sup>21</sup>

Meanwhile, POQ and other prestigious journals presented academics who advocated rival communication paradigms, or who were not active supporters of U.S. foreign policy (the two were often intertwined), as persons possessed by mental diseases or personality disorders associated with totalitarian political systems.<sup>22</sup> Gabriel Almond's Appeals of Communism study (written with Herbert Krugman, Elsbeth Lewin, and Howard Wriggins of Princeton)<sup>23</sup> presented what is probably the most elaborate and ostensibly scientific version of this widely accepted analysis. Almond and his colleagues interviewed about 250 former communists who had resigned from parties in four Western countries, then concluded on the basis of this skewed sample that communism appealed mainly to "individuals who were confused and uncertain about their own identities." Leaders of communist organizations were said to be widely regarded by their own rank-and-file as "ruthless, cynical, remote, dogmatic, [and] opportunistic" individuals in whom "all values save power have been squeezed out."<sup>24</sup>

Whatever truth there may be in these characterizations, it is evident that the relentless publicity given to the conclusion that Marxists were (or might be) psychologically defective contributed to the sweeping delegitimization of critical perspectives during the 1950s. An alternative interpretation of Almond's data, which is in fact more consistent with basic social science than the Princeton conclusions, is that "individuals who were confused ..." were more likely to resign from communist parties. But that was given short shrift by Almond and his colleagues and never seriously discussed at the time the work was published. Instead, contemporary academic journals presented the study's questionable methodology as a model of responsible research, and Almond himself went on to a prominent career in mainstream social psychology.

The social pressure on mass communication researchers to take a strong stand against any variety of critical thinking that sought to puncture widely held preconceptions about the role of the United States in

the world was reinforced by another important factor: the growth of McCarthyism in U.S. society. During the early 1950s Senator McCarthy and his political allies launched a series of attacks on U.S. information programs and on the social sciences in general. These began with McCarthy's well-known campaign against the Voice of America, which led to the public purging of U.S. Information Service libraries, dismissal of Voice officials, and repeated congressional inquiries into alleged communists at the Voice.<sup>25</sup> Less well-known, but of equal importance in the present discussion, were congressional investigations into the major tax-exempt foundations led by Congressman Carroll Reece of Tennessee. Reece took as his theme that major U.S. foundations—including the Rockefeller Foundation, the Ford Foundation, the Carnegie Corporation, and the Social Science Research Council—were engaged in a campaign to promote socialism and "One World" government through funding social science studies Reece regarded as critical of the United States and the "free enterprise" economic system. He singled out John Dewey, Samuel Stouffer, and Bernard Berelson, among others, as purported ringleaders.<sup>26</sup>

The foundations' principal defense against these charges was that U.S. social science was a uniquely effective weapon in the cold war. Social Science Research Council president Pendleton Herring offered a report to the Reece committee contending that "in the eyes of communist leaders social science is regarded as one of the worst and most dangerous enemies of communist ideology and communist expansion. Indeed, so strong is the feeling against sociology that it is not permitted to teach it" in the Soviet Union. Herring went on to submit excerpts from two hostile reports published by the Soviets—"American Bourgeois Philosophy and Sociology in the Service of Imperialism" and "Contemporary American Bourgeois Sociology in the Service of Expansion"—as proof of the effectiveness of sociology's contribution to the cold war.<sup>27</sup>

The price tag for scholars who refused to support the cold war consensus could be quite high: shunning by colleagues, firing, loss of tenure or prospects for promotion, forced appearances before collegiate and state investigating boards, FBI inquiries, hostile newspaper stories, or worse.<sup>28</sup> Even very prominent academics were not exempt. The House Committee on Un-American Activities called Daniel Boorstin of the University of Chicago to testify in 1953, for example, because more than a decade earlier he had briefly joined the Communist party. (Boor-

stin cooperated with the investigation.)<sup>29</sup> FBI and U.S. military intelligence agents kept American Sociological Society conventions under surveillance in an effort to smoke out radicals;<sup>30</sup> Charles Beard, the longtime dean of American historians and former president of the American Historical Association, was drummed out of the profession when he refused to readjust his work to the new political realities;<sup>31</sup> and Harvard, MIT, Columbia, UCLA, and a score of other leading universities purged alleged Marxists and leftists from their faculties, often at the instigation of their ideological rivals among the professors.<sup>32</sup> Maryland became a trend-setter with regard to driving leftists from academe; in 1949 it passed the Ober Anti-Communist Act, which became a model statute for about a dozen other states.<sup>33</sup> (The law was eventually found to be unconstitutional.)

The FBI and other domestic security agencies hit institutions and scholars espousing Marxist interpretations of the social sciences particularly hard. The Jefferson School of Social Science—a thinly disguised, U.S. Communist party-sponsored institution that drew a remarkable five thousand students annually in the New York area during the early 1950s—was placed on the attorney general's list of subversive organizations, was denied tax-exempt status, had its student list subpoenaed, and was eventually harassed out of existence in 1955.<sup>34</sup> The House Un-American Activities Committee subpoenaed the officers and all of the records of the Jefferson School's successor, the Fund for Social Analysis, and soon drove that out of business as well. The Fund for Social Analysis had provided small grants to leftist scholars such as William Appleman Williams and Herbert Aptheker.<sup>35</sup> The Emergency Civil Liberties Committee attempted to organize a protest by U.S. social scientists against HUAC's actions, but with little success and, so far as can be determined, no support whatever from mainstream sociologists and communication researchers.<sup>36</sup>

This decade-long campaign of repression had a substantial chilling effect on the social sciences. Paul Lazarsfeld's 1955 study for the Fund for the Republic on the impact of political censorship on the social sciences found that 27 percent of a sample of 1,445 college teachers had begun to go out of their way "to make it clear that they had no extreme leftist or rightist leanings." About 20 percent of the sample had altered the subjects they were willing to discuss in university classrooms, the reference material they assigned, or the research projects they undertook. Almost half of the teachers indicated that they were

concerned that students might deliberately quote them out of context or otherwise garble the teacher's point of view in order to report them to school administrators or to the FBI. Some 394 respondents asserted that they believed their "point of view on a political subject [had been] reported unfavorably to higher authorities."<sup>37</sup>

Within this context, academic contributions to psychological warfare campaigns became in part a means of reaffirming one's political reliability. This is demonstrated by the foundations' testimony, cited earlier, where sociology's contribution to psychological warfare was presented as proof of its political legitimacy. The same trend can frequently be seen in POQ's editorial introductions to its articles, where mildly controversial ideas are often prefaced with the claim that the author's intent has been to "draw neutrals into the American-centered coalition"<sup>38</sup> or to "improve America's effectiveness in the propaganda war."<sup>39</sup>

POQ provides an example of the paradoxical role that many academic institutions played during the McCarthy years. By continuing to publish scholars such as Stouffer and Berelson, the journal tacitly defended their legitimacy in the face of attacks from the radical right. At the same time, however, the act of defending their legitimacy necessarily carried with it some outline of what illegitimacy might be, if only by default, and the gradual construction of barriers separating "responsible" from "irresponsible" points of view.

In mass communication research and other fields, the academic community's shelter against McCarthyism consisted in important part of defining and defending paradigmatic theories, research methodologies, and standards of behavior around which the "center" or mainstream of the profession could consolidate—a circling of the wagons, so to speak.<sup>40</sup> This was not usually a battle for civil liberties or academic freedom per se, although there was no shortage of rhetoric along those lines. Academics who strayed too far from the safety of the center were for the most part abandoned to their fate, as the shunning of historian Charles Beard and of the Jefferson School of Social Science faculty illustrate.

This retreat to the center had important implications for mass communication research. It tended to reinforce the authority of the center of the profession, and of those academics who could draw on networks in the government and foundations for political support. It provided considerable incentive for scholars not to explore new approaches to understanding communication, as the results of the Lazarsfeld survey

discussed earlier suggest. And it struck deeply at the academic legitimacy of both the "left" and "right" critiques of mainstream social science. The radical right's critique of U.S. social science in the 1950s, it may be recalled, was not so different in some ways from that of the radical left. Both protested the growing alliance between the state and elite scholars; both were suspicious of the obscurantism and exclusivity that often accompanied the evolution toward professionalism in the social sciences; and both believed (though for different reasons) that modern social engineering techniques posed serious threats to their constituencies.<sup>41</sup>

The delegitimizing of Marxist critiques of communication paradigms became one element of the field's defense against McCarthyism. At *Public Opinion Quarterly* and in major academic associations such as AAPOR, scholarly participation in psychological warfare projects was not viewed as an ethical problem, even when scholars concealed the sources of their funding<sup>42</sup> or employed questionable methodologies.<sup>43</sup> But pointed critiques of the inbreeding between social science and the state did pose problems for the center of the profession, and they were rarely published in academic journals or aired at professional meetings, regardless of whether the analysis came from the left or the right.

POQ, like other respectable journals, tended to ignore or even ridicule authors whose writings were outside of the mainstream of the field during the 1950s, while at the same time offering a steady flow of publicity and praise to academics who offered elegant elaborations of the commonly accepted assumptions about the character of communication. The journal published no articles by Theodor Adorno, Max Horkheimer or C. Wright Mills between 1950 and 1960, for example. It did offer three lukewarm book reviews: two for Mills (in fall 1954 and fall 1956) and one for Horkheimer (summer 1956)<sup>44</sup>—a gesture that tended to distance the journal from those authors, yet which tacitly conceded that they did have something to say to students of mass communication during this period. Meanwhile, the journal offered repeated articles, book excerpts, and guest editorial slots to academics in POQ's favor, including Daniel Lerner, Harold Lasswell, and W. Phillips Davison.

The journal openly ridiculed writers who failed to use "scientific" formats for their ideas when offering heretical points of view on mass communication issues. Two examples of this can be found in Avery Leiserson's scathing review of George Seldes' *The People Don't Know*

and Lloyd Barenblatt's commentary on Vance Packard's *Hidden Persuaders*.<sup>45</sup> Both Seldes and Packard argued that the mass media in the United States presented a monolithic, ideologically charged version of "reality" that had succeeded in shaping popular consciousness to a much greater degree than was generally recognized; POQ presented both authors to its readers as irresponsible crackpots.

The point here is not that POQ 'should' have published more articles by Adomo, Horkheimer, and Mills, or that Seldes and Packard are above criticism. It is rather that *Public Opinion Quarterly* articulated and defended particular preconceptions about mass communication, and that more critical authors such as Adomo were tacitly defined by the journal as being largely outside the boundaries within which "responsible" dialog could be carried out.

In sum, there were both positive and negative reinforcements for academics participating in U.S. psychological warfare projects. Positive reinforcements included the perceived patriotism demonstrated by participating, the opportunity for rewards of money and academic prestige, and psychological warfare's usefulness as a means for legitimating oneself or one's profession in a society that was often suspicious of intellectuals or, indeed, of any sort of nonconformity. Negative inducements included the desire to avoid the consequences that would come with defeat at the hands of perceived enemies abroad, and the threat of punishments that could come with a failure to achieve political or social legitimacy. Particularly important in both instances was the phenomenon of "insulation," the ability of institutions and individuals to separate themselves from the effects of their work on others. Meanwhile, the profession's resistance against what has come to be known as McCarthyism carried with it a reinforcement of the political and scientific center at the expense of challenges from both the left and the right.

# 8

## The Legacy of Psychological Warfare

Wilbur Schramm deserves special mention in any discussion of the evolution of ideas about communication among social scientists in the United States. Schramm's biographer, Steven Chaffee, has written that Schramm "towers above our field" and that communication studies between 1933 and 1973 might best be described as the "Age of Schramm." Schramm's specialty throughout his career was academic administration and the definition and dissemination of the mass communication "knowledge" of his day: Schramm was the "principal disseminator of that Zeitgeist [of U.S. mass communication theory], those paradigms and the knowledge yielded by mass communication research," Chaffee contends.<sup>1</sup> James Tankard agrees that "Wilbur Schramm. . . probably did more to define and establish the field of communication research and theory than any other person."<sup>2</sup> Even when such comments are discounted for hyperbole, it is clear that Schramm was central to U.S. academic programs in mass communication studies between about 1948 and at least 1970.

Schramm's writings remain important today because of their continuing impact on later generations of scholars and as an illustration of the ideological and political preconceptions of the leadership of the communication education profession during the early cold war years. His writings between 1945 and 1960 reveal a distinctly black and white, Manichean view of the world that pitted Schramm's enthusiastic Americanism against ideological rivals abroad and at home.<sup>3</sup>

Even Schramm's most vocal advocates concede that his work during his ascendancy to the peak of U.S. journalism education was characterized by "interpreting mass communication behavior in terms almost of 'good guys' and 'bad guys' " and by "a touch of ethnocentrism."<sup>4</sup> Though little remembered today, Schramm prepared his most influential writings, including the watershed text *The Process and Effects of Mass Communication*, as training materials for U.S. government propaganda programs.<sup>3</sup> Similarly, one of Schramm's most pervasive theoretical contributions, his still widely accepted distinction between "authoritarian" and "Soviet totalitarian" media systems, was developed under USIA contract and based largely on secondary sources concerning the Soviet Union that had themselves been prepared in U.S. psychological warfare programs during the early 1950s.<sup>6</sup>

There, Schramm contended that authoritarian, anticommunist states should be seen as qualitatively better, more free, and more humane than the Khrushchev-era communist states in Eastern Europe, in part because of the structure of their communication systems. Schramm's schema lumped quite different societies together into "good" and "bad" categories, ignored the complex relationship between any society's claims and its actual behavior, and failed to account for elementary aspects of political life in both communist and noncommunist states. What his approach lacked in scientific rigor it more than made up for in political utility, however, for it provided a seemingly rational basis for democracies to underwrite extraordinarily corrupt and brutal governments as a means of facing down the purported totalitarian threat. Schramm's formulation has passed in and out of fashion in U.S. national security circles. Recently, it was particularly prominent during Jeane Kirkpatrick's tenure as U.S. ambassador to the United Nations.<sup>7</sup>

Some important Schramm writings from the 1950s concerning communication remain inaccessible today, because they were prepared in connection with CIA- and military-sponsored psychological warfare projects that the government insists must remain secret more than thirty years later. Even so, it is possible to begin to trace the extent to which Schramm's career was bound up with U.S. psychological warfare campaigns. Examples of such work include:

1. U.S. Air Force studies of U.S. psychological operations during the Korean War, which were extensively recycled with government sponsorship in both scholarly and popular forms in several languages.<sup>8</sup>

2. Several major studies for the USIA, including an "evaluation" of that agency performed while Schramm was chair of a citizens' committee advocating expanded USIA operations.<sup>9</sup>

3. Analysis and consulting throughout the 1950s concerning the ostensibly private (but in reality CIA-directed) Radio Free Europe and Radio Liberation projects for the National Security Council and for Radio Liberation itself.<sup>10</sup>

4. Service as chair of the Secretary of Defense's Advisory Panel on Special Operations, which specialized in planning for propaganda, psychological warfare, and covert operations.<sup>11</sup>

5. A post on the highly influential Defense Science Board.<sup>12</sup>

6. USIA and Voice of America sponsorship for Schramm's *The Process and Effects of Mass Communication* (1954), *Four Working Papers on Propaganda Theory* (1955), *The Science of Human Communication* (1963), and perhaps of other general-circulation textbooks.<sup>13</sup>

7. Extensive contracting with the Office of Naval Research.<sup>14</sup>

8. Later in life, paid participation in a series of U.S. Agency for International Development (AID) programs seeking to define mass media development in El Salvador, Colombia, and other countries.<sup>15</sup>

Taken as a whole, the presently available portions of Schramm's writings establish that government psychological operations played a central role in his career at precisely the time that Schramm "almost single-handedly defin[ed] the paradigm widely used for decades in communication research," as Tankard puts it.<sup>16</sup>

Government-funded psychological warfare programs—and the concepts about communication and national security intrinsic to those projects—provided what has come to be called positive feedback in the social construction of scientific knowledge in communication studies. The term positive feedback, which is drawn from systems analysis, refers to the relationship between the overall behavior of so-called information industries, on the one hand, and the formats or technical standards adopted in those industries, on the other.

The problematic aspect of positive feedback, according to MIT's W. Brian Arthur, is that it can produce a phase lock that restricts the emergence of new knowledge, and which tends to confine intellectual innovation to established formats. "Early superiority [of an idea] is no guarantee of long-term fitness," Arthur writes. "Standards that are established early (such as the 1950s-vintage computer language FOR-

TRAN) can be hard for later ones to dislodge, no matter how superior the would-be successors may be."<sup>17</sup> Well-entrenched formats or standards of knowledge can create closed systems of ideas that change only when they encounter more powerful external forces or collapse of their own weight, Arthur contends.

Such "formats" for ideas can be usefully understood as components of what Todd Gitlin calls the "dominant paradigm"<sup>18</sup> and Steven Chafetz terms the "Zeitgeist" of mass communication studies.<sup>19</sup> Put briefly, any paradigm or Zeitgeist embraces the professional consensus of knowledge concerning what a research subject "is," tools for examining it, a more-or-less defined research agenda, and a body of tacitly accepted rules for distinguishing "responsible" from "irresponsible" points of view on the subject at hand.<sup>20</sup>

The history of U.S. government spending on psychological warfare suggests that a positive feedback cycle existed in the "knowledge-based industry" of U.S. social science. Government spending on communication research stressed those aspects of the field that were regarded as of near-term value to the agencies paying the bills—agencies principally concerned with propaganda, intelligence, and military affairs. This restrictive tendency was reinforced by resource limitations, the necessity to justify federal agency budgets before a suspicious Congress, fear of McCarthyism, and the belief that immediate measures were necessary to confront the Soviet Union. Quantitative social science was particularly well suited to this government market. It conveyed the impression of being "hard" science and its stress on statistics often permitted reform-minded social scientists to sidestep political roadblocks created by Congress and by the powerful nativist lobbies in the United States. Government funding clearly had considerable impact on the development and testing of some of the most popular conceptual "formats" of mass communication research of the 1950s, such as Dodd's diffusion studies, Lerner's development studies, and others.

The path of scientific discovery in U.S. communication research was not decided in advance by the government or anyone else, of course. Although government funding did not determine what could be said by social scientists, it did play a major role in determining who would do the "authoritative" talking about communication and an indirect role in determining who would enjoy access to the academic media necessary to be heard by others in the field. This "positive feedback" for psy-

chological warfare projects consisted initially of money, in the form of government contracts, which in turn brought other benefits: the opportunity to participate in a social network of academics with great influence within the profession (as Clausen's sociometric study establishes), ready access to scholarly journals for publication of results (as is seen in Dodd's Project Revere bibliography), invitations to participate in conference panels, university and professorial appointments, and similar opportunities for self-reinforcing status within the profession.<sup>21</sup>

Within this context, it is appropriate to review the scientific legacy left by government-funded psychological warfare research between 1945 and 1960. This inheritance can be seen in at least nine areas of mass communication studies:

1. Effects research.
2. Studies of the national communication systems of the Soviet Union and other countries regarded as problematic by U.S. policymakers.
3. Refinement of scaling techniques used in opinion questionnaires and in the algorithms employed to derive useful data from them.
4. Creation of opinion research and audience research techniques useful outside the United States, particularly in areas hostile to U.S. observers.
5. Early diffusion research.
6. Early development theory research.
7. Wilbur Schramm's articulation of the "zeitgeist" of the field of mass communication research and education.
8. Contributions to the refinement of "reference group" and "two-step" communication theories.
9. Contributions to "motivation" research and similar maintenance-of-morale techniques widely employed in commercial public relations.

The research into communication effects was particularly important, both for psychological warfare projects and for the development of communication studies as a distinct field of inquiry. The government played a crucial, albeit indirect role in the seminal American Soldier series of reports and in the related Yale studies led by Carl Hovland. All of the data collection for the American Soldier series, the costly data entry onto IBM punch cards, early theoretical development, salaries, and much of the overhead involved in the production of these reports were financed by the army during World War II in programs whose object was the maintenance of morale and discipline of the U.S.

armed forces.<sup>22</sup> The postwar analysis of the data by Hovland and his team—vitaly important, yet the least expensive feature of the project—was underwritten by the Carnegie Corporation.<sup>23</sup> As discussed earlier, even the ostensibly "private" segment of the American Soldier project was carried out in coordination and with substantial overlap in personnel with contemporaneous psychological warfare projects. Data and conclusions derived from the Hovland experiments on issues such as source credibility, the effects of one-sided and two-sided propaganda on various audiences, the motivational impact of fear and atrocities, and the duration of opinion change, among others, became central to the elaboration of U.S. communication studies for most of the 1950s.<sup>24</sup>

Detailed studies of the national communication systems of countries regarded as targets for U.S. persuasion efforts also became an important focus of early mass communication studies. This led to detailed, relatively sophisticated studies of mass communication in the Soviet Union, its various constituent republics (Ukraine, Kazakhstan, etc.), the Eastern European satellite states, countries on the Soviet periphery (Iran, Turkey, etc.), and countries regarded as politically problematic by U.S. security agencies (France, Italy, Chile, Cuba, Indonesia, etc.). The studies of the Soviet communication system conducted in the mid-1950s by the Bureau of Social Science Research<sup>25</sup> appear to have been among the first reasonably comprehensive studies of a national communications system in the sense that phrase is used in the modern academic lexicon.<sup>26</sup>

Turning to methodological developments, psychological warfare programs underwrote the development of several quantitative methodologies that remain basic to mass communication studies and to what is euphemistically termed public communication research (i.e., public relations). These include much of the original work involved in the elaboration of content analysis as a quantitative research technique; contributions to the refinement of survey research via support of leading survey organizations; financing the development of experimental and quasi-experimental research techniques by Stouffer, Hovland, and others; underwriting the development of scaling techniques by Likert, Stouffer, and others; and financing several of the first efforts to employ computers in social science research.<sup>27</sup> Military and propaganda agencies also underwrote efforts by Ithiel de Sola Pool, Wilbur Schramm, and others to devise specialized research techniques suitable for deriving intelligence on public opinion and media usage from "denied" populations, particularly inside the Soviet Union.<sup>28</sup> These techniques have

some broader applicability to the study of hostile subcultures generally—criminals, the very poor, the very rich, and so on—but have been most frequently employed in budget justifications for U.S. foreign propaganda programs.<sup>29</sup>

In the area of diffusion research, U. S. Air Force propaganda programs played a vital role in the diffusion studies by Dodd, DeFleur, and other sociologists at the University of Washington. Lowery and DeFleur conclude with some justification that these studies constitute one of several "milestones" in mass communication studies.<sup>30</sup> In this case, the air force underwrote virtually the entire cost of the program, selected air-dropped leaflets as the experimental stimulus, provided the means for delivery of the stimulus, and contributed significantly to the selection of those aspects of the "diffusion" phenomenon that would be subjected to study. It is evident that Dodd and his colleagues required the umbrella of authority provided by the air force in order to win permission to carry out the experiments in the first place.

The substantial role of psychological warfare programs observed in diffusion studies can also be seen in the early years of what is known as development theory. This aspect of communication theory has evolved considerably over the years,<sup>31</sup> but during the 1950s its intellectual center was the CENIS program at MIT. The central text for this trend was for years Lerner's *Passing of Traditional Society*, based on the Voice of America studies in the Middle East. Lerner and three other prominent development theorists, Ithiel de Sola Pool, Guy Pauker, and Everett Hagan, became CENIS staffers during the late 1950s.<sup>32</sup> Each was an active consultant and lecturer on communication issues as applied to U.S. counterinsurgency programs in the Third World.<sup>33</sup>

The work of Wilbur Schramm, who was clearly one of the single most influential articulators of the dominant paradigm of mass communication research of the 1950s, was so closely bound up with U.S. psychological warfare projects that it is often difficult to determine where Schramm's "educational" work began and his "national security" work left off. As noted a moment ago, Schramm's Manichaeon vision of the U.S.-Soviet conflict was integral to his success as a government contractor and to his highly influential articulation of what Chaffee called the *Zeitgeist* of modern mass communication research.<sup>34</sup>

Turning now to two of the most influential trends of mass communication research during the 1950s, it is possible to track a limited contribution of psychological warfare projects to the development of

"two-step" and the related "reference group" communication theories. These schools—personified by Paul Lazarsfeld and Elihu Katz and by Robert Merton and Herbert Hyman, respectively—were primarily products of "civilian" research, so to speak, such as studies of communication and voting behavior in the United States.<sup>35</sup> Nevertheless, contemporary observers such as Bruce Lannes Smith concluded that government-funded psychological warfare studies also played an important role in the elaboration of both theories. Writing in early 1956, Smith paired Hans Speier's work in psychological warfare with Paul Lazarsfeld's election studies as the two most important intellectual sources of what would eventually come to be called "two-step" media theory. Both Speier and Lazarsfeld were concerned that "politically influential communications do not typically reach the broader strata of society through direct operation of the mass media," Smith wrote, 'but are instead typically mediated through individuals or groups, whom Speier has named 'social relay points' and whom Lazarsfeld has called 'opinion leaders.'"<sup>36</sup> Smith credits the BASR's studies in the Middle East on behalf of the Voice of America as an important testbed for Lazarsfeld's studies of the two-step concept.<sup>37</sup> Similarly, he attributes most of the elaboration of "reference group" theory to Robert Merton and Herbert Hyman but then goes on to cite the Shils and Janowitz studies of World War II-era Wehrmacht disintegration and the CENIS program in international communications as influential contributors to the understanding of the reference group concept.<sup>38</sup> Stanley Bigman's studies for the USIA also contributed to the articulation of "personal influence" theories well before the publication of Katz and Lazarsfeld's pivotal *Personal Influence* in 1955.<sup>39</sup>

Finally, psychological warfare programs also made limited contributions to the development of "motivation" research and certain public relations techniques widely used in civilian commerce. The field of industrial motivation research has been largely commercial in its origin and financing. But there are obvious conceptual similarities between a government's efforts to maintain military and civilian morale and management programs for enforcing employee morale inside a major corporation. Stouffer's pioneering studies in this field had a military origin, it will be recalled. During the 1950s, corporate image advertising was also explicitly viewed as a form of "intra-societal psychological warfare," as *Public Opinion Quarterly* put it, borrowed from the government for use with U.S. audiences.<sup>40</sup> Similarly, Herbert Krugman, a

prominent commentator on motivational research during the 1950s, cited the government's enthusiasm for psychological warfare as one of six contributors to advancing motivation research techniques—although Krugman was less than sanguine about some of the government's early claims for its effectiveness.<sup>41</sup>

Thus the U.S. government's psychological warfare programs between 1945 and 1960 played either direct or indirect roles in several of the most important initiatives in mass communication research of the period. Much of the foundation for effects research was a product of World War II psychological warfare. Several of the innovations in experimental and quasi-experimental research methodologies and in quantitative content analysis that proved to be fundamental to the crystallization of mass communication research into a distinct field of inquiry can be traced to research programs underwritten by U.S. military, intelligence, and propaganda agencies. Similarly, the substantial majority of cold war-era studies of foreign communication systems, message diffusion, and development theory were shaped by the perceived U.S. national security needs of the day.

There were at least three basic features to the relationship between government-funded psychological warfare programs and U.S. mass communication research between 1945 and 1960. First, U.S. psychological warfare was in part an applied form of mass communication theory. U.S. social science, including mass communication research, helped elaborate rationales for coercing groups targeted by the U.S. government and Western Industrial culture generally. It developed relatively sophisticated techniques used in attempts to exercise that dominion. As Wilbur Schramm noted in 1954, "propaganda"—that fixation of so much communication research of the day—"is an instrument of social control."<sup>42</sup>

Second, the government's psychological warfare programs provided a very large fraction of the funding available for mass communication research throughout the late 1940s and the 1950s. Key research centers such as the Bureau of Applied Social Research and the Institute for Social Research owed their survival to contracts with military, intelligence, and propaganda agencies, particularly during the crucial years of the early 1950s when communication studies emerged as a distinct discipline.

Next, the data show that the government projects did not determine

what scientists could say—but they did strongly influence who would do the talking. The relative independence from direct interference with research results was a desirable aspect of military-funded social research from the point of view of the scientists,<sup>43</sup> and U.S. academics sometimes brought the contracting agency research results that were not welcome.<sup>44</sup> Having said that, though, it is also clear that government contracts helped organize and feed the informal networks of scientists who dominated the field of U.S. communication research throughout the decade, as Clausen's study showed.<sup>45</sup>

Despite its claims, communication studies in the United States have not typically been neutral, objective, or even held at arm's length from the political and economic powers of the day. Instead, communication studies entwined themselves with the existing institutions of power, just as have, say, the mainstream study of economics or atomic physics, whose inbreeding with the political and military establishment are so extensive as to have become common knowledge.

The claim of psychological warfare advocates has long been that this form of coercion would be cheaper, more flexible, and sometimes less brutal than conventional war, or that it could actually mitigate or avoid conflicts. They contended that U.S. use of these tactics abroad would be conducive to the emergence of the humanitarian and democratic values that the U.S. government, and most of the American academic community, professes to support.

The problem with such claims, however, is that the supposed beneficiaries of U.S.-sponsored psychological warfare in a long list of countries are worse off today than ever before. The majority of the people in many of the principal battlegrounds—Guatemala, Nicaragua, El Salvador, the Philippines, Turkey, Indonesia, and more recently Panama and the former Soviet Union come to mind—are in truth poorer today both materially and spiritually, less democratic, less free, and often living in worse health and greater terror than before this purportedly benign form of intervention began. Even some traditionally conservative leaders, notably Pope John Paul II, have concluded that the decades of superpower competition in the Third World—in which psychological warfare has been a central strategy—have left profound devastation in their wake.<sup>46</sup>

Discussion of psychological warfare remains controversial because reexamination of its record leads in short order to a heretical conclusion: The role of the United States in world affairs during our lifetimes has

often been rapacious, destructive, tolerant of genocide, and willing to sacrifice countless people in the pursuit of a chimera of security that has grown ever more remote. Rethinking psychological warfare's role in communication studies, in turn, requires reconsideration of where contemporary Western ideology comes from, whose interests it serves, and the role that social scientists play in its propagation. Such discussions have always upset those who are content with the present order of things. For the rest of us, though, they permit a glimmer of hope.

# Appendix

## Dr. Stuart Dodd's List of "Revere-Connected Papers" (1958)

### Bibliography of Revere-Connected Papers

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# Bibliographic Essay

This book examined the interaction between U.S. psychological warfare and the development of mass communication theories and research methodologies between 1945 and 1960. The literature cited therefore centers on the following areas:

1. international events and the general sociopolitical context from 1945 through 1960, which are often referred to as the early cold war years;
2. U.S. psychological warfare operations during that period;
3. U.S. mass communication theory and research during that period;
4. writings of, and biographical data about, several major thinkers involved in both psychological warfare and mass communication research;
5. institutional histories of the major private organizations and government departments active in mass communication research and psychological warfare; and
6. Comparative data concerning Soviet and Western European work in psychological warfare and mass communication research.

In the following notes, discussion of the literature utilized in this study is divided into these six categories.

## Sociopolitical Context, 1945-1960

There is an extensive literature concerning the events and politics of the early cold war years, and a complete review of that material is

obviously beyond the scope of this project. A look at a handful of works concerning the general sociopolitical context of this period is useful, however, both for background on events of the day and for insight into how leading scholars and political figures interpreted those events.

Works that deal primarily with foreign affairs usually fall into one of four basic schools of thought concerning the cold war: orthodox, Soviet, revisionist, or postrevisionist. The rival orthodox and Soviet trends arose more or less contemporaneously during the 1940s and 1950s. These schools articulate what might be termed the "official" version of the cold war as viewed by the U.S. and Soviet political establishments, respectively.<sup>1</sup> Their basic features are their contention that the opposite side is responsible for the creation and escalation of the cold war,<sup>2</sup> a Manichaeian dualism that views the rival camp as a powerful and evil enemy,<sup>3</sup> and a conviction that one's own side must wage a bitter or even desperate battle if it is to survive the aggression of the other.<sup>4</sup> A comparison of orthodox U.S. and Soviet writings strongly suggests that neither group accepted any substantial element of its rival's thinking as legitimate. These two trends were by far the dominant schools of thought during 1945-60.

The revisionist challenge to the orthodox school arose in the West during the late 1950s and early 1960s. There have been several revisionist variations, but the unifying tenet of this school has been the argument that the United States (rather than the Soviet Union) was the principal aggressor during the cold war.<sup>5</sup> The postrevisionist school emerged in the West during the 1970s as a means of reintegrating the revisionist rupture, so to speak; it concedes a number of factual arguments to the revisionists and plays down the Manichaeian notions of the orthodox school while reasserting Soviet culpability for much of the cold war, particularly during 1945-60.<sup>6</sup>

General works that deal with domestic U.S. affairs during 1945-60 cannot be quite so easily divided into schools, in part because there has been a much richer and more complex range of published opinion. But a useful distinction can be made for the purposes of this study between those writers who regarded communism as a threat so imminent that it impelled a major domestic response (typically involving use of psychological warfare techniques against the U.S. population in order to secure national security and ideological unity)<sup>7</sup> and those who regarded that response as itself presenting greater practical danger to the United States than did communism.<sup>8</sup>

Taken as a whole, then, these general-context works both discuss and implicitly illustrate the continuing division within American society over the U.S. role in the cold war and in U.S.-Soviet relations generally. As has been seen, these divisions played an important role in the dynamics of psychological warfare's impact on mass communication theory during the study period.

### Literature on Psychological Warfare

Literature concerning psychological warfare presents special problems not typically encountered in mass communication research. First, the substantial majority of U.S. psychological warfare policy writings and operational records since World War II were classified at the time they were created.<sup>9</sup> Many remain classified today or are accessible only in sanitized form through Freedom of Information Act requests.<sup>10</sup> In some cases, U.S. intelligence agencies deliberately destroyed all record of certain particularly sensitive operations—notably those involving biological warfare, chemical experimentation on humans, and murders—as a means of heading off congressional inquiries into psychological operations.<sup>11</sup>

Fortunately, however, the United States' comparatively open policies concerning government records have facilitated declassification of a substantial number of policy records concerning psychological warfare, as well as a more limited body of surviving operational records. Much of this material has not been published but is available to researchers at the National Archives, the Truman Presidential Library, and the Eisenhower Presidential Library. Highlights of these collections include the National Security Council's policy papers on psychological warfare,<sup>12</sup> the records of the Psychological Strategy Board,<sup>13</sup> and miscellaneous declassified U.S. Army, U.S. Air Force and U.S. State Department records.<sup>14</sup> Discussion and documentation concerning Central Intelligence Agency psychological operations can be found scattered throughout the collections just mentioned,<sup>15</sup> and fragmentary records concerning a number of CIA operations have been collected by the National Security Archive (a private archive),<sup>16</sup> the Center for National Security Studies,<sup>17</sup> and other organizations.

There is an extensive secondary literature concerning CIA psychological warfare operations. This includes histories written from several

different points of view, memoirs of participants, and journalistic accounts. The reliability of this material runs from poor to excellent. Some sources include what appears to be intentional disinformation concerning U.S. psychological operations, but this problem can often be offset by cross-checking various authors' accounts against one another or against independently verifiable facts.<sup>16</sup> Recommended secondary sources on psychological warfare include definitions of the term "psychological warfare";<sup>19</sup> psychological warfare budgets and personnel;<sup>20</sup> clandestine CIA ownership and/or subsidies of newspapers, magazines, publishing houses, and radio stations;<sup>21</sup> suborning of reporters or media executives;<sup>22</sup> selective financing and/or manipulation of scholars in the United States and abroad;<sup>23</sup> clandestine radio broadcasting, including Radio Free Europe and Radio Liberty;<sup>24</sup> other clandestine communication techniques, such as use of propaganda balloons;<sup>25</sup> U.S. psychological operations during coups d'etat in Guatemala, Iran, and elsewhere;<sup>26</sup> U.S. psychological operations during elections in Italy, France, and other countries in western Europe;<sup>27</sup> attempts to destabilize or encourage rebellion inside the Soviet bloc;<sup>28</sup> use of psychological warfare within the United States;<sup>29</sup> development and use of mind-altering drugs, including LSD;<sup>30</sup> replies to Soviet and/or Chinese propaganda;<sup>31</sup> impact of psychological warfare on intelligence estimates;<sup>32</sup> sociological and social-psychological studies of the Soviet Union;<sup>33</sup> and overviews of the role of social science research in the general intelligence mission.<sup>34</sup>

There is also an interesting literature published between 1945 and 1960 on the theory of psychological warfare that is often different in content and tone from the later histories and memoirs just mentioned. The work published during the early cold war years typically recounted World War II experiences with these techniques<sup>35</sup> or argued from an "orthodox" standpoint that psychological warfare was an essential weapon to use in the conflict with the Soviets.<sup>36</sup> As noted elsewhere, there was a considerable amount of writing concerning psychological warfare in *Public Opinion Quarterly* and other academic communication journals of the day.<sup>37</sup> Such writings were collected in several valuable casebooks and handbooks that offer accessible overviews of the public writings on psychological warfare by many of the authors, consultants, and political figures active in the field.<sup>38</sup>

There are a number of published and unpublished bibliographies concerning psychological warfare. The earliest of these date to the 1930s, before the term "psychological warfare" had entered English.<sup>39</sup>

Perhaps the most focused bibliographic compilation for the purposes of this book was prepared in 1951-52 by Chitra Smith for the Bureau of Social Science Research under contract with the RAND Corporation;<sup>40</sup> this was later published in slightly modified form by RAND and Princeton University Press.<sup>41</sup>

Myron Smith, Jr., prepared two relatively recent selected bibliographies on psychological warfare.<sup>42</sup> Smith's work includes 190 citations concerning such activities during World War II and a second collection of 668 citations covering 1945-80. The later collection is also broken out by subject area and by country. The Sociofile computerized data base includes a handful of citations to foreign-language works and to more current material.<sup>43</sup> Former State Department historian Neal Peterson recently prepared an annotated bibliography of writings concerning intelligence issues and the cold war that reviews much of the literature concerning the clandestine aspects of the cold war that has been published during the last decade.<sup>44</sup>

Also noteworthy is a recent annotated bibliography of commercial and scholarly communications studies regarded as useful for design of future psychological operations. The bibliography was prepared by Ronald McLaurin, L. John Martin, and Sriramesh Krishnamurthy for Abbott Associates, under contract to the undersecretary of defense for policy.<sup>45</sup>

These notes by no means exhaust the list of literature on psychological warfare as it was conducted between 1945 and 1960, but they are indicative of its scope and general trends.

### U.S. Mass Communication Theory and Research, 1945-1960

The history of mass communication theory and research has become a lively topic among academics during the past decade. Much of the present literature on the subject stresses the evolution of ideas that influenced the field, rather than the ways in which the social context of the day helped shape ideas. As a result, there has been relatively little inquiry into the sources of institutional and financial support for mass communication research during the years that it crystallized into a distinct field of inquiry. With the notable exception of Converse's<sup>46</sup> and Biderman and Crawford's<sup>47</sup> work, the role of U.S. psychological warfare programs in the evolution of post-World War II communication studies has largely escaped academic attention up to now. Indeed, a

number of now standard texts that discuss the history of mass communication theory mention psychological warfare only in passing or not at all.<sup>48</sup>

This project has built on earlier studies on the history of communication research by Albig,<sup>49</sup> Barton,<sup>50</sup> Bennett,<sup>51</sup> Berelson,<sup>52</sup> Blumler,<sup>53</sup> Chaffee,<sup>54</sup> Chaffee and Hochheimer,<sup>55</sup> Converse,<sup>56</sup> Czitrom,<sup>57</sup> Delia,<sup>58</sup> Dennis,<sup>59</sup> Eulau,<sup>60</sup> Gitlin,<sup>61</sup> Hall,<sup>62</sup> Hardt,<sup>63</sup> Katz,<sup>64</sup> Lazarsfeld,<sup>65</sup> Lowery and DeFleur,<sup>66</sup> McLeod and Blumler,<sup>67</sup> Rogers,<sup>68</sup> Schramm,<sup>69</sup> Sproule,<sup>70</sup> Stouffer,<sup>71</sup> and Tankard,<sup>72</sup> among others, as well as earlier work in the relationship between the federal government and the social sciences by Beals,<sup>73</sup> Biderman and Crawford,<sup>74</sup> Crawford and Lyons,<sup>75</sup> Gendzier,<sup>76</sup> Horowitz,<sup>77</sup> Horowitz and Katz,<sup>78</sup> the Library of Congress,<sup>79</sup> Lyons,<sup>80</sup> McCartney,<sup>81</sup> Pool,<sup>82</sup> and others.

Although differing in emphasis, degree of detail, and political perspective, each of these accounts reflects a historical paradigm of more or less clearly defined "stages" of U.S. mass communication theory and research. While there is important evidence that the stages conception may itself be in part misleading,<sup>83</sup> it can nonetheless serve as a useful framework for discussion of how leading writers view the evolution of work in the field.

The stages are generally said to have begun with a period of early studies into the broad macrosocietal and ideological role of mass communications, which is usually dated from the late nineteenth century to around 1940. Thinkers widely regarded as exemplifying this trend include Durkheim, Tonnies, and Maine.<sup>84</sup> "Mass society" models with both "dark" and "light" overtones are widely associated with this work; the speakers in the discussion generally agreed that the mass media were playing a new, integrative role in modern society but often disagreed on the character of that society and quality of life that it could offer.<sup>85</sup>

In the United States, a strongly positivistic, quantitative approach to communications studies focusing on "middle range" communications effects supplanted most discussion of macrosocietal and ideological communications issues by about 1945. This approach continued to serve as the largely undisputed "dominant paradigm" for the field until well into the 1970s.<sup>86</sup> Most recent authors on the history of communication research agree that this post-1945 trend exhibited at least three characteristics. First, the funded research in the field centered on efforts to discover and quantify the "effects" of communication behavior. The social science tools applied to the task were for the most part surveys,

content analysis, and experimental and quasi-experimental techniques borrowed from psychology and social psychology. Second, there was a rise of "two-step," "reference group," and eventually "limited effects" models of communications behavior. Each of these theories was based in large measure on the relatively limited and transitory impact of mass media messages on individual behavior that could be documented with the research methodologies then in favor. To the extent that these theories considered media's macrosocietal or ideological roles at all, they tended to extrapolate the minor quantifiable "micro" effects to a "macro" level. Third, communications research crystallized into a distinct field of scholarship after 1945, complete with professional cadre, institutional identity, a more-or-less defined research agenda, and a substantial body of agreed-upon knowledge. The date for this precipitation into a distinct field is necessarily arbitrary but is generally placed between 1949 and about 1955.<sup>87</sup>

Less common in the literature, but argued in this text and (in part) in work by Dewey,<sup>88</sup> Carey,<sup>89</sup> Hall,<sup>90</sup> Biderman and Crawford,<sup>91</sup> and others, are several corollary propositions. Commercial, political, and military groups seeking new techniques to preserve and advance their existing role in society provided the substantial majority of funds for the quantitative studies that elaborated narrowly positivistic models of communication behavior.<sup>92</sup> The U.S. government's psychological warfare programs were an important funder, particularly during the years in which mass communication research crystallized into a distinct field.<sup>93</sup> While the funders did not determine the results of mass communication studies, they did often determine which questions would receive attention, and they exerted considerable indirect influence on the selection of "leaders" and "authorities" in the field through the extension or withholding of the resources necessary for large-scale research. One result of this process was the virtual eclipse of conceptions of communication as a ritual or sharing behavior—which had been a prominent part of Dewey's thought,<sup>94</sup> for example—and its replacement by baroque elaborations of theories of communication as a highly instrumental process of persuasion and coercion.<sup>95</sup>

#### Biographical Data on Key Personalities

Four prominent mass communication researchers active in psychological warfare projects during 1945-60 provided the starting point for this

book's examination of key personalities in this field. They are Hadley Cantril, Harold Lasswell, Daniel Lerner, and Wilbur Schramm, and each has left a substantial body of work concerning mass communication, psychological warfare, and political affairs.

Albert Hadley Cantril (generally known as Hadley Cantril) wrote or edited, alone or with colleagues, at least 24 book-length studies<sup>96</sup> and a reported 120 scholarly articles for professional journals.<sup>97</sup> Cantril published an intellectual memoir,<sup>98</sup> and biographical notes concerning his career are available in several standard sources.<sup>99</sup> Cantril is remembered primarily for the application of psychology to the study of political and social affairs and for his contributions to opinion research.<sup>100</sup> Particular note should be made of Cantril's longtime partner, Lloyd A. Free, who collaborated with Cantril in the Institute for International Social Research<sup>101</sup> and wrote several books with him.<sup>102</sup>

Harold Lasswell was probably the most prolific of the authors considered here, having written or edited some forty-seven identifiable book-length works between 1924 and 1980, several of which appeared in three and even four separate editions.<sup>103</sup> Lasswell is perhaps best remembered for his sloganlike formulations of political affairs and media dynamics, which became the foundation for many functionalist theories of the 1940s, 1950s, and 1960s.<sup>104</sup> Lasswell's *Propaganda Technique in the World War* (first issued in 1927 and subsequently reissued in three further editions) is widely regarded as one of the seminal works of modern mass communication theory.<sup>105</sup>

Daniel Lerner, a frequent collaborator of Lasswell's, wrote or co-edited at least four texts with him,<sup>106</sup> each of which dealt in some manner with propaganda and psychological warfare. Lerner published at least eighteen book-length works during his career,<sup>107</sup> as well as numerous journal articles.<sup>108</sup> Lerner's work was somewhat more tightly focused than that of Cantril or Lasswell, with greater attention to psychological warfare, propaganda, and methodological issues in social science research.<sup>109</sup> Lerner either wrote, edited, or contributed to virtually every major collection of essays on psychological warfare published from 1945 to 1980.<sup>110</sup>

Wilbur Schramm is widely regarded as a pivotal figure in the crystallization of U.S. mass communications research into a distinct field of scientific inquiry.<sup>111</sup> Schramm's role as a psychological warfare contractor, operator, and promoter is less widely understood, however. During the 1950s, Schramm's personal income and professional prestige

were to a significant degree dependent upon his work for the U.S. Air Force, U.S. Information Agency, Department of Defense, and the CIA-sponsored propaganda organization Radio Free Europe.<sup>112</sup>

The four authors discussed here—Cantril, Lasswell, Lerner, and Schramm—do not, of course, exhaust the list of noted social scientists and mass communication theorists active in psychological warfare projects during the early cold war years. Other prominent figures in mass communication research who participated in substantial, but varying, degrees include Kurt Back,<sup>113</sup> Edward Barrett,<sup>114</sup> Raymond Bauer,<sup>115</sup> Robert Bower,<sup>116</sup> Albert Biderman,<sup>117</sup> Stanley Bigman,<sup>118</sup> Leonard Cottrell,<sup>119</sup> Leo Crespi,<sup>120</sup> William Daugherty,<sup>121</sup> W. Phillips Davison,<sup>122</sup> Leonard Doob,<sup>123</sup> Murray Dyer,<sup>124</sup> Harry Eckstein,<sup>125</sup> Lloyd Free,<sup>126</sup> George Gallup,<sup>127</sup> Alexander George,<sup>128</sup> Robert Holt,<sup>129</sup> Carl Hovland,<sup>130</sup> Alex Inkeles,<sup>131</sup> Irving Janis,<sup>132</sup> Morris Janowitz,<sup>133</sup> Joseph Klapper,<sup>134</sup> Clyde Kluckhohn,<sup>135</sup> Klaus Knorr,<sup>136</sup> Hideya Kumata,<sup>137</sup> Paul Lazarsfeld,<sup>138</sup> Alexander Leighton,<sup>139</sup> Nathan Leites,<sup>140</sup> Paul M. Linebarger,<sup>141</sup> Leo Lowenthal,<sup>142</sup> L. John Martin,<sup>143</sup> Margaret Mead,<sup>144</sup> Jesse Orlansky,<sup>145</sup> Saul Padover,<sup>146</sup> Ithiel de Sola Pool,<sup>147</sup> DeWitt Poole,<sup>148</sup> Lucian Pye,<sup>149</sup> John W. Riley,<sup>150</sup> Carroll Shartle,<sup>151</sup> Chitra Smith,<sup>152</sup> Hans Speier,<sup>153</sup> Samuel Stouffer,<sup>154</sup> Ralph K. White,<sup>155</sup> and William R. Young.<sup>156</sup>

### Institutional Histories

The institutional frameworks of U.S. mass communication research, on the one hand, and of U.S. psychological warfare operations, on the other, went through an intricate, interlocked evolution during 1945-60. Some familiarity with these shifts is necessary to understand the relationship between the two trends. Jean Converse<sup>157</sup> offers what is probably the best and most accessible institutional histories of the Bureau of Applied Social Research, National Opinion Research Center, and the University of Michigan's Institute for Social Research, each of which was a center of mass communication scholarship and a contractor for psychological warfare-related research at various points between 1945 and 1960. Additional institutional studies are available for the RAND Corporation,<sup>158</sup> BASR,<sup>159</sup> NORC,<sup>160</sup> ISR,<sup>161</sup> Massachusetts Institute of Technology's Center for International Studies,<sup>162</sup> and Harvard University's Russian Research Center.<sup>163</sup> The archives of the Bureau of Social

Science Research, an important center of both mass communication research and psychological warfare contracting during the 1950s, are now held by the University of Maryland Libraries' Special Collections unit and by American University. There is no history text, as such, concerning BSSR, but archivists have prepared a detailed finding aid to the Maryland record collection, which permits reconstruction of many BSSR activities.<sup>164</sup>

Institutional histories concerning psychological warfare operations are generally less accessible and less likely to be familiar to mass communication scholars. The sources cited in the "Psychological Warfare" section of this essay (above) cover much of this ground. Particularly noteworthy, however, are two histories of Radio Free Europe<sup>165</sup> and several recent studies of the U.S. Army's Special Forces.<sup>166</sup>

### Soviet and European Psychological Warfare

This text focuses on the U.S. experience in psychological warfare without attempting to fully document the activities of U.S. rivals and allies in this field. Some comparative data are valuable nonetheless in order to place the U.S. efforts in context.

Internal documents concerning the development of psychological warfare strategy by the Soviet Union and its allies are not available at this writing, although there is testimony from East bloc defectors on the subject,<sup>167</sup> and some suggestion that relevant Soviet archives may open during the next decade.<sup>168</sup> There is also a substantial secondary literature from Western specialists concerning U.S.S.R. practices in this field.<sup>169</sup> For the most part, these writings reflect an "orthodox" conception of the cold war and a concern that Soviet propaganda has been effective in shaping the opinions of its target audiences.<sup>170</sup>

Original documentation concerning psychological warfare activities by U.S. allies in Europe is relatively sparse, but some secondary literature is available.<sup>171</sup> These works tend to be descriptive rather than theoretical in nature, but they suggest that Western European governmental thinking concerning propaganda and psychological warfare has followed roughly the same evolution seen in the United States.<sup>172</sup>

# Notes

## Chapter 1

1. Concerning ideological workers, today a substantial majority of employers of entry-level television and radio reporters, newspaper and magazine editors and writers, many types of advertising specialists, public relations personnel (or, to use the currently preferred term, "public communication" experts) require new hires to arrive with advanced degrees in one of several varieties of mass communication study. See W. W. Schwed, "Hiring, Promotion, Salary, Longevity Trends Charted at Dailies," *Newspaper Research Journal* (October 1981); Lee Becker, 3. W. Fruit, and S. L. Caudill, *The Training and Hiring of Journalists* (Norwood, NJ: Ablex, 1987).

2. Albert Biderman and Elizabeth Crawford, *The Political Economics of Social Research: The Case of Sociology* (Springfield, VA: Clearinghouse for Federal Scientific and Technological Information, 1968).

3. On BASR, see Jean Converse, *Survey Research in the United States* (Berkeley: University of California Press, 1987), pp. 269, 275-76, 506-7 notes 37 and 42. On Cantril's IISR, see John Crewdson and Joseph Treaster, "The CIA's 3-Decade Effort to Mold the World's Views," *New York Times*, December 25, 26, and 27, 1977, with discussion of Cantril and the IISR on December 26. For Cantril's version, which conceals the true source of his funds, see Hadley Cantril, *The Human Dimension: Experiences in Policy Research* (New Brunswick, NJ: Rutgers University Press, 1967). On CENIS, see Massachusetts Institute of Technology, Center for International Studies, *The Center for International Studies: A Description*, (Cambridge: MIT, July 1955); U.S. Department of State, Foreign Service Institute, *Problems of Development and Internal Defense, Report of a Country Team Seminar, June 11—July 13, 1962*; (Washington, DC: Foreign Service Institute, 1962); and Ithiel de Sola

Pool, "The Necessity for Social Scientists Doing Research for Governments," *Background* 10, no. 2 (August 1966):111—22. Other major communication research projects that depended heavily on funding from U.S. government psychological warfare agencies included the National Opinion Research Center, the Survey Research Center (now named the Institute for Social Research), and the Bureau of Social Science Research. The text that follows discusses these in greater detail.

4. For details on the Department of State contracts, which produced a scandal when they were uncovered in 1957, see House Committee on Government Operations, *State Department Opinion Polls, 85th Cong., 1st sess., June-July 1957* (Washington, DC: GPO, 1957).

5. Albert Biderman, "Social-Psychological Needs and 'Involuntary' Behavior as Illustrated by Compliance in Interrogation," *Sociometry* 23, no. 2 (June 1960):120-47; Louis Gottschalk, *The Use of Drugs in Information-Seeking Interviews*, Bureau of Social Science Research report 322, December 1958, BSSR Archives, series II, box 11, University of Maryland Libraries Special Collections, College Park; and Albert Biderman, Barbara Heller, and Paula Epstein, *A Selected Bibliography on Captivity Behavior*, Bureau of Social Science Research report 339-1, February 1961, BSSR Archives, series II, box 14, also at the University of Maryland. Biderman acknowledges the Human Ecology Fund—later revealed to have been a conduit for CIA funds—and U.S. Air Force contract no. AF 49 (638)727 as the source of his funding for this work. For more on the CIA's use of the Human Ecology Fund and of the related Society for the Investigation of Human Ecology, see John Marks, *The Search for the "Manchurian Candidate": The CIA and Mind Control* (New York: Times Books, 1979), pp. 147-63.

6. Jesse Delia, "Communication Research: A History," in Charles Berger and Steven Chaffee (eds.) *Handbook of Communication Science* (Newbury Park, CA: Sage, 1987), pp. 20-98.

7. Robert Merton, *Social Theory and Social Structure* (New York: Free Press, 1968), pp. 504-5, discusses Lazarsfeld's and Merton's own views. On this point see also Theodore Adorno, "Scientific Experiences of a European Scholar in America," in Donald Fleming and Bernard Bailyn (eds.), *The Intellectual Migration: Europe and America 1930-1960* (Cambridge, MA: Harvard University Press, 1969), p. 343; and Willard Rowland, *The Politics of TV Violence* (Beverly Hills, CA: Sage, 1983).

8. Thomas Kuhn, *The Structure of Scientific Revolutions*, 2nd ed. (Chicago: University of Chicago Press, 1972), p. 10.

9. Biderman and Elisabeth Crawford, *The Political Economics of Social Research*. For related texts concerning political and economic aspects of social science research, see Albert Biderman and Elisabeth Crawford, "The Basis of Allocation to Social Scientific Work," paper presented to American Sociological

Association, September 1969, now at BSSR Archives, series V, box 3, University of Maryland Libraries Special Collections, College Park; Albert Biderman and Elisabeth Crawford, "Paper Money: Trends of Research Sponsorship in American Sociology Journals," *Social Sciences Information* (Paris), 9, no. 1 (February 1970):51-77; Elisabeth Crawford and Gene Lyons, "Foreign Area Research: A Background Statement," *American Behavioral Scientist* 10 (June 1967):3-7; Elisabeth Crawford and Albert Biderman, *Social Science and International Affairs* (New York: Wiley, 1969); James McCartney, "On Being Scientific: Changing Styles of Presentation of Sociological Research," *American Sociologist* (February 1970):30-35; Pool, "The Necessity for Social Scientists Doing Research for Governments"; Gene M. Lyons, *The Uneasy Partnership: Social Science and the Federal Government in the Twentieth Century* (New York: Russell Sage Foundation, 1969); House Committee on Government Operations, *The Use of Social Research in Federal Domestic Programs*, 4 vols., 90th Cong. 1st sess. January-December 1967 (Washington, DC: GPO, 1967). For more recent analysis, see Richard Nathan, *Social Science in Government: Uses and Misuses* (New York: Basic Books, 1988); and Otto Larsen, *Milestones and Millstones: Social Science at the National Science Foundation, 1945-1991* (New Brunswick, NJ: Transaction, 1992). More critical texts on this issue include Ralph Beals, *Politics of Social Research* (Chicago: Aldine, 1969); Irving Louis Horowitz and James Everett Katz, *Social Science and Public Policy in the United States* (New York: Praeger, 1975); Irving Louis Horowitz (ed.), *The Use and Abuse of Social Science* (New Brunswick, NJ: Transaction, 1971); Irene Gendzier, *Managing Political Change: Social Scientists and the Third World* (Boulder, CO.: Westview Press, 1985).

10. Steven Chaffee and John Hochheimer, "The Beginnings of Political Communications Research in the United States: Origins of the 'Limited Effects' Model," in Michael Gurevitch and Mark Levy (eds.), *Mass Communications Yearbook*, Vol. 5 (Beverly Hills, CA: Sage, 1985), pp. 75-104, quote on p. 77.

11. Quoted in John Hughes, "'Free Radio' for China," *Christian Science Monitor*, July 30, 1992.

12. Pool, "The Necessity for Social Scientists Doing Research for Governments."

13. National Science Foundation, *Federal Funds for Science* (Washington, DC: GPO, 1953), pp. 35-48; and "The Federal Government in Behavioral Science," special issue of *The American Behavioral Scientist* 7, no. 9 (May 1964), William Ellis (study director).

14. James Burnham, *Containment or Liberation?* (New York: John Day, 1953), p. 188. For fragmentary, but supporting data see also Comptroller General of the United States (General Accounting Office), *U.S. Government Monies Provided to Radio Free Europe and Radio Liberty* (Washington, DC: GPO,

1972), with a classified annex obtained via the Freedom of Information Act; Sig Mikelson, *America's Other Voice: The Story of Radio Free Europe and Radio Liberty* (New York: Praeger, 1983); Larry D. Collins, "The Free Europe Committee: American Weapon of the Cold War," Ph.D. diss., Carlton University, 1975, Canadian Thesis on Microfilm Service call no. TC20090; James R. Price, *Radio Free Europe: A Survey and Analysis* (Washington, DC: Congressional Research Service Document No. JX 1710 U.S. B, March 1972); and Joseph Whelan, *Radio Liberty: A Study of Its Origins, Structure, Policy, Programming and Effectiveness* (Washington, DC: Congressional Research Service, 1972).

15. National Science Foundation, Federal Funds for Science, and American Behavioral Scientist.

16. Biderman and Crawford, *Political Economics of Social Research*, pp. 20-26. For a detailed discussion of the role of the Ford Foundation and Carnegie Corporation, see Chapter 4.

17. See, for example, Paul Lazarsfeld and Wagner Thielens, *The Academic Mind: Social Scientists in a Time of Crisis* (Glencoe, IL: Free Press, 1958); or Ellen Schrecker, *No Ivory Tower: McCarthyism and the Universities* (New York: Oxford University Press, 1986).

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20. Daugherty and Janowitz, *A Psychological Warfare Casebook*, pp. 12-35.

21. North Atlantic Treaty Organization, *Military Agency for Standardization, NATO Glossary of Terms and Definitions for Military Use* (unclassified) (Belgium: NATO, 1976), pp. 2-206 and Appendix J-1; on "public diplomacy," see Robert Parry and Peter Kornbluh, "Iran-Contra's Untold Story," *Foreign Policy* 72 (Fall 1988):3-30.

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24. Adolf Hitler, *Mein Kampf*, translated by John Chamberlain (New York: Reynal & Hitchcock, 1939); see also Arno Mayer, *Why Did the Heavens Not Darken? The Final Solution in History* (New York: Pantheon, 1988), pp. 95-103.

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28. U.S. Department of the Army General Staff, *Psychological Warfare Study for Guidance in Strategic Planning*. Emphasis in original.

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## Chapter 2

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2. Sun Tzu, *The Art of War*, translated by Samuel Griffith (London: Oxford University Press, 1971), pp. 63-84.

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4. L. H. Butterfield, "Psychological Warfare in 1776: The Jefferson-Franklin Plan," in William Daugherty and Morris Janowitz (eds.) *A Psychological Warfare Casebook* (Baltimore: Johns Hopkins [for U.S. Army Operations Research Office], 1958), pp. 62-72.

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Confederacy," pp. 79-84, both in Daugherty and Janowitz, *Psychological Warfare Casebook*.

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9. Alfred Paddock, *U.S. Army Special Warfare: Its Origins* (Washington, DC: National Defense University Press, 1982), p. 8.

10. *Ibid.*

11. Lasswell, *Propaganda Technique in the World War*, p. xxxii.

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16. *Ibid.*, pp. 31, 32.

17. See, for example, book reviews by J. M. Lee, *Yale Review* 12 (January 23, 1922): 418; R. E. Park, *American Journal of Sociology* vol. 28 (September 1922):232; W. C. Ford, *Atlantic* (June 1922); or C. E. Merriam, *International Journal of Ethics* (January 1923):210. In contrast, John Dewey wrote that Lippmann's writing style was so accomplished that "one finishes the book almost without realizing that it is perhaps the most effective indictment of democracy as currently conceived ever penned." *New Republic* 30 (May 3, 1922):286. W. S. Myers commented that Lippmann "is essentially a propagandist, and his work is influenced by this characteristic attitude of approach toward any subject." *55 Bookmark* (June 1922):418.

18. Harold Lasswell, Ralph Casey, and Bruce Lannes Smith, *Propaganda and Promotional Activities: An Annotated Bibliography* (1935; rpt. Chicago: University of Chicago Press, 1969), p. 43.

19. Harold Lasswell, "Propaganda," *Encyclopedia of the Social Sciences*, Vol. 11 (New York: Macmillan, 1937), pp. 524-25. See also Harold Lasswell, "Political and Psychological Warfare," in Daugherty and Janowitz, *Psychological Warfare Casebook*, pp. 21-40. Although Lasswell's importance as a theoretician of social control has been long recognized, it has been brought to renewed public attention in the United States in recent years largely through Noam Chomsky's media studies. See Noam Chomsky, *Intellectuals and the State* (Leiden, Netherlands: Johan Huizinga-lezing, 1977), pp. 9-10, and "Democracy and the Media," in *Necessary Illusions: Thought Control in Democratic Societies* (Boston: South End Press, 1989).

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28. Brett Gary, "Mass Communications Research, the Rockefeller Foun-

dation and the Imperatives of War 1939-1945," Research Reports from the Rockefeller Archive Center (North Tarrytown, NY, Spring 1991), p. 3; and Brett Gary, "American Liberalism and the Problem of Propaganda," Ph.D. diss., University of Pennsylvania, 1992. Gary's work is the first thorough study, so far as I am aware, of the important role of the Rockefeller Foundation in crystallizing paradigms for communication studies.

29. John Marshall (ed.), "Needed Research in Communication" (1940), folder 2677, box 224, Rockefeller Archives, Pocantico Hills, NY, cited in Gary, *American Liberalism*.

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32. Paddock, *U.S. Army Special Warfare*, pp. 5-8, 23-37.

33. *Ibid.*, p. 6.

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### Chapter 3

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13. Paddock, U.S. Army Special Warfare, pp. 69-71.

14. *Ibid.*, pp. 46-47.

15. John Prados, *Presidents' Secret Wars* (New York: Morrow, 1986), pp. 20-21.

16. *Ibid.*, pp. 20, 27-29.

17. U.S. National Security Council, NSC 4: Coordination of Foreign Information Measures (confidential), December 9, 1947, RG 273, U.S. National Archives, Washington, DC.

18. Edward Barrett, *Truth Is Our Weapon* (New York: Funk & Wagnalls, 1953).

19. U.S. National Security Council, NSC 4-A: Psychological Operations (top secret), December 9, 1947, RG 273, U.S. National Archives, Washington, DC.

20. U.S. National Security Council, NSC 1012: Office of Special Projects (originally top secret, now declassified), June 18, 1948, RG 273, U.S. National Archives, Washington, DC.

21. Intricate and seemingly contradictory conceptual structures of this type are far more common in affairs of state than is generally recognized; indeed, they are probably inherent in modern political communication systems. A particularly grotesque example of this can be seen in Nazi Germany's sublanguages used to manage the extermination of Jews. There, the state employed massive public information campaigns to mobilize the German bureaucracy and public for persecutory operations such as expropriation of Jewish property, "petty" (i.e., nonlethal) discrimination, and mass roundups of Jews for deportation. The truth—that the deportees were to be murdered—was aggressively denied by the Nazi information authorities, however, who claimed that the deportees were simply being relocated to work camps.

But despite the denials, small armies of personnel were required to actually

manage the death camps, deliver the railroad shipments of Jews, make use of data derived from fatal experiments on work camp prisoners, and so on. These groups soon developed complex, specialized vocabularies of euphemisms and rationalizations in order to discuss their work without directly contradicting the official claim that deported persons were surviving and even prospering.

In time, knowledge of the exterminations seeped through German society, spread by rumors, jokes, foreign radio broadcasts, and the accidental revelations inherent in any large-scale program. The net result was both widespread knowledge of the genocidal efforts of Hitler's government and, simultaneously, an institutionalized and internalized denial of precisely the same knowledge. For many Germans, this belief structure proved to be quite ornate and resilient.

Roughly similar psychological and linguistic structures seem to have played a role in certain phases of Turkish Ittyhad efforts to exterminate Armenians during World War I, in atrocities during Stalin's rule in the Soviet Union, and in U.S. exploitation of former Nazis in intelligence operations. There are many obvious differences, of course, between the psychological and linguistic dynamics of atrocities and those of psychological warfare projects. Nonetheless, there are enough similarities to suggest that euphemistic "cover stories" are integral to much of modern political communication.

22. U.S. National Security Council, NSC 1012 On the importance of euphemism during mass crimes, see Raul Hilberg, *The Destruction of the European Jews* (New York: Harper, 1961), pp. 216, 566, 652.

23. Prados, *Presidents' Secret Wars*, p. 33.

24. Senate Select Committee to Study Governmental Operations with Respect to Intelligence Activities, *Supplementary Detailed Staff Reports on Foreign and Military Intelligence*, 94th Cong. 2nd sess., Part 4 Washington, DC: GPO, 1976), pp. 29-31. Hereinafter cited as Senate Select Committee.

25. *Ibid.*, pp. 29-36; Prados, *Presidents' Secret Wars*, p. 81.

26. Col. S. F. Griffin, "Memorandum to the Record: NSC 10 (Psychological Warfare Organization)" (top secret), June 3, 1948; quote concerning mission from U.S. National Security Council, NSC 10/2.

27. Senate Select Committee, pp. 128-32.

28. Quoted in Paddock, *U.S. Army Special Warfare*, p. 75.

29. See, for example, "U.S. Rejects Charges of Anti-Polish Acts," *Department of State Bulletin* (February 23, 1953): 304-5.

## Chapter 4

1. Examples of articles with this characteristic include John A. Pollard, "Words Are Cheaper Than Blood," *POQ* 9, no. 3 (Fall 1945): 283ff. (review of the work of the Office of War Information); Mrs. R. Hart Phillips, "The Future of American Propaganda in Latin America," *POQ* 9, no. 3 (Fall 1945):

305ff. (plea for expanded U.S. propaganda operations in the region); and Edward A. Shils and Morris Janowitz, "Cohesion and Disintegration in the Wehrmacht in World War II," POQ 12, no. 2 (Summer 1948): 280 (elaboration of reference group theory on the basis of evidence drawn from psychological operations against enemy military forces). Public Opinion Quarterly's, annual index typically appears as an unpaginated annex to the bound annual volumes of the journal. Unless otherwise noted, all unattributed articles in this chapter appeared in POQ.

For background on DeWitt Poole, see *Who Was Who*, Vol. 3, p. 692; and Sig Mickelson, *America's Other Voice: The Story of Radio Free Europe and Radio Liberty* (New York: Praeger, 1983), pp. 24,41,60, 259. Poole eventually became president of the Central Intelligence Agency-sponsored National Committee for a Free Europe.

2. See, for example, Warren B. Walsh's reviews of M. Sayers and A. Kahn's text *The Great Conspiracy: The Secret War against Russia*, 10, no. 4 (Winter 1946): 596-97, or of Henry Wallace's text *Soviet Asia Mission*, 11, no. 1 (Spring 1947): 135.

3. As used here, "financially dependent" upon psychological warfare contracting means deriving a substantial fraction of one's personal income or the backing for important professional projects from government efforts to apply social science to national security missions. Examples from Public Opinion Quarterly's board of editors (later called its advisory board) include Hadley Cantril, Leonard Cottrell, W. Phillips Davison, George Gallup, Harold Laswell, Paul Lazarsfeld, Rensis Likert, DeWitt Poole, Elmo Roper, Wilbur Schramm, Frank Stanton, Frederick Stephan, Samuel Stouffer, and Elmo Wilson. See the text and notes in Chapters 5, 6, and 8 of this book for specific projects and sources.

4. Major Paul C. Bosse, "Polling Civilian Japanese on Saipan," 9, no. 2 (Summer 1945): 176.

5. Pollard, "Words Are Cheaper Than Blood," p. 283.

6. Lt. Andie Knutson, "Japanese Opinion Surveys: The Special Need and the Special Difficulties," 9, no. 3, (Fall 1945): 313.

7. Phillips, "The Future of American Propaganda in Latin America," p. 305.

8. Nat Schmulowitz and Lloyd Luckmann, "Foreign Policy by Propaganda Leaflets," 9, no. 4 (Winter 1945): 428, and Jacob Freid, "The OWI's Moscow Desk," 10, no. 2 (Summer 1946): 156.

9. Ferdinand Hermens, "The Danger of Stereotypes in Viewing Germany," 9, no. 4 (Winter 1945): 418, M. I. Gurfein and Morris Janowitz, "Trends in Wehrmacht Morale," 10, no. 1 (Spring 1946): 78, Herbert von Stempel, "Confessions of a German Propagandist," 10, no. 2 (Summer 1946): 216, Elizabeth Zerner, "German Occupation and Anti-Semitism in France," 12, no.

2 (Summer 1948): 258, Edward Shils and Morris Janowitz, "Cohesion and Disintegration in the Wehrmacht in World War II," 12, no. 2 (Summer 1948): 280, Morris Janowitz (reviewer), "Attitudes of German Prisoners of War" and "Observations of the Characteristics and Distribution of German Nazis," 13, no. 2 (Summer 1949): 343, 346.

10. Nat Schmulowitz and Lloyd Luckmann, "Foreign Policy by Propaganda Leaflets," 9, no. 4 (Winter 1945): 428, Boris Joffe, "The Post Card—A Tool of Propaganda," 11, no. 4 (Winter 1947): 613, Marin Hertz, "Some Psychological Lessons from Leaflet Propaganda in World War II," 13, no. 3 (Fall 1949): 471.

11. Capt. John Jamieson, "Books and the Soldier," 9, no. 2 (Summer 1945): 320, Arnold Rose, "Bases of American Military Morale in World War II," 9, no. 4 (Winter 1945): 411, Karl Ettinger, "Foreign Propaganda in America" 10, no. 3 (Fall 1946): 329, Leo Crespi and G. Schofield Shapleigh, "'The' Veteran—A Myth," 10, no. 3 (Fall 1946): 361, John Jamieson, "Censorship and the Soldier," 11, no. 3 (Fall 1947): 367, Paul Lazarsfeld, "The American Soldier: An Expository Review," 13, no. 3 (Fall 1949): 377.

12. Reviews of *The Great Conspiracy* 10, no. 4 (Winter 1946): 596, *Weapon of Silence*, 11, no. 1 (Spring 1947): 133, *Mass Persuasion: The Social Psychology of a War Bond Drive*, 11, no. 2 (Summer 1947): 266, *Paper Bullets: A Brief History of Psychological Warfare in World War II*, 11 no. 3 (Fall 1947) *Rebel at Large* [George Creel memoirs] 11, no. 4 (Winter 1947): 626, *Psychological Warfare*, 12, no. 2 (Summer 1948): 331, *Public Opinion and Propaganda* 12, no. 3 (Fall 1948): 496, *The Goebbels Diaries*, 12, no. 3 (Fall 1948): 500, *Persuade or Perish*, 12, no. 3 (Fall 1948): 511, *Overseas Information Service of the United States Government*, 13, no. 1 (Spring 1949): 136, *Strategic Intelligence for American World Policy*, 13, no. 3 (Fall 1949): 524, *Publizistik im Dritten Reich*, 13, no. 4 (Winter 1949): 692.

13. Jacob Freid, "The OWI's Moscow Desk," 10, no. 2 (Summer 1946): 156, George Counts, "Soviet Version of American History," 10, no. 3 (Fall 1946): 321, Martin Kriesberg, "Soviet News in the New York Times," 10, no. 4 (Winter 1946): 540, Dick Fitzpatrick, "Telling the World about America," 10, no. 4 (Winter 1946): 582; "Public Opinion Inside the USSR," 11, no. 1 (Spring 1947): 5, Alexander Dallin, "America Through Soviet Eyes," 11, no. 1 (Spring 1947): 26, W. Phillips Davison, "An Analysis of the Soviet-Controlled Berlin Press," 11, no. 1 (Spring 1947): 40, O. W. Riegel, "Hungary: Proving Ground for Soviet-American Relations," 11, no. 1 (Spring 1947): 58, H. M. Spitzer, "Presenting America in American Propaganda," 11, no. 2 (Summer 1947): 213, Richard Burkhardt, "The Soviet Union in American School Textbooks," 11, no. 4 (Winter 1947): 567, Hans Speier, "The Future of Psychological Warfare," 12, no. 1 (Spring 1948): 5, Jan Stapel and W. J. deJonge, "Why Vote Communist?" 12, no. 3 (Fall 1948): 390, Whitman

Bassow, "Izvestia Looks Inside USA," 12, no. 3 (Fall 1948): 430, Martin Kriesberg, "Cross Pressures and Attitudes: A Study of the Influence of Conflicting Propaganda on Opinions Regarding American-Soviet Relations," 13, no. 1 (Spring 1949): 5, Henry Halpern, "Soviet Attitudes Toward Public Opinion Research in Germany," 13, no. 1 (Spring 1949): 117, Louis Nemzer, "The Soviet Friendship Societies," 13, no. 2 (Summer 1949): 265, Kenneth Olson, "The Development of the Czechoslovak Propaganda Administration," 13, no. 4 (Winter 1949): 607, Leonard Doob, "The Strategies of Psychological Warfare," 13, no. 4 (Winter 1949): 635.

14. "Book Reviews," 10, no. 1 (Spring 1946): 99-103, with quotes drawn from p. 100.

15. Speier, "The Future of Psychological Warfare," pp. 5-18.

16. See index entries for "Propaganda" and "Psychological Warfare" in the unnumbered index pages appended to the bound volumes of POQ.

17. Donald McGranahan, "U.S. Psychological Warfare Policy," 10, no. 3 (Fall 1946): 446-50.

18. *Ibid.*

19. *Ibid.*

20. U.S. National Security Council, NSC 4 and NSC 4-A. On Wisner's role in development of psychological warfare policy while serving as chief of the Occupied Areas Division at the Department of State, see SANACC Case No. 395, "Utilization of Refugees from the USSR in the US National Interest," March-July 1948 (top secret, now declassified and available on microfilm from Scholarly Resources, Wilmington, DE). On Speier's post at the Occupied Areas Division at the Department of State, see *Contemporary Authors*, Vol. 21-24, pp. 829-30, and *Contemporary Authors*, New Revision Series, Vol. 9, pp. 463-64.

21. Speier, "The Future of Psychological Warfare," pp. 5, 8.

22. *Ibid.*, pp. 11, 14, 18.

23. U.S. National Security Council, NSC 4 and NSC 4-A; see also House Select Committee on Intelligence, in *Village Voice*, "Special Supplement: The CIA Report the President Doesn't Want You to Read," February 16 and 22, 1976.

24. Warren B. Walsh's reviews include those of M. Sayers and A. Kahn's text *The Great Conspiracy: The Secret War Against Russia*, 10, no. 4 (Winter 1946): 596-97, of Henry Wallace's *Soviet Asia Mission*, 11, no. 1 (Spring 1947): 135, of William van Narvig's *East of the Iron Curtain*, 11, no. 2 (Summer 1947): 269, of John R. Deane's *The Strange Alliance*, 11, no. 3 (Fall 1947): 463, and of George Moorad's *Behind the Iron Curtain*, 11, no. 3 (Fall 1947): 463-64.

25. P. Luzzatto Fegiz, "Italian Public Opinion," 11, no. 1 (Spring 1947): 92-96.

26. Felix Oppenheim, "The Prospects of Italian Democracy," 11, no. 4 (Winter 1947): 572-580.

27. Charles A. H. Thompson, review, *Public Opinion and Foreign Policy*, 13, no. 2 (Summer 1949): 330; and C. Edda Martinez and Edward A. Suchman, "Letters from America and the 1948 Election in Italy," 14, no. 1 (Spring 1950): 111-25.

28. Psychological Strategy Board, Panel C. Reduction of Communist Strength and Influence in France and Italy (top secret), October 26, 1951, records of the Psychological Strategy Board, Harry S. Truman Library, Independence, MO; James Miller, "Taking Off the Gloves: The United States and the Italian Elections of 1948," *Diplomatic History*, 7, no. 1 (Winter 1983): 35-55; James Miller, *The United States and Italy, 1940-1950* (Chapel Hill: University of North Carolina Press, 1986); James Miller, "Roughhouse Diplomacy: The United States Confronts Italian Communism, 1945-58," *Storia delta Relazioni Internazionali* 5, no. 2 (1989): 279-311; Arnaldo Cortesi and "Observer," "Two Vital Case Histories," in Lester Markel (ed.), *Public Opinion and Foreign Policy* (New York: Harper Brothers/Council on Foreign Relations, 1949), pp. 197-212 (sanitized, but with contemporary Italian and French case studies).

29. Counts, "Soviet Version of American History," 321-28; and Alfred McClung Lee, "Are Only the Russians Guilty?" 11, no. 1 (Spring 1947): 173. Lee cites as evidence of his assertion data in Kriesberg's "Soviet News in the New York Times," p. 540.

30. W. Phillips Davison, "Preferences of POQ Readers," 12, no. 3 (Fall 1948): 579-80.

31. Frederick W. Williams, "Regional Attitudes on International Cooperation," 9, no. 1 (Spring 1945): 38-50.

32. *Ibid.*, p. 38.

33. Jean Converse, *Survey Research in the United States* (Berkeley: University of California Press, 1987), pp. 152-54, 165. Converse also notes an earlier example of the role of these confidential surveys in shaping the president's highly controversial strategy for promoting U.S. support for England in the years leading up to Pearl Harbor.

34. For background on Poole, see *Who Was Who*, Vol. 3, p. 692; Mickelson, *America's Other Voice*, pp. 24, 41, 60; and Christopher Simpson, *Blowback* (New York: Weidenfeld & Nicolson, 1988), pp. 134, 217-34 *passim*. See also Harwood Childs, "The First Editor Looks Back," 21, no. 1 (Spring 1957): 7, for Child's recollections on Poole's role in the founding of *Public Opinion Quarterly*.

35. For source material on Stanton's role with Radio Free Europe, see Mickelson, *America's Other Voice*, p. 124; and U.S. General Accounting Office,

U.S. Government Monies Provided to Radio Free Europe and Radio Liberty, report no. 173239, May 25, 1972, p. 79.

36. On Free's wartime career, see Converse, *Survey Research in the United States*, pp. 152-54; on his Central Intelligence Agency grant, see John Crewdson and Joseph Treaster, "Worldwide Propaganda Network Built by CIA," *New York Times*, December 26, 1977.

37. Association officers or editorial panel members who served with both groups included Samuel Stouffer, John W. Riley, and Leonard Cottrell.

38. Herbert Goldhamer, "Public Opinion and Personality" (p. 346), Hans Speier, "Historical Development of Public Opinion" (p. 376), Samuel Stouffer, "Some Observations on Study Design" (p. 355), and Leo Lowenthal, "Historical Perspectives of Popular Culture" (p. 323); each in *American Journal of Sociology* 56, no. 1 (January 1950). Lowenthal specifically cites his *Voice of America* work in support of his thesis; see p. 324.

39. Albert Biderman and Elizabeth Crawford, *Political Economics of Social Research: The Case of Sociology* (Springfield, VA: Clearinghouse for Federal Scientific and Technological Information, 1968), p. 5.

## Chapter 5

1. Calculated from figures reported in National Science Foundation, *Federal Funds for Science* (Washington, DC: GPO, 1953), pp. 39-40.

2. National Science Foundation, *Federal Funds for Science* (Washington, DC: GPO, 1960), pp. 66-67. One 1962 survey of approximately two hundred sociologists and anthropologists found that 44 percent answered affirmatively when asked whether any part of their research, teaching, study, or consulting during the previous year had been underwritten by the government. Harold Orland, *The Effects of Federal Programs on Higher Education* (Washington, DC: Brookings Institution Press, 1962), p. 98. By the 1960s, the federal government had become virtually the sole source of funding for large-scale social research in the \$100,000 and over range. Albert Biderman and Elizabeth Crawford, *Political Economics of Social Research: The Case of Sociology* (Springfield, VA: Clearinghouse for Federal Scientific and Technological Information, 1968), p. 9.

3. Harry Alpert, "Opinion and Attitude Surveys in the U.S. Government," *POQ* 16, no. 1 (Spring 1952): 33-41. Alpert states in the introduction of this article that virtually all military intelligence-and propaganda-related studies have been excluded from the scope of his article. For data concerning military contracting, see Lyle Lanier, "The Psychological and Social Sciences in the National Military Establishment," *American Psychologist* 4, no. 5 (May 1949): 127-47. George Croker (U.S. Air Force Human Resources

Research Institute), "Some Principles Regarding the Utilization of Social Science Research Within the Military," pp. 112-25, and Howard E. Page (Psychological Sciences Division, Office of Naval Research), "Research Utilization," pp. 126-35, both in *Case Studies in Bringing Behavioral Science into Use* (Stanford: Institute for Communication Research, 1961), pp. 112—35; Erin Hubbert and Herbert Rosenberg, *Opportunities for Federally Sponsored Social Science Research* (Syracuse, NY: Syracuse University Maxwell Graduate School, 1951); Raymond Bowers, "The Military Establishment," in Paul Lazarsfeld, William Sewell, and Harold Wilensky (eds.), *The Uses of Sociology* (New York: Basic Books, 1967), pp. 234ff; Leonard Mead, "Psychology at the Special Devices Center, Office of Naval Research," *American Psychologist* 4, no. 4 (April 1949): 97ff (see pp. 98-100 for discussion of television-based experiments with "rapid mass learning"); Charles Bray, "The Effects of Government Contract Work on Psychology," and John T. Wilson, "Government Support of Research and Its Influence on Psychology," both in *American Psychologist* 7, no. 12 (December 1952): 710-18; Gene Lyons, "The Growth of National Security Research," *Journal of Politics* 25, no. 3 (1963): 489-508; Irving Louis Horowitz, "Why the DOD Is No. 1," *Trans-Action* 5, no. 6 (May 1968): 32.

4. Jean Converse, *Survey Research in the United States* (Berkeley: University of California Press, 1987), pp. 340-41.

5. *Ibid.*, pp. 353, 357.

6. Clyde Kluckhohn, Alex Inkeles, and Raymond Bauer, *Strategic Psychological and Sociological Strengths and Vulnerabilities of the Soviet Social System* (Cambridge, MA: Russian Research Center, Harvard University, 1954; USAF contract no. 33 [038]-12909), pp. 20-22, and Annex 1 (on ISR role) and pp. 360-68 (on use in strategic air offensive on the Soviet Union). See also Tami Davis Biddle, "Handling the Soviet Threat: Arguments for Preventative War and Compellence in the Early Cold War Period," paper presented at the annual convention of the Society for Historians of American Foreign Relations, 1988; and Christopher Simpson, *Blowback* (New York: Weidenfeld & Nicolson, 1988), p. 138.

7. Quoted in Converse, *Survey Research in the United States*, pp. 353, 531 note 17.

8. *Ibid.*, pp. 309, 327. See also National Opinion Research Center (Charles Mack), *Bibliography of Publications, 1941-1960* (Chicago: NORC, 1961), and *Supplement 1961-1971* (Chicago: NORC, 1972); James Davis, *Studies of Social Change Since 1948*, 2 vols. (Chicago: NORC, 1976).

9. Converse, *Survey Research in the United States*, pp. 321—22. For details on the Department of State affair, see House Committee on Government Operations, *State Department Opinion Polls, 85th Cong., 1st sess., June-July 1957* (Washington, DC: GPO, 1957). For an example of the impact of these

studies, see the State Department's Policy Planning Staff internal discussion concerning U.S. public opinion on atomic warfare in the wake of the first Soviet atomic weapons test. Carlton Savage to George F. Kennan, untitled memo regarding first use of atomic bomb, December 21, 1949 (top secret), in Paul Nitze Papers, Policy Planning Staff files, box 50, RG 59, U.S. National Archives, Washington, DC.

10. Converse, *Survey Research in the United States*, pp. 309, 327.

11. Charles Fritz and Eli Marks, "The NORC Studies of Human Behavior in Disasters," *Journal of Social Issues* 10, no. 3 (1954): 26-41; Rue Bucher, "Blame and Hostility in Disaster" *American Journal of Sociology* 62, no. 5 (1957); Elihu Katz, "The Night the Sirens Wailed in Chicago," *Chicago Sun-Times*, April 24, 1960. For an example of BASR studies in the same area, see Fred Ikle, "The Social Versus the Physical Effects from Nuclear Bombing," *Scientific Monthly* 78, no. 3 (March 1954): 182-87.

12. For discussion of these studies as elements in nuclear war planning, see Jack Hirshleifer, *Disaster and Recovery: A Historical Survey* (Santa Monica, CA: RAND Corporation, RM-3079-PR, 1963).

13. Converse, *Survey Research in the United States*, pp. 269, 506-7 note 42.

14. *Ibid.*, pp. 275-76, 506 note 37.

15. *Ibid.*, p. 506 note 37.

16. Kluckhohn, Inkeles, and Bauer, *Strategic Psychological and Sociological Strengths and Vulnerabilities*, p. 402.

17. On VOA study history, see Daniel Lerner with Lucille Pevsner, *The Passing of Traditional Society* (Glencoe, IL: Free Press, 1958), pp. 79-80. On U.S. psychological warfare in the Middle East, see William Blum, *The CIA: A Forgotten History* (London: Zed, 1986), pp. 31-36, 67-76, 96-107; and Thomas Powers, *The Man Who Kept the Secrets: Richard Helms and the CIA* (New York: Pocket Books, 1979), pp. 106, 161, 431.

18. John Prados, *Presidents' Secret Wars* (New York: Morrow, 1986), pp. 94-98 (on Iran); Myron Smith, *The Secret Wars*, Vol. 2 (Santa Barbara, CA: ABC-Clio, 1981), pp. xxxiii, xxxv (on Egypt).

19. Converse, *Survey Research in the United States*, p. 290.

20. Lerner and Pevsner, *Passing of Traditional Society*, pp. 81, 449 notes 1-5.

21. Lanier, "The Psychological and Social Sciences," pp. 131-33; and "Psychological News and Notes," *American Psychologist* 3, no. 12 (December 1948): 559.

22. Lanier, "The Psychological and Social Sciences," pp. 131-32.

23. The precise figure apparently remains classified at this writing, and its size obviously depends in part on how broadly the Department of Defense defined "social science" in 1949. The figure reported here is calculated from

data presented by Lanier, who was at that time chair of the Committee on Human Resources' Panel on Human Engineering and Psychophysiology. Lanier's data were cleared by the Office of the Secretary of Defense prior to release (*ibid.*, p. 131). Lanier's estimate is considerably higher than that offered by some other contemporary authors, notably Hubbert and Rosenberg, Opportunities for Federally Sponsored Social Science Research. It is, however, roughly consistent with figures offered by John Wilson of the National Science Foundation in "Government Support of Research," p. 715.

24. Lanier, "The Psychological and Social Sciences," p. 132.

25. On panel membership, see "Psychological News and Notes," p. 559. On Speier, see Hans Speier, "Psychological Warfare Reconsidered," RAND paper no. 196, February 5, 1951; Hans Speier, "International Political Communication: Elite and Mass," *World Politics* (April 1952 [RAND paper no. P-270]); Hans Speier and W. Phillips Davison, "Psychological Aspects of Foreign Policy," RAND paper no. P-615, December 15, 1954. On RAND's origins see Fred Kaplan, "Scientists at War: The Birth of the RAND Corporation," *American Heritage* 34 (June-July 1983): 49-64.

26. Alexander Leighton, *Human Relations in a Changing World* (New York: Dutton, 1949).

27. Carl Hovland, Arthur Lumsdaine, and Fred Sheffield, *Experiments in Mass Communication* (Princeton: Princeton University Press, 1949). This is the third volume in the *American Soldier* series.

28. "Psychological News and Notes."

29. *Ibid.*

30. On Dollard's and Gardner's roles with committee, *ibid.* On Gardner's role at Carnegie Corporation, see *Who's Who, 1974-1975*, p. 1099. On the Carnegie role in the *American Soldier* series, see Samuel Stouffer et al., *The American Soldier* (Princeton: Princeton University Press, 1949), p. 26.

31. Charles O'Connell, "Social Structure and Science: Soviet Studies at Harvard," Ph.D. diss. UCLA, 1990, pp. 178-79.

32. John Clausen, "Research on the American Soldier as a Career Contingency," *Social Psychology Quarterly* 47, no. 2 (1984): 212.

33. For Cantril's version, see Hadley Cantril, *The Human Dimension: Experiences in Policy Research* (New Brunswick, NJ: Rutgers University Press, 1967), pp. 131-32, 145. For the *New York Times* version, see John M. Crewdson and Joseph Treaster, "Worldwide Propaganda Network Built by the CIA," *New York Times*, December 26, 1977.

34. Thomas Sorenson, *The Word War: The Story of American Propaganda* (New York: Harper, 1968), p. 46.

35. Clausen, "Research on the American Soldier," p. 212.

36. "Cottrell, Leonard Slater," *Contemporary Authors*, Vol. 107, p. 100.

37. Leonard Cottrell, "Social Research and Psychological Warfare," *Sociometry* 23, no. 2 (June 1960): 103-19, with quote at p. 119.

38. See, for example, Wilbur Schramm's work for the National Security Council's highly secret Operations Coordinating Board, mentioned in Robert Holt, *Radio Free Europe* (Minneapolis: University of Minnesota Press, 1958), p. 236. For related material, see "Briefing Paper—Schramm Meeting," August 1, 1956 (formerly secret, declassified 1991), Wilbur Schramm files, USIA Library Historical Collection, Washington, D.C.

39. Robert Merton, *Social Theory and Social Structure* (New York: Free Press, 1968), pp. 504-5.

## Chapter 6

1. John Riley and Wilbur Schramm, *The Reds Take a City: The Communist Occupation of Seoul* (New Brunswick, NJ: Rutgers University Press, 1951); John Riley, Wilbur Schramm, and Frederick Williams, "Flight from Communism: A Report on Korean Refugees," *POQ* 15, no. 2 (Summer 1951): 274 (unless otherwise noted, all unattributed articles in this chapter appeared in *POQ*); Wilbur Schramm, F.E.C. Psychological Warfare Operations: Radio (Washington and Baltimore: Operations Research Office, John Hopkins University, 1952, ORO-T-20 [FEC], secret security information). On USIA translation and distribution of the *The Reds Take a City* text, see Raymond Bowers, "The Military Establishment," in Paul Lazarsfeld, William Sewell, and Harold Wilensky (eds.), *The Uses of Sociology* (New York: Basic Books, 1967), p. 245.

Several other prominent communication researchers drew on the same body of refugee interviews to prepare domestic propaganda during the Korean conflict. See W. Phillips Davison, "The Lesser Evil," *Reader's Digest* 58 (June 1951): 97-100. Davison's article was first prepared as RAND Corporation study no. P-194 (1951).

2. J. MayoneStycos, "Patterns of Communications in a Rural Greek Village" 16, no. 1 (Spring 1952): 59-70, J. Mayone Stycos, "Interviewer Training in Another Culture" 17, no. 2 (Summer 1952): 236-46, Benjamin Ringer and David Sills, "Political Extremists in Iran: A Secondary Analysis of Communications Data" 17, no. 4 (Winter 1952-53): 689-702, J. Mayone Stycos, "Further Observations on the Recruitment and Training of Interviewers in Other Cultures" 19, no. 1 (Spring 1955): 68-78, Patricia Kendall, "The Ambivalent Character of Nationalism among Egyptian Professionals" 20, no. 1 (Spring 1956): 277, Morroe Berger (review), *The Passing of Traditional Society* 22, no. 3 (Fall 1958): 425.

3. For example, Eric Marder, "Linear Segments: A Technique for Scalogram

Analysis" 16, no. 3 (Fall 1952): 417-31, Samuel Stouffer, Edgar Borgatta, David Hays, and Andrew Henry, "A Technique for Improving Cumulative Scales" vol. 16, no. 2 (Summer 1952): 273-90, Andrew Henry, "A Method for Classifying Non-Scale Response Patterns in a Guttman Scale" 16, no. 1 (Spring 1952): 94-106, Edgar Borgatta and David Hays, "The Limitations on the Arbitrary Classification of Non-Scale Response Patterns in a Guttman Scale" 16, no. 3(Fall 1952): 410-16, Edgar Borgotta, "An Error Ratio for Scalogram Analysis" 19, no. 1 (Spring 1955): 96-99.

4. See Brutus Coste, "Propaganda to Eastern Europe," 14, no. 4 (Winter 1950): 639-66. Coste was an employee of the National Committee for a Free Europe and later of the Assembly of Captive European Nations, both of which were financed almost exclusively by the CIA.

5. Sorenson, *The Word War*, pp. 21-30.

6. Denis McQuail, *Mass Communication Theory: An Introduction* (London and Beverly Hills: Sage, 1987), p. 5.

7. Edith Bjorklund, "Research and Evaluation Programs of the U.S. Information Agency and the Overseas Information Center Libraries," *Library Quarterly* (October 1968): 414; and Herbert Schiller, *The Mind Managers* (Boston: Beacon Press, 1973), pp. 140, 205.

8. "Proceedings of the American Association for Public Opinion Research at the Sixth Annual Conference on Public Opinion Research, Princeton, June 22-25, 1951," 15, no. 4 (Winter 1951-52): 768ff. For Davison panel, see AAPOR Conference Proceedings, "Contributions of Opinion Research to Psychological Warfare," 15, no. 4 (Winter 1951-52): 801-5. (Not to be confused with the Klapper and Lowenthal article with a very similar title elsewhere in the same issue.)

9. AAPOR Conference Proceedings, "Contributions of Opinion Research to Psychological Warfare," p. 802.

10. Joseph Klapper and Leo Lowenthal, "The Contributions of Opinion Research to the Evaluation of Psychological Warfare," 15, no. 4 (Winter 1951): 651.

11. AAPOR Conference Proceedings, "Contributions of Opinion Research to Psychological Warfare," p. 804.

12. AAPOR Conference Proceedings, "Opinion and Communications Research in National Defense," 15, no. 4 (Winter 1951-52): 794.

13. AAPOR Conference Proceedings, "Presidential Session," 15, no. 4 (Winter 1951-52): 795.

14. For overviews of Lowenthal's life and writings, see Martin Jay, *The Dialectical Imagination: History of the Frankfurt School and the Institute for Social Research 1923-1950* (Boston: Little, Brown, 1973), passim; Leo Lowenthal, *An Unmastered Past: Autobiographical Reflections of Leo Lowenthal* Martin Jay

(ed.), (Berkeley: University of California Press, 1987); Leo Lowenthal, *Literature and Mass Culture* (New Brunswick, NJ: Transaction, 1984); and Hanno Hardt, "The Conscience of Society: Leo Lowenthal and Communication Research," *Journal of Communication* 41, no. 3 (Summer 1991): 65-85.

15. Richard Crossman (ed.), *The God That Failed* (New York: Harper Brothers, 1949).

16. On disillusionment, see Crossman, *The God That Failed*, essays by Arthur Koestler, Richard Wright, Stephen Spender, etc.; John P. Diggins, *Up from Communism: Conservative Odysseys in American Intellectual History* (New York: Harper & Row, 1975), on Max Eastman, Sidney Hook, James Burnham, and others; Peter Coleman, *The Liberal Conspiracy: The Congress for Cultural Freedom and the Struggle for the Mind of Postwar Europe* (New York: Free Press, 1989), on Jay Lovestone and CIA-sponsored propaganda operations aimed at intellectuals.

17. Joseph Klapper and Leo Lowenthal, "Contributions of Opinion Research to Psychological Warfare," 15, no. 4 (Winter 1951) 651-62.

18. Lowenthal, *An Unmastered Past*, pp. 93-94.

19. *Ibid.*, pp. 81-110 *passim*.

20. Hardt, "The Conscience of Society."

21. Charles Glock, "The Comparative Study of Communication and Opinion Formation," 16, no. 4, (Winter 1952-53): 512-26.

22. Bureau of Social Science Research (Stanley Bigman, project director), "An Outline for the Study of National Communication Systems," prepared for the Office of Research and Evaluation, USIA, November 1953, BSSR Archives, series II, box 4, project no. 642, p. 1. University of Maryland Libraries Special Collections, College Park.

23. Glock, "The Comparative Study of Communication," p. 522.

24. Bureau of Social Science Research, "An Outline for the Study of National Communication Systems."

25. Bureau of Social Science Research, "Mass Communication in Eastern Europe," BSSR Archives, series II, box 10, project no. 303, University of Maryland Libraries Special Collections, College Park. See also BSSR, "Hungary," series II, box 11, project no. 303, in the same archive.

26. Bureau of Social Science Research, "Public Opinion in Philippines Survey," BSSR Archives, series II, box 3, project no. 627, University of Maryland Special Libraries Collections, College Park.

27. Bureau of Social Science Research (Lawrence Krader and Ivor Wayne, project directors), "The Kazakhs: A Background Study for Psychological Warfare" (Task KAZPO, technical report no. 23, November 1955), BSSR Archives, series II, box 4, project no. 649, University of Maryland Libraries Special Collections, College Park.

28. Ringer and Sills, "Political Extremists in Iran." On the coup d'etat in Iran, see John Ranelagh, *The Agency: The Rise and Decline of the CIA* (New York: Simon & Schuster, 1987), pp. 260-64.

29. Alex Inkeles, "Soviet Reactions to the Voice of America," pp. 612-17; Paul Massing, "Communist References to the Voice of America," 618-22; Peter Rossi and Raymond Bauer, "Some Patterns of Soviet Communications Behavior," pp. 653-65—all in 16, no. 4 (Winter 1952-53).

30. Harold Mendelsohn and Wemer Cahnman, "Communist Broadcasts to Italy," 16, no. 4 (Winter 1952-53): 671-80.

31. Richard Sheldon and John Dutkowski, "Are Soviet Satellite Refugee Interviews Projectable?" 16, no. 4 (Winter 1952-53): 579-94.

32. Daniel Lerner, "International Coalitions and Communication Content: The Case of Neutralism," 16, no. 4 (Winter 1952): 681-88, with quotes drawn from pp. 687, 684, 688, respectively.

33. Marjorie Fiske and Leo Lowenthal, "Some Problems in the Administration of International Communications Research," 16, no. 2 (Summer 1952): 149-59, with quote drawn from p. 150.

34. "Special Issue on International Communications Research; Leo Lowenthal, Guest Editor," 16, no. 4 (Winter 1952-53). POQ's, indexes are not paginated; for article counts see under "Propaganda." No index term for "Psychological Warfare" appears in the 1952 index, although the journal employs that term during both previous and later years.

35. Wilbur Schramm (ed.) *The Process and Effects of Mass Communication* (Urbana: University of Illinois Press, 1954).

36. *Ibid.*, p. 469 (for Glock). See also chapters by Bruce Lannes Smith, Ralph White, and W. Philips Davison and Alexander George, each of which first appeared in the Lowenthal special issue of POQ.

37. University of Maryland, College Park Libraries, Historical Manuscripts and Archives Department, Guide to the Archives of the Bureau of Social Science Research (College Park: University of Maryland, n.d. [1987?]).

38. Account list cards, BSSR Archives, series I, box 13; Bureau of Social Science Research (Robert Bower), "Kazakhstan and the Kazakhs: Targets and Vulnerabilities in Psychological Warfare," working paper for Psychological Warfare Division, Human Resources Research Office, December 1954, BSSR Archives, series II, box 5, project 649; Lawrence Krader and Ivor Wayne, "The Kazakhs: A Background Study for Psychological Warfare."

On prisoner interrogation, see Albert Biderman, Barbara Heller, and Paula Epstein, *A Selected Bibliography on Captivity Behavior*, BSSR Research report 339-1, February 1961, U.S. Air Force contract no. AF 49(638)727, BSSR Archives, series II, box 14, project 339; Bureau of Social Science Research (Louis Gottschalk, MD). "The Use of Drugs in Information-Seeking Inter-

views," December 1958, BSSR Archives, series II, box 11, project 322, University of Maryland Libraries Special Collections, College Park.

39. Account list cards, BSSR Archives, series I, box 13; and Albert Biderman, "Social-Psychological Needs and 'Involuntary' Behavior as Illustrated by Compliance in Interrogation," 23, no. 2 *Sociometry* (June 1960): 120. For CIA role of Human Ecology Fund, see John Marks, *Search for the "Manchurian Candidate": The CIA and Mind Control* (New York: Times Books, 1979), pp. 147-63.

40. Account list cards, BSSR Archives, series I, box 13: Stanley Bigman, *Are We Hitting the Target?: A Manual of Evaluation Research Methods for USIE* (Washington, DC: U.S. Department of State [Official Use Only], 1951), USSR Archives, series n, box 3, project no. 627; "Public Opinion in the Philippines," BSSR Archives, series II, box 3; "International Seminar to Be Held in Saigon," *Times of Vietnam*, December 13, 1958, p. 2, BSSR Archives, series I, box 13. The BSSR Archives is held by University of Maryland Libraries Special Collections, College Park.

41. Author's estimate based on BSSR Account list cards.

42. BSSR, *Are We Hitting the Target?* BSSR, "Public Opinion in the Philippines."

43. BSSR, *Are We Hitting the Target?* pp. 13-20.

44. Glock, "The Comparative Study of Communications and Opinion Formation," pp. 512-23. Bigman, in the BSSR proposal on national communication systems detailed in the next note, attributes this article jointly to Lazarsfeld and Glock, although only Glock's byline appears in POQ. Lazarsfeld had a second article on a closely related topic in the same issue of the journal.

45. Account list cards, BSSR Archives, series I, box 13; BSSR (Stanley Bigman), "An Outline for the Study of National Communication Systems."

46. Elihu Katz and Paul Lazarsfeld, *Personal Influence* (Glencoe, IL: Free Press, 1955).

47. BSSR, *Are We Hitting the Target?*

48. Daniel Lerner with Lucille Pevsner, *The Passing of Traditional Society* (Glencoe, IL: Free Press, 1958), p. 79; Bruce Lannes Smith, "Trends in Research in International Communication and Opinion, 1945-1955," 20, no. 1 (Spring 1956): 182-95.

49. BSSR (Stanley Bigman), "An Outline for the Study of National Communication Systems"; "Questionnaire for Opinion Leaders—Form B," BSSR Archives, series II, box 3, University of Maryland Libraries Special Collections, College Park.

50. Bernard Berelson, Paul Lazarsfeld, and William McPhee, *Voting* (Chicago: University of Chicago Press, 1954).

51. Katz and Lazarsfeld, *Personal Influence*.

52. Joseph Burkholder Smith, *Portrait of a Cold Warrior* (New York: Ballantine, 1976), p. 84. Smith was a CIA officer in the agency's Far Eastern division during the early 1950s, with responsibilities for political and psychological warfare in the Philippines. On counterinsurgency in the Philippines, see also Michael McClintock, *Instruments of Statecraft* (New York: Pantheon, 1992), pp. 85-120 passim; D. Michael Shafer, *Deadly Paradigms: The Failure of U.S. Counterinsurgency Policy* (Princeton: Princeton University Press, 1988); Walden Bello, "Counterinsurgency's Proving Ground: Low Intensity Warfare in the Philippines," in Michael Klare and Peter Kornbluh (eds.), *Low Intensity Warfare* (New York: Pantheon, 1988) 158-82.

53. William Blum, *The CIA: A Forgotten History* (London: Zed, 1986), pp. 40-43.

54. Smith, *Portrait*, pp. 74-104, concerning Paul Linebarger and the Philippines campaign.

55. Blum, *The CIA*, pp. 40-43.

56. Sorenson, *The Word War*, p. 65.

57. House Committee on Foreign Affairs, *The U.S. Ideological Effort: Government Agencies and Programs 88th Comp., 1st Sess.* (Washington, DC: GPO, 1964), pp. 62-63.

58. On country plans, see *ibid.*, pp. 62-63; on coordination with NSC and CIA, see NSC 10/2: Office of Special Projects, June 15, 1948, and NSC 54121 2: Covert Operations, March 12, 1955, both in U.S. National Security Council Policy Papers File, RG 273, U.S. National Archives, Washington, DC; Sorenson, *The Word War*, p. 28; John Prados, *Presidents' Secret Wars* (New York: Morrow, 1986), pp. 84-87, 109.

59. Sorenson, *The Word War*, p. 46.

60. Shearon Lowery and Melvin De Fleur, *Milestones in Mass Communication Research* (New York: Longman, 1983), pp. 205-31.

61. Stuart Dodd, "Testing Message Diffusion from Person to Person," 16, no. 2 (Summer 1952): 247-62. Dodd does not acknowledge his sponsors here. Instead, he notes hypothetically, "Suppose that our Air Force wishes to drop leaflets on an enemy or a neutral population, whether civilian or military, or on our own population" (see p. 247).

62. Stuart Dodd, "Formulas for Spreading Opinions," 22, no. 4 (Winter 1958): 537, where Dodd notes that U.S. Air Force contract AF 13(038)-27522 underwrote the research. See also Lowery and De Fleur, *Milestones*, pp. 207-8.

63. Lowery and De Fleur, *Milestones*, p. 208.

64. *Ibid.*

65. On the U.S. Air Force interest, *ibid.*, pp. 207-8; on the CIA interest, see Sig Mickelson, *America's Other Voice: The Story of Radio Free Europe*

and Radio Liberty (New York: Praeger, 1983), p. 56; on air-dropped leaflets' role in strategic war plans: author's interview with Fletcher Prouty, April 12, 1984.

66. Lowery and De Fleur, *Milestones*, pp. 205-31, with summary of important contributions at pp. 229-31; see also Dodd, "Formulas for Spreading Opinions," pp. 537-54.

67. Dodd, "Formulas for Spreading Opinions," pp. 551-54.

68. On the "bomber gap" affair, see John Prados, *The Soviet Estimate: U.S. Intelligence Analysis and Russian Military Strength* (New York: Dial, 1982), pp. 38-50.

69. Mikelson, *America's Other Voice*, p. 56.

70. Information on Cantril in this paragraph is from "Cantril, [Albert] Hadley," *National Cyclopedia of American Biography*, Vol. 55, pp. 211-12.

71. See, for example, William Buchanan and Hadley Cantril, *How Nations See Each Other* (Westport, CT: Greenwood, 1972), pp. 91-101; or Hadley Cantril, *The Politics of Despair* (New York: Basic Books, 1958).

72. "Cantril, [Albert] Hadley. See also collection of Psychological Strategy Board correspondence with Cantril, including Cantril's oblique reference to what appears to be clandestine CIA sponsorship and editing of his pamphlet *The Goals of the Individual and the Hopes of Humanity* (1951; published by Institute for Associated Research, Hanover, NH) in Cantril note of October 22, 1951; in Hadley Cantril correspondence, Psychological Strategy Board, Truman Library, Independence, MO.

73. John M. Crewdson and Joseph Treaster, "Worldwide Propaganda Network Built by the CIA" *New York Times*, December 26, 1977.

74. Hadley Cantril, *The Human Dimension: Experiences in Policy Research* (New Brunswick, NJ: Rutgers University Press, 1967), pp. 131-32, 145.

75. Crewdson and Treaster, "Worldwide Propaganda Network."

76. Hadley Cantril and David Rodnick, *Understanding the French Left* (Princeton: Institute for International Social Research, 1956).

77. Cantril, *The Human Dimension*, pp. 134—43.

78. Cantril, *The Politics of Despair*; Cantril, *The Human Dimension*, pp. 1-5, 144.

79. Lloyd Free and Hadley Cantril, *The Political Beliefs of Americans* (New Brunswick, NJ: Rutgers University Press, 1967). On the question of legality, note that the CIA's charter bars the agency from "police, subpoena, law-enforcement powers or internal security functions," a phrase that most observers contend prohibits the CIA from collecting intelligence on U.S. citizens inside the United States. On this point, see Thomas Powers, *The Man Who Kept the Secrets: Richard Helms and the CIA* (New York: Pocket Books, 1979), pp. 315-17, 367-70, concerning the CIA's Operation Chaos.

80. For an example of a similar, later technique, see "Redefining the Amer-

ican Electorate," *Washington Post*, October 1, 1987, p. A12, with data provided by the Times Mirror-Gallup Organization.

81. On CIA funding of CENIS, see Victor Marchetti and John Marks, *The CIA and the Cult of Intelligence* (New York: Dell, 1974), p. 181; and David Wise and Thomas Ross, *The Invisible Government* (New York: Vintage, 1974), p. 244. On CIA funding of studies, see Marchetti and Marks, *The CIA*, p. 181. For an example of a major study reported to have been underwritten by the CIA, see W. W. Rostow and Alfred Levin, *The Dynamics of Soviet Society* (New York: Norton, 1952). On CENIS as a conduit of CIA funds, see Wise and Ross, *The Invisible Government*, p. 244. On Millikan's role, see U.S. Department of State, Foreign Service Institute, "Problems of Development and Internal Defense" (Country Team Seminar, June II, 1962).

82. Ithiel de Sola Pool, "The Necessity for Social Scientists Doing Research for Governments," *Background* 10, no. 2 (August 1966): 114-15.

83. Massachusetts Institute of Technology, Center for International Studies, *A Plan for Research in International Communications World Politics*, 6, no. 3 (April 1954): 358-77; MIT, CENIS, *The Center for International Studies: A Description* (Cambridge: MIT, July 1955).

84. Don Price Oral History, pp. 61-70, and Don Price memo, May 21, 1954 (appendix to oral history), Ford Foundation Archives, New York. The archival evidence concerning this aspect of the Ford Foundation's relationship with the CIA was first brought to light by Kai Bird.

85. On Shils, see Peter Coleman, *The Liberal Conspiracy* (New York: Free Press, 1989), pp. 98-209 *passim*. On Speier, see, Hans Speier, "Psychological Warfare Reconsidered," RAND paper no. 196, February 5, 1951; Hans Speier, "International Political Communication: Elite and Mass," *World Politics* (April 1952 [RAND paper no. P-270]), Hans Speier and W. Phillips Davison, "Psychological Aspects of Foreign Policy," RAND paper no. P-615, December 15, 1954. Speier's other contemporary work that has since come to light includes several studies of Soviet response to West German rearmament, Soviet political tactics involving nuclear threats, a report on the American Soldier series, and a commentary on political applications of game theory. Speier died February 17, 1990, in Sarasota, Florida; see "Hans Speier, Sociologist," *Washington Post*, March 2, 1990. On Carroll, see Wallace Carroll, *The Army's Role in Current Psychological Warfare* (top secret, declassified following author's mandatory review request), February 24, 1949, box 10, tab 61, entry 154, RG 319, U.S. National Archives, Washington, DC; Wallace Carroll, "It Takes a Russian to Beat a Russian," *Life*, December 19, 1949, pp. 80-86; "CIA Trained Tibetans in Colorado, New Book Says," *New York Times*, April 19, 1973.

86. Ithiel de Sola Pool and Frank Bonilla (eds.), "A Special Issue on Studies in Political Communication," 20, no. 1 (Spring 1956); Daniel Lerner (ed.), "Special Issue: Attitude Research in Modernizing Areas," 22, no. 3 (Fall 1958).

87. In 20, no. 1 (Spring 1956): Harold Isaacs, "Scratches on Our Minds," p. 197; Y. B. Damle, "Communication of Modern Ideas and Knowledge in [East] Indian Villages," p. 257; Claire Zimmerman and Raymond Bauer, "The Effect of an Audience upon What Is Remembered," p. 238; Suzanne Keller, "Diplomacy and Communication," p. 176; and Harold Isaacs, "World Affairs and U.S. Race Relations: A Note on Little Rock," 22, no. 3 (Fall 1958): 364.

88. Ithielde Sola Pool, Suzanne Keller, and Raymond Bauer, "The Influence of Foreign Travel on Political Attitudes of U.S. Businessmen," p. 161; Frank Bonilla, "When Is Petition 'Pressure'?" p. 39; Daniel Lerner, "French Business Leaders Look at EDC," p. 212—all in 20, no. 1 (Spring 1956); and Daniel Lerner, "Editors Introduction," p. 217; Ithiel de Sola Pool and Kali Prasad, "Indian Student Images of Foreign People," p. 292; Frank Bonilla, "Elites and Public Opinion in Areas of High Social Stratification," p. 349; all in 22, no. 3 (Fall 1958).

89. Ivor Wayne, "American and Soviet Themes and Values: A Content Analysis of Themes in Popular Picture Magazines," p. 314; Patricia Kendall, "The Ambivalent Character of Nationalism among Egyptian Professionals," p. 277—all in 20, no. 1 (Spring 1956).

90. Guy Pauker, "Indonesian Images of Their National Self," p. 305; Lucian Pye, "Administrators, Agitators and Brokers," p. 342; Alain Girard, "The First Opinion Research in Uruguay and Chile," p. 251; Kurt Back, "The Change-Prone Person in Puerto Rico," p. 330; Robert Carlson, "To Talk with Kings," p. 224; Herbert Hyman et al., "The Values of Turkish College Youth," p. 275; Raymond Gastil, "Middle Class Impediments to Iranian Modernization," p. 325; Gorden Hirabayashi and M. Fathalla El Khatib, "Communication and Political Awareness in the Villages of Egypt," p. 357; A. J. Meyer, "Entrepreneurship and Economic Development in the Middle East," p. 391; Richard Robinson, "Turkey's Agrarian Revolution and the Problem of Urbanization," p. 397; Lincoln Armstrong and Rashid Bashshur, "Ecological Patterns and Value Orientations in Lebanon," p. 406—all in 22, no. 3 (Fall 1958).

91. Isaacs, "World Affairs and U.S. Race Relations," p. 364.

92. Lerner, "Editor's Introduction," pp. 218, 219, 221.

93. Lerner and Pevsner, *The Passing of Traditional Society*, p. 396. Emphasis added.

94. Special Operations Research Office, *The U.S. Army's Limited-War Mission*, pp. 59-63, 69-77; Blum, *The CIA*, pp. 133-62.

95. On communications theorists' contributions to counterinsurgency, see Special Operations Research Office, *The U.S. Army's Limited-War Mission*, pp. 159-69 (Pye) and 199ff (Pool). See also Ithiel de Sola Pool (ed.), *Social Science Research and National Security* (Washington, DC: Smithsonian Institution [Office of Naval Research Project], 1963), pp. 1-25 (Pool), 46-74 (Schramm), 148-66 (Pye).

96. Special Operations Research Office, *The U.S. Army's Limited-War Mission*, pp. 282ff; see also U.S. Department of the Army, *Art and Science of Psychological Operations*, pp. xvii, 47—53.

97. The Camelot Affair precipitated the first genuinely public discussion of the collision between the professed humanitarian values of modern social science and the actual ends to which it had been put in the world political arena. In 1964, the U.S. Army hired private U.S. social scientists to conduct a series of long-term inquiries into the social structures, political and economic resources, ethnic rivalries, communication infrastructures, and similar basic data concerning developing countries considered likely to see strong revolutionary movements during the 1960s. The project exploded when nationalist and left-wing forces in Chile and other targeted countries protested, labeling Camelot a de facto espionage operation. Camelot contractors, notably sociologist Jesse Bernard of American University, replied that the criticism was "laughable" because Camelot's had been "designed as a scientific research project" in which the countries selected for study made "no difference." The argument escalated from there. See House Committee on Foreign Affairs, Behavioral Sciences and the National Security, Report No. 4, 89th Cong. 1st sess. (Washington, DC: GPO, 1965); Jesse Bernard, "Conflict as Research and Research as Conflict," in Irving Louis Horowitz, *The Rise and Fall of Project Camelot*, rev. ed. (Cambridge, MA: MIT Press, 1974), p. 129n.

98. Special Operations Research Office, *The U.S. Army's Limited-War Mission*, pp. 282ff; see also U.S. Department of the Army, *Art and Science of Psychological Operations*, pp. xvii, 47-53.

99. For example, Executive Office of the President, "NSAM No. 308: A Program to Promote Publicly U.S. Policies in Vietnam" (June 22, 1964); McGeorge Bundy, "NSAM No. 328: Military Actions in Vietnam" (April 6, 1965); "NSAM No. 329: Establishment of a Task Force on Southeast Asian Economic and Social Development" (April 9, 1965); and "NSAM No. 330: Expanded Psychological Operations in Vietnam" (April 9, 1965); each was obtained via the Freedom of Information Act from the U.S. Office of the Comptroller General.

100. On Lerner, Riley, Davison, Cottrell, and Pool, see Special Operations Research Office, *The U.S. Army's Limited-War Mission*, pp. xvi, 151-59, 199-202, 282-86. On Pool, Davison, and Schramm, see Pool, *Social Science Research and National Security*, pp. 1-74. On Lasswell, see Harold Lasswell, *World Revolutionary Elites: Studies in Coercive Ideological Movements* (Cambridge: MIT Press, 1966).

101. Jesse Delia, "Communication Research: A History," in Charles Berger and Steven Chaffee (eds.), *Handbook of Communication Science* (Newbury Park, CA: Sage, 1987), p. 59.

102. BSSR, Chitra Smith, *International Propaganda and Psychological War-*

fare: An Annotated Bibliography, BSSR Archives, series II, box 7, project 819, University of Maryland Libraries Special Collections, College Park.

103. Bruce Lannes Smith and Chitra Smith, *International Communication and Political Opinion* (Princeton: Princeton University Press, 1956).

104. Clyde Kluckhohn, Alex Inkeles, and Raymond Bauer, *Strategic Psychological and Sociological Strengths and Vulnerabilities of the Soviet System* (Cambridge, MA: Russian Research Center, Harvard University, 1954).

105. Raymond Bauer, Alex Inkeles, and Clyde Kluckhohn, *How the Soviet System Works* (1956; rpt. New York: Vintage, 1961).

106. Reported in Delia, "Communication Research," p. 59.

107. Leo Bogart, "Operating Assumptions of the U.S. Information Agency," 19, no. 4 (Winter 1955-56): 374.

108. L. John Martin, *International Propaganda: Its Legal and Diplomatic Control* (Minneapolis: University of Minnesota Press, 1958), pp. 205-6. See also: B.S. Murty, *The International Law of Propaganda* (New Haven: Yale University Press, 1989).

109. American Association for Public Opinion Research conference proceedings, "Propaganda Analysis," 18, no. 4 (Winter 1954-55): 445-46.

110. *Ibid.*

111. *Ibid.*

112. W. Phillips Davison, "A Review of Sven Rydenfelt's *Communism in Sweden*," 18, no. 4 (Winter 1954-55): 375-88, with quote drawn from p. 377.

113. American Association for Public Opinion Research conference proceedings, "Propaganda and People in the Cold War," 20, no. 4 (Winter 1956-57): 757-60, with quote drawn from p. 757.

114. *Ibid.*, p. 758.

115. William Albig, "Two Decades of Opinion Study: 1936-1956," 21, no. 1 (Spring 1957): 14-22.

116. Bernard Berelson, "The State of Communication Research," 23, no. 1 (Spring 1959): 1-6, with quote drawn from p. 6. Berelson's comments do not specify which "great ideas" he had in mind. The context of his comments suggests, however, that he was referring to use of interdisciplinary communication studies as a window on social behavior generally, Lippmann's concept of stereotype, the quantitative and methodological innovations associated with Lasswell's "who says what to whom" formulation, and similar basic concepts. Berelson's comments were delivered at the 1958 AAPOR conference. Wilbur Shramm, David Riesman, and Raymond Bauer, in comments on the Berelson analysis in the Spring 1959 issue, vigorously dissented; see pp. 6-17.

117. John Riley and Leonard Cottrell, "Research for Psychological Warfare," 21, no. 1 (Spring 1957): 147-58.

118. Irene Gendzier, *Managing Political Change: Social Scientists and the Third World* (Boulder, CO Westview Press, 1985); see also *Special Operations*

Research Office, The U.S. Army's Limited-War Mission; Rohan Samarajiva and Peter Shields, "Integration, Telecommunication and Development: Power in the Paradigms," *Journal of Communication* 40, no. 2 (Summer 1990): 84-105; Rohan Samarajiva, "The Murky Beginnings of the Communication and Development Field," in N. Jayaweera and S. Amunugama (eds.), *Rethinking Development Communication* (Singapore: Asian Mass Communication Research and Information Centre, 1987).

119. "Images, Definitions and Audience Reactions in International Communications," 20, no. 1 (Spring 1956): 197.

120. Ithiel de Sola Pool, "Communication in the Global Conflict," 20, no. 1 (Spring 1956): 313.

121. These sentiments are implicit in the articles in the Spring 1956 special issue, but they are perhaps most concisely stated in the editor's introductions to each section of the issue; see pp. 2, 5, 49, 103, 143, 197, 249, 299.

122. W. Phillips Davison, "On the Effects of Communication," 23, no. 3 (Fall 1959): 343-60; and author's interview with W. Phillips Davison, November 14, 1990.

123. Davidson, "On the Effects of Communication," pp. 344-55, with quotes drawn from pp. 347, 349.

124. *Ibid.*, p. 360.

125. *Ibid.*, pp. 353-54.

126. *Ibid.*, pp. 355, 348. Lloyd Free, *Six Allies and a Neutral* (Glencoe: Free Press, 1959), pp. 350, 357, 360.

## Chapter 7

1. Jean Converse, *Survey Research in the United States* (Berkeley: University of California Press, 1987), pp. 305, 308. On reformist orientation of much social research prior to 1940, see also Albert Biderman and Elisabeth Crawford, *Political Economics of Social Research: The Case of Sociology* (Springfield, VA: Clearinghouse for Federal Scientific and Technological Information, 1968), p. 18.

2. Biderman and Crawford, *Political Economics of Social Research*, p. 30.

3. *Ibid.*, p. 31.

4. *Ibid.*

5. *Ibid.*, p. 32.

6. Converse, *Survey Research in the United States*, pp. 212, 484 notes 92-94. See Alexander Leighton, *Human Relations in a Changing World* (New York: Dutton, 1949), pp. 58-95, for an extended discussion of the measurement of the impact of conventional and atomic bombing on civilian morale in Japan.

7. See Edward Suchman, Samuel Stouffer, Leland DeVinney, and Irving Janis, "Attitudes Toward Leadership and Social Control," in Samuel Stouffer

ct al., *The American Soldier*, Vol. 1, (Princeton: Princeton University Press, 1949), pp. 362-429. On propaganda effects, see Carl Hovland, Arthur Lumsdaine, and Fred Sheffield, *Experiments on Mass Communication* (Princeton: Princeton University Press, 1949). The same theme was later explored in considerable depth in studies by Irving Janis such as "Effects of Fear-Arousing Propaganda" (with Seymour Feshbach), *Journal of Abnormal Social Psychology* 48, no. 1 (1953): 78-92.

8. Biderman and Crawford, *Political Economics of Social Research*. See endpapers of study for contract data.

9. *Ibid.*, pp. 46-47.

10. Morris Janowitz, *Sociology and the Military Establishment* (New York: Russell Sage Foundation, 1965), p. 121; cited in Biderman and Crawford, *Political Economics of Social Research*, cited in p. 46.

11. Quoted in Biderman and Crawford, *Political Economics of Social Research*, pp. 45—46.

12. Samuel Stouffer, "1665 and 1954" (AAPOR Presidential Address), *POQ* 18, no. 3 (Fall 1954): 233. Unless otherwise noted, all unattributed articles in this chapter appeared in *POQ*.

13. See, for example, Hadley Cantril, "Psychology Working for Peace," *American Psychologist* 4, no. 3 (March 1949): 69-73.

14. L. John Martin interview with the author, December 6, 1989.

15. Stouffer, "1665 and 1954."

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## Chapter 8

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and Records of U.S. Army Staff Organizations, RG 319, entry 154 "Hot Files" series, particularly P&O 091.412 TS, both of which are now available at the National Archives in Washington, DC. A finding aid exists for psychological warfare records in RG 331 (Records of Allied Operational and Occupation Headquarters) covering much of the 1945-60 study period, but unfortunately it remains classified at this writing.

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16. National Security Archive, 1755 Massachusetts Ave NW, Washington DC 20036.

17. Center for National Security Studies, 122 Maryland Ave NE, Washington DC 20002.

18. For an excellent, extended discussion of governmental use of secrecy and disinformation in the United States, see David Wise, *The Politics of Lying: Government Deception, Secrecy and Power* (New York: Vintage, 1973).

19. Lilly, "Foreign Policy Coordination"; Alfred Paddock, *U.S. Army Special Warfare: Its Origins* (Washington, DC: National Defense University Press, 1982); William Daugherty and Morris Janowitz (eds.), *A Psychological Warfare Casebook* (Baltimore: Johns Hopkins [for U.S. Army Operations Research Office], 1958), pp. 12-47. Archival material includes Psychological Warfare Study for Guidance in Strategic Planning; and State-Army-Navy-Air Force Coordinating Committee (SANACC) case file no. 304, "Psychological Warfare: Concepts and Organization" (May 1946-May 1949) available in declassified form via Scholarly Resources microfilm series of State-War-Navy Coordinating Committee (SWNCC) and State-Army-Navy-Air Force Coordinating Committee (SANACC) records (Wilmington DE: Scholarly Resources, 1978).

20. No comprehensive budget of U.S. psychological warfare activities is known to exist. CIA psychological warfare consultant James Burnham, however, put the overall figure at over \$1 billion annually during its heyday in the early 1950s. See Burnham, *Containment or Liberation?*, p. 188; see also Comptroller General of the United States (General Accounting Office), *U.S. Government Monies Provided to Radio Free Europe and Radio Liberty* (Washington, DC: GPO, 1972) and Victor Marchetti and John Marks, *The CIA and the Cult of Intelligence* (New York: Dell, 1974), pp. 74-78, 174. On personnel, see Daniel Lerner, *Sykewar: Psychological Warfare Against Germany, D-Day to VE-Day* (New York: George Stewart, 1948), which includes an extensive (though not complete) list of U.S. and British personnel during World War II (pp. 438-49); Larry D. Collins, "The Free Europe Committee: American Weapon of the Cold War," Ph.D. diss., Carlton University, 1975; James R. Price, *Radio Free Europe: A Survey and Analysis* (Washington, DC:

Congressional Research Service Document No. JX 1710 U.S. B, March 1972); Joseph Whelan, *Radio Liberty: A Study of Its Origins, Structure, Policy, Programming and Effectiveness* (Washington, DC: Congressional Research Service, 1972).

21. John Crewdson and Joseph Treaster, "The CIA's 3-Decade Effort to Mold the World's Views, *New York Times*, December 25, 26, and 27, 1977; House Subcommittee on Oversight of the Permanent Select Committee on Intelligence, *Hearings: The CIA and the Media*, 95th Cong., 1st and 2nd sess. (Washington, DC: GPO, 1978); Peter Coleman, *The Liberal Conspiracy* (New York: Free Press, 1989), pp. 59-102. For Eastern European reportage, see Vitaly Petrusenko, *A Dangerous Game: The CIA and the Mass Media* (Prague: Interpress Prague, n.d. [1978?]).

22. Daniel Schorr, "Are CIA Assets a Press Liability?" [More] 8, no. 2 (February 1978). For useful overviews, see Arlene Sanderson, "The CIA-Media Connection," *Freedom of Information Center Report No. 432*, University of Missouri School of Journalism, 1981; Loch Johnson, *America's Secret Power: The CIA in a Democratic Society* (New York: Oxford University Press, 1989), pp. 183-203.

23. Robin W. Winks, *Cloak and Gown: Scholars in the Secret War, 1939-1961* (New York: Morrow, 1987); Coleman, *The Liberal Conspiracy*, pp. 1-12 (summary), 253-76 (tabular presentation of major activities); David Wise and Thomas Ross, *The Espionage Establishment* (New York: Bantam, 1968).

24. Marchetti and Marks, *The CIA*, p. 174; Sig Mikelson, *America's Other Voice: The Story of Radio Free Europe and Radio Liberty* (New York: Praeger, 1983).

25. "Company-Made Balloons Aid 'Winds of Freedom' Effort," *The Modern Millwheet* (General Mills employee publication), September 1951.

26. John Ranelagh, *The Agency: The Rise and Decline of the CIA* (New York: Simon & Schuster, 1987), pp. 260-69.

27. James Miller, *The United States and Italy 1940-1950: The Politics and Diplomacy of Stabilization* (Chapel Hill: University of North Carolina Press, 1986); William Blum, *The CIA: A Forgotten History* (London: Zed, 1986), pp. 23-31, 130-33, 166-70; Arnold Cortesi and "Observer," "Two Vital Case Histories," in Lester Markel (ed.), *Public Opinion and Foreign Policy* (New York: Harper & Brothers for the Council on Foreign Relations, 1949); Robert Holt and Robert van de Velde, *Strategic Psychological Operations and American Foreign Policy* (Chicago: University of Chicago Press, 1960), pp. 159-205. During 1975 the House Select Committee on Intelligence prepared a highly critical report on the CIA's clandestine efforts to manipulate elections in Italy and France. The CIA and the White House succeeded in halting official publication of the study, but a copy was leaked to the media and published in supplements to the *Village Voice* on February 15 and 22, 1976. See p. 86 of

the February 16 "Special Supplement: The CIA Report the President Doesn't Want You to Read," for discussion of agency intervention in Italian elections. Important original documentation can be found at the U.S. Psychological Strategy Board files, Italy. Truman Library, Independence, MO.

28. John Prados, *Presidents' Secret Wars* (New York: Morrow, 1986), pp. 40-60. See also Blum, *The CIA*, and Ranelagh, *The Agency*.

29. Jay Peterzell, "How U.S. Propaganda Has Fooled Congress," *First Principles* 8, no. 3 (1983) 1; Christopher Simpson, *Blowback* (New York: Weidenfeld & Nicolson, 1987), pp. 125-37, 218-19.

30. Martin Lee and Bruce Shlain, *Acid Dreams: The CIA, LSD and the Sixties Rebellion* (New York: Grove Press, 1985); and Marks, *The Search for the "Manchurian Candidate."*

31. Richard F. Staar (ed.), *Public Diplomacy: USA versus USSR* (Stanford, CA: Hoover Institution Press, 1986); and Mikelson, *America's Other Voice*. For Soviet commentary on this point, see A. Panfilov, *Broadcasting Pirates: Outline of External Radio Propaganda by the USA, Britain and FRG*, translated by Nicholas Bobrov (Moscow: Progress Publishers, 1981).

32. John Prados, *The Soviet Estimate*, U.S. Intelligence Analysis and Russian Military Strength (New York: Dial, 1982), pp. 38-50; Peterzell, *How U.S. Propaganda Has Fooled Congress*; Simpson, *Blowback*; Kurt Glaser, "Psychological Warfare's Policy Feedback," *Ukrainian Quarterly* 9 (1953).

33. Clyde Kluckhohn, Alex Inkeles, and Raymond Bauer, *Strategic Psychological and Sociological Strengths and Vulnerabilities of the Soviet Social System* (Cambridge, MA: Russian Research Center, Harvard University, 1954), U.S. Air Force contract no. 33(038)-12909; Alexander Dallin, Ralph Movrogorato, and Wilhelm Moll, *Partisan Psychological Warfare and Popular Attitudes under the German Occupation* (Washington, DC: U.S. Air Force, 1954 [published under the auspices of the War Documentation Project, Columbia University]). See also Tami Davis Biddle, "Handling the Soviet Threat: Arguments for Preventative War and Compellence in the Early Cold War Period," Paper presented at the annual convention of the Society for Historians of American Foreign Relations, Washington, DC, 1988.

34. Walter Laqueur, *A World of Secrets: The Uses and Limits of Intelligence* (New York: Basic Books, 1985); Carleton Mabee, "Margaret Mead and Behavioral Scientists in World War II: Problems of Responsibility, Truth and Effectiveness," *Journal of the History of the Behavioral Sciences* 23 (January 1987):3-13; see also Winks, *Cloak and Gown*.

35. Lerner, Sykewar; Daniel Lerner (ed.), *Propaganda in War and Crisis* (New York: George Stewart, 1951); Samuel Stouffer et al., *The American Soldier*, Vol. I (Princeton: Princeton University Press, 1949), pp. 3-53; see also the War Documentation Project studies cited in note 33 above.

36. Lerner, Sykewar; Kluckhohn, Inkeles, and Bauer, *Strategic Psychological and Sociological Strengths*.

37. See, for example, Public Opinion Quarterly's special issue on international communications research (Winter 1952-53).

38. Major casebook-type texts (in chronological order) include Bruce Lannes Smith, Harold Lasswell, and Ralph Casey, *Propaganda, Communication and Public Opinion: A Comprehensive Reference Guide* (Princeton: Princeton University Press, 1946); Paul Linebarger, *Psychological Warfare* (1948; rpt. Washington, DC: Combat Forces Press, 1956); Lerner, *Propaganda*; Wilbur Schramm, *FEC Psychological Warfare Operations* (Baltimore: Operations Research Office, John Hopkins Press, 1952); Daugherty and Janowitz, *Psychological Warfare Casebook*; Ithiel de Sola Pool (ed.), *Social Science Research and National Security* (Washington, DC: Smithsonian Institution [Office of Naval Research Project], 1963). For more modern compilations, U.S. Department of the Army, *The Art and Science of Psychological Operations: Case Studies of Military Application*, 2 vols., edited by Ronald McLaurin (Washington, DC: Department of the Army contract no. 525-7-1, April 1976); a three-volume study edited by Harold Lasswell, Daniel Lerner, and Hans Speier, *Propaganda and Communication in World History* (Honolulu: University of Hawaii Press, 1980); Carnes Lord and Frank Barnett (eds), *Political Warfare and Psychological Operations* (Washington, DC: National Defense University Press, 1989); Paul A. Smith, *On Political War* (Washington, DC: National Defense University Press, 1989).

39. Harold Lasswell, Ralph Casey, and Bruce Lannes Smith, *Propaganda and Promotional Activities: An Annotated Bibliography* (1935; rpt. Chicago: University of Chicago Press, 1969). This text goes well beyond strictly "media" conceptions of propaganda to consider applications of violence, social management, and the role of intelligence agencies; see pp. 43-49, 196-203, 230-34.

40. Bureau of Social Science Research, Chitra Smith, *International Propaganda and Psychological Warfare: An Annotated Bibliography*, BSSR Archives, series II, box 7, project 819, University of Maryland Libraries Special Collections, College Park. Of related interest is Vera Riley, *An Annotated Bibliography of Operations Research* (Chevy Chase, MD: Operations Research Office, Johns Hopkins University, 1953); and U.S. Department of State, Bureau of Intelligence and Research, Office of External Research, *Government Resources Available for Foreign Affairs Research* (Washington, DC: U.S. Department of State, 1965).

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42. Myron J. Smith, *The Secret Wars: A Guide to Sources in English*, 2 vols. (Santa Barbara, CA: ABC-CLIO, 1980, 1981).

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see Silvia Molina-Vedia, "El Caso Chileno Como un Prototipo de Guerra Psicológica Contrarrevolucionaria," *Revista Mexicana de Ciencias Políticas y Sociales* (October-March 1976-77).

44. Neal Peterson, "Recent Intelligence Literature and the History of the Cold War 1945-1960," paper presented at the annual conference of the Society of Historians of American Foreign Relations, June 1988.

45. Ronald McLaurin, L. John Martin, and Sriramesh Krishnamurthy, "Recent Developments in the Analysis of Audience Effects of Persuasive Communications, A Selected, Annotated Bibliography," Abbott Associates, Springfield, VA, July 1988 (Undersecretary of Defense for Policy contract no. MDA-903-88-C-0048).

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48. See, for example, Denis McQuail, *Mass Communication Theory: An Introduction* (London and Beverly Hills: Sage, 1987), with no reference to psychological warfare and passing references to propaganda; or John C. Merrill, *Global Journalism: A Survey of the World's Mass Media* (White Plains, NY: Longman, 1983), with no references to either psychological warfare or propaganda. For a recent valuable exception to this trend, see Garth Jowett and Victoria O'Donnell, *Propaganda and Persuasion*, 2nd ed. (Newbury Park, CA: Sage, 1992).

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50. Allen Barton, "Paul Lazarsfeld and Applied Social Research," *Social Science History* (October 1979): 4-44.

51. Tony Bennett, "Theories of the Media, Theories of Society," in Michael Gurevitch and Tony Bennett (eds.), *Culture, Society and the Media* (London: Methuen, 1982), pp. 30-55.

52. Bernard Berelson, "The Present State of Communication Research," 22, no. 2 (Summer 1958): 178, and in more developed form, "The State of Communication Research," 23, no. 1 (Spring 1959): 1-5.

53. Jay Blumler, "European-American Differences in Communication Research," in Everett Rogers and Francis Balle (eds.), *The Media Revolution in America and in Western Europe* (Norwood, NJ: Ablex, 1985), pp. 185-99.

54. Steven Chaffee (ed.), "The Contributions of Wilbur Schramm to Mass Communication Research," *Journalism Monographs* No. 36 (October 1974).

55. Steven Chaffee and John Hochheimer, "The Beginnings of Political Communications Research in the United States: Origins of the 'Limited Effects'"

Model," in Michael Gurevitch and Mark Levy (eds.), (Mass Communications Yearbook, vol. 5 (Beverly Hills: Sage, 1985).

56. Converse, Survey Research.

57. Daniel Czitrom, *Media and the American Mind* (Chapel Hill: University of North Carolina Press, 1982), pp. 122-46.

58. Jesse Delia, "Communication Research: A History," in Charles Berger and Steven Chaffee (eds.), *Handbook of Communication Science* (Newbury Park, CA: Sage, 1987), pp. 20-98.

59. Everette Dennis, "Whence We Came: Discovering the History of Mass Communication Research," in Nancy Weatherly Sharp (ed.), *Communication Research: The Challenge of the Information Age* (Syracuse, NY: Syracuse University Press, 1988), pp. 3-20.

60. Heinz Eulau, "The Columbia Studies of Personal Influence," *Social Science History* 2, no. 4 (May 1980): 207-28.

61. Todd Gitlin, "Media Sociology: The Dominant Paradigm," *Theory and Society* 6, no. 2 (1978): 205-53.

62. Stuart Hall, "The Rediscovery of 'Ideology': Return of the Repressed in Media Studies," in Gurevitch and Bennett *Cultures, Society and the Media*, pp. 56-90.

63. Hanno Hardt, "Comparative Media Research: The World According to America," *Critical Studies in Mass Communication* 5 (June 1988): 129-46.

64. Elihu Katz, "Communication Research Since Lazarsfeld," 51 (1987): 525-45.

65. Paul Lazarsfeld, "Historical Notes on the Empirical Study of Action: An Intellectual Odyssey [1958]," in *Qualitative Analysis: Historical and Critical Essays* (Boston: Allyn and Bacon, 1972).

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67. Jack McLeod and Jay Blumler, "The Macrosocial Level of Communication Science," in Charles Berger and Steven Chaffee (eds.), *Handbook of Communication Science* (Newbury Park, CA: Sage, 1987), pp. 271-322.

68. Everett Rogers, "Contributions and Criticisms of Diffusion Research," in *Diffusion of Innovations*, 3rd ed. (Glencoe, IL: Free Press, 1983).

69. Wilbur Schramm, "The Unique Perspective of Communication: A Retrospective View," *Journal of Communication* 33, no. 3 (Summer 1983); and Wilbur Schramm, "The Beginnings of Communication Study in the United States," in Everett Rogers and Francis Balle (eds.), *The Media Revolution in America and in Western Europe* (Norwood, NJ: Ablex, 1985), pp. 200-211.

70. J. Michael Sproule, "Progressive Propaganda Critics and the Magic Bullet Myth," *Critical Studies in Mass Communication* 6 (September 1989): 225-46.

71. Stouffer et al., *The American Soldier*, Vol. 1, pp. 3-54, for an extended discussion of Stouffer's highly influential Research Branch of the U.S. Army.

72. James Tankard, "Wilbur Schramm: Definer of a Field," *Journalism Educator* A3, no. 3 (Autumn 1988): 11-16.

73. Ralph Beals, *Politics of Social Research* (Chicago: Aldine, 1969).

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76. Irene Gendzier, *Managing Political Change: Social Scientists and the Third World* (Boulder, CO: Westview Press, 1985).

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78. Irving Louis Horowitz and James Everett Katz, *Social Science and Public Policy in the United States* (New York: Praeger, 1975).

79. Legislative Reference Service, Library of Congress, *The U.S. Ideological Effort: Government Agencies and Programs*, published as a committee print by the House Committee on Foreign Affairs, 88th Cong., 1st sess. (Washington, DC: GPO, January 1964).

80. Gene M. Lyons, *The Uneasy Partnership: Social Science and the Federal Government in the Twentieth Century* (New York: Russell Sage Foundation, 1969). For a more recent analysis, see Richard Nathan, *Social Science in Government: Uses and Misuses*, (New York: Basic Books, 1988).

81. James McCartney, "On Being Scientific: Changing Styles of Presentation of Sociological Research," *American Sociologist* 5 (February 1970): 30-35.

82. Ithiel de Sola Pool, "The Necessity for Social Scientists Doing Research for Governments," *Background* 10, no. 2 (August 1966): 111-22.

83. The most important social dynamic of theoretical development in social sciences appears to be one of integration and acceptance of theories, rather than "discovery" or simple articulation of new ideas. The distinction is important, in part because the former processes depend to a much greater extent on recognition by established authorities in the field. The "stages" conception tends to downplay the often politicized process involved in the acceptance of

theories in favor of assumptions about a normative process of scientific advance on the basis of "truths." Several examples of the importance of acceptance (rather than simple articulation) can be readily identified. Lowery and De Fleur contend that Lazarsfeld's famous "1955" theory of the role of primary groups in mass communication was in truth a rediscovery of earlier—but not yet fully integrated—work by Rothlisberger and Dixon and by others. Lowery and De Fleur, *Milestones*, pp. 180-82. Similarly, McLeod and Blumler point out that "mass society" as a term and a theoretical category was never adopted by those theorists who are most often tagged with that name. "Mass society" was in fact a 1959 categorization of earlier theorists with substantially different perspectives, and one that was constructed at least in part for polemical purposes. McLeod and Blumler, "The Macrosocial Level," p. 282. The category of "mass society" theorists nevertheless remains in wide use in construction of the "stages" of mass communication theory.

84. McLeod and Blumler, "The Macrosocial Level," p. 282.

85. *Ibid.*

86. Gitlin, "Media Sociology."

87. Czitrom. *Media and the American Mind*, pp. 131-39; Delia, "Communication Research," pp. 54-73; McLeod and Blumler, "The Macrosocial Level," p. 284.

88. John Dewey cited in James Carey, *Communication as Culture* (Boston: Unwin Hyman, 1989), p. 22.

89. *Ibid.*, pp. 13-68.

90. Hall, "The Rediscovery of 'Ideology,'" pp. 59-65.

91. Biderman and Crawford, *Political Economics of Social Research*, pp. 29-55.

92. Hall, "The Rediscovery of 'Ideology,'" pp. 59-62.

93. Biderman and Crawford, *Political Economics of Social Research*, pp. 32-38, 45-46; National Science Foundation, *Federal Funds 1953*, pp. 37-40.

94. Cited in Carey, *Communication*, p. 22.

95. *Ibid.*, and, from a different perspective, Hall, "The Rediscovery of 'Ideology,'" pp. 59-62.

96. This total is derived from listings of Cantril's works in *Who Was Who*, Vol. 5, p. 113, in *National Cyclopaedia of American Biography*, Vol. 55, pp. 211-12, and the University of Maryland's GEAC computerized bibliographic reference system. Texts that focus substantially on questions of psychological warfare, propaganda, or mass media theory include *The Psychology of Radio* (with Gordon Allport, 1935); *The Invasion from Mars* (1940); *The Psychology of Social Movements* (1941); *Gauging Public Opinion* (contributing editor, 1944); *Understanding Man's Social Behavior* (1947); *The "Why" of Man's Experience* (1950); *Public Opinion, 1935-1946* (1951); *How Nations See Each Other: A Study in Public Opinion* (with William Buchanan, 1953); *The French*

Left (with David Rodnick, 1956); *The Politics of Despair* (1958); *Soviet Leaders and Mastery over Man* (1960); *Human Nature and Political Systems* (1961); *The Pattern of Human Concerns* (1965); *The Human Dimension: Experiences in Policy Research* (1967); and *The Political Beliefs of Americans* (with Lloyd Free, 1967).

97. 'Cantril, [Albert] Hadley,' *National Cyclopedia of American Biography*, Vol. 55, p. 212.

98. Hadley Cantril, *The Human Dimension: Experiences in Policy Research* (New Brunswick, NJ: Rutgers University Press, 1967).

99. Obituaries on File (1979), Vol. 1, p. 93; *Who Was Who*, Vol. 5, p. 113; *National Cyclopedia of American Biography*, Vol. 55, pp. 211-12.

100. Converse, *Survey Research*.

101. *Ibid.* See also Howland Sargeant, "Oral History Interview, December 15, 1970," *Columbia University Library*.

102. Free and Cantril *The Political Beliefs of Americans*. Lloyd Free also was a joint author or credited by Cantril as a major contributor to a number of Institute for International Social Research studies, including *Attitudes, Hopes and Fears of Nigerians* (Princeton: Princeton University Press, 1964) and *Six Allies and a Neutral* (Glencoe, IL: Free Press, 1959), as well as Cantril's own *The French Left* (1956), *The Politics of Despair* (1958), and *Soviet Leaders and Mastery over Man* (1960).

103. The total of works reported here is derived from listings of Lasswell's works in *Current Biography* (1947), pp. 75-77, *Who's Who* (1976-77), pp. 1833-34, and the University of Maryland's GEAC computerized bibliographic reference system. Texts that focus substantially on questions of psychological warfare, propaganda, or mass media theory include *Propaganda Technique in the World War* (1927); *Psychopathology and Politics* (1930); *Propaganda and Promotional Activities: An Annotated Bibliography* (with Bruce Lannes Smith and Ralph Casey, 1935); *Politics: Who Gets What, When, How* (1936); *Propaganda, Communication and Public Opinion* (with Bruce Lannes Smith and Ralph Casey, 1946); *Study of Power* (1950); *World Revolution in Our Time* (1951); *National Security and Individual Freedom* (1951); *Comparative Studies of Elites* (1952); *Comparative Studies of Symbols* (with Ithiel de Sola Pool and Daniel Lerner, 1952); *The Policy Sciences: Recent Developments in Scope and Method* (with Daniel Lerner, 1951); *World Revolutionary Elites: Studies in Coercive Ideological Movements* (with Daniel Lerner, 1966); *World Revolutionary Propaganda* (1970); *Propaganda and Communication in World History*, 3 vols. (edited, with Daniel Lerner and Hans Speier, 1980). Books that appeared in multiple editions include *Propaganda Technique in the World War* (1927, 1938, 1971, 1972); *Psychopathology and Politics* (1930, 1934, 1960, 1969); and *Politics: Who Gets What, When, How* (1936, 1950, 1958).

104. For example, "Politics: Who Gets What, When, and How" and "Mass

communication research is the study of who says what through what channel to whom, with what effect" (a formulation Lasswell continued to favor at least as late as 1980). Note also Lasswell's contribution to the classic functionalist description of the "tasks," or functions, of the media noted in McQuail, *Mass Communication Theory*, pp. 70, 191. For a concise summary of Lasswellian media theory, see *Propaganda and Communication in World History*, Vol. I, "Introduction."

105. McQuail, *Mass Communication Theory*, pp. 70, 191; Roger Wimmer and Joseph Dominick, *Mass Media Research* (Belmont, CA: Wadsworth, 1987), pp. 6, 16; *Current Biography* (1947), pp. 375-77.

106. Lerner's work with Lasswell includes *Comparative Studies of Symbols* (with Ithiel de Sola Pool, 1952); *The Policy Sciences: Recent Developments in Scope and Method* (1951); *World Revolutionary Elites: Studies in Coercive Ideological Movements* (1966); and *Propaganda and Communication in World History*, 3 vols. (edited, with Hans Speier, 1980).

107. This figure derived from listings in *Contemporary Authors* (New Revision Series), Vol. 6, p. 292, and the University of Maryland's GEAC computerized bibliographic reference system.

108. *Contemporary Authors*. Vol. 6, p. 292.

109. *Ibid.*

110. Examples include Sykewar: *Psychological Warfare Against Germany* (1949, reissued 1971); *Propaganda in War and Crisis* (editor, 1951); *Passing of Traditional Society: Modernizing the Middle East* (with Lucille Pevsner, 1958).

111. Tankard, "Wilbur Schramm," pp. 11-16; Chaffee, "Contributions of Wilbur Schramm."

112. For the U.S. Air Force: John W. Riley and Wilbur Schramm, *The Reds Take a City: The Communist Occupation of Seoul* (New Brunswick, NJ: Rutgers University Press, 1951); John Riley, Wilbur Schramm, and Frederick Williams, "Flight from Communism: A Report on Korean Refugees," 15, no. 2 (Summer 1951): 274-86; and Wilbur Schramm and John Riley, "Communication in the Sovietized State, as Demonstrated in Korea," *American Sociological Review* 16 (1951): 757-66. The POQ text (p. 274) acknowledges sponsorship by the Human Resources Research Institute of the U.S. Air Force's Air University.

For the USIA: Wilbur Schramm, "The Soviet Concept of 'Psychological Warfare,'" in Hideya Kumata and Wilbur Schramm, *Four Working Papers on Propaganda Theory* (Urbana, IL: Institute of Communication Research, 1955). See cover statement for acknowledgment of USIA contract 1 A-W-362 as sponsor; Wilbur Schramm (chair), *U.S. Information Agency: A Program of Research and Evaluation for the International Information Administration* (Washington, DC: USIA, 1953); Wilbur Schramm (ed.), *The Process and Effects of Mass Communication* (Urbana: University of Illinois Press, 1954); see Foreword for

acknowledgment of USIA sponsorship of this text. The influence of this text has been such that McLeod and Blumler, among others, date the emergence of communication research "as an autonomous academic discipline" from the publication of the 1954 Schramm text ("The Macrosocial Level," p. 284). Wilbur Schramm, *The Science of Human Communication* (New York: Basic Books, 1963) (Voice of America lecture series); see also Chaffee, "The Contributions of Wilbur Schramm," p. 34.

For the Department of Defense: Schramm, *FEC Psychological Operations*; see also Chaffee, "The Contributions of Wilbur Schramm," p. 31,

For Radio Free Europe: Robert Holt, *Radio Free Europe* (Minneapolis: University of Minnesota Press, 1958), p. 236; Whelan, *Radio Liberty*, pp. 299-301.

113. Bureau of Social Science Research (Kurt Back), *Information Transmission and Interpersonal Relations*, Technical Report No. 1, U.S. Air Force contract no. AF 18(600)1797; now in BSSR Archives, series II, project 322, University of Maryland Libraries Special Collections, College Park.

114. Edward Barrett, *Truth Is Our Weapon* (New York: Funk & Wagnalls, 1953). Barrett was an OSS veteran, assistant secretary of state for U.S. foreign propaganda programs, founder of the Columbia Journalism Review, and dean of Columbia Graduate School of Journalism; see "Edward W. Barrett Dies; Started Columbia Journalism Review," *Washington Post*, October 26, 1989.

115. Kluckhohn, Inkeles, and Bauer, *Strategic Psychological and Sociological Strengths*, U.S. Air Force contract no. 33(038)42909. This text was eventually published with an expurgated title as Raymond Bauer, Alex Inkeles, and Clyde Kluckhohn, *How the Soviet System Works: Cultural, Psychological and Social Themes* (New York: Vintage, 1956), and has been widely used as a college text.

116. Bureau of Social Science Research (Robert Bower), "Kazakhstan and the Kazakhs: Targets and Vulnerabilities in Psychological Warfare," working paper for Psychological Warfare Division, Human Resources Research Office, December 1954, BSSR Archives, series II, box 5, project 649, University of Maryland Libraries Special Collections, College Park.

117. Albert Biderman, "Social-Psychological Needs and 'Involuntary' Behavior as Illustrated by Compliance in Interrogation," *Sociometry* (June 1960): 120-47 (U.S. Air Force contract no. AF 18 [600]1797). Biderman acknowledges this study was also supported in part by the Society for the Investigation of Human Ecology, which has been reported to have served as a conduit for Central Intelligence Agency-funded psychological research; see Marks, *The Search for the "Manchurian Candidate"*, pp. 133n, 137, 139n, 147-67. On Biderman, see also Bureau of Social Science Research (Albert Biderman et al.), *A Selected Bibliography on Captivity Behavior*, BSSR Research Report 339-1 (U.S. Air Force contract no. AF 49[638]727), now at BSSR Archives,

series II, box 14, project 339, University of Maryland Libraries Special Collections, College Park.

118. Bureau of Social Science Research (Stanley Bigman, project director), "An Outline for the Study of National Communications Systems," prepared for the Office of Research and Evaluation, USIA, November 1953, BSSR Archives, series II, box 4, project no. 642, University of Maryland Special Collections, College Park.

119. Leonard Cottrell served as 1952-53 chair of the Advisory Committee on Psychological and Unconventional Warfare, U.S. Department of Defense (see Daugherty and Janowitz, *Psychological Warfare Casebook*, p. xi). See also John Riley and Leonard Cottrell, "Research for Psychological Warfare," 27, no. 1 (Spring 1957): 147-58; and Leonard Cottrell, "Social Research and Psychological Warfare," *Sociometry* 23, no. 2 (June 1960): 103-19.

120. Leo Crespi, "Some Social Science Research Activities in the USIA (Unclassified Abstract)," in Special Operations Research Office, *The U.S. Army's Limited-War Mission and Social Science Research* (symposium proceedings, March 1962), pp. 317-18; Crespi served as chief of the USIA survey research division.

121. Daugherty and Janowitz, *Casebook*. For a fuller biography of Daugherty's extensive psychological warfare experience, see U.S. Department of the Army, *The Art and Science of Psychological Operations*, p. xi.

122. Special Operations Research Office, *The U.S. Army's Limited-War Mission*, pp. xvi, 157ff. See also W. Phillips Davison, "Alliances," in Ithiel deSola Pool (ed.), *Social Science Research and National Security* (Washington, DC: Smithsonian Institution, 1963), pp. 26-44; Office of Naval Research contract no. 1354(08). Davison was employed throughout the 1950s by the RAND Corporation; see, for example, "Some Observations on the Role of Research in Political Warfare" (RAND P-226); "Psychological Aspects of Foreign Policy" (with Hans Speier, P-615); "The Role of Mass Communications During the Berlin Blockade" (P-665); "A Note on the Political Role of Mass Meetings in a Mass Communications Society" (P-812); and "Power—The Idea and Its Communication" (P-1869). Also: author's interview with W. Phillips Davison, November 14, 1990.

123. Leonard Doob, "The Utilization of Social Scientists in the Overseas Branch of the Office of War Information," *American Political Science Review*, 41, no. 4 (August 1947): 649-67; Leonard Doob, "The Strategies of Psychological Warfare," *POQ* 13, no. 4 (Winter 1949): 635-44.

124. Murray Dyer, *The Weapon on the Wall: Rethinking Psychological Warfare* (Baltimore: Johns Hopkins Press, 1959). Dyer was an employee of the Operations Research Office at Johns Hopkins University.

125. Harry Eckstein, "The Internal War: Problem of Anticipation," in Ithiel deSola Pool (ed.), *Social Science Research and National Security* (Washington,

DC: Smithsonian Institution, 1963), pp. 102-47. Eckstein was a specialist in counted insurgency warfare employed by the Center for International Studies at MIT.

126. Lloyd Free "General Premises for VOA," in U.S. Department of the Army, *The Art and Science of Psychological Operations*, pp. 364-68. See p. xiii for biographical details concerning Free's work.

127. George Gallup, "The Challenge of Ideological Warfare," in John Boardman Whitton (ed.), *Propaganda and the Cold War* (Washington, DC: Public Affairs Press, 1963), pp. 54-56.

128. Alexander George, *Propaganda Analysis: A Study of the Inferences Made from Nazi Propaganda in World War II* (Evanston, IL: Row, Peterson, 1959).

129. Holt, *Radio Free Europe*; Holt and van de Velde, *Strategic Psychological Operations*; Robert Holt, "A New Approach to Political Communication," in John Boardman Whitton (ed.), *Propaganda and the Cold War* (Washington, DC: Public Affairs Press, 1963), pp. 41-53.

130. For Hovland's role in the oversight of military psychological warfare contracting, see "Psychological News and Notes," *American Psychologist* 3, no. 12 (December 1948): 559; for more detail on the Committee on Human Resources, see Lyle Lanier, "The Psychological and Social Sciences in the National Military Establishment," *American Psychologist* 4, no. 5 (May 1949): 127ff, 131-33.

131. Alex Inkeles, *Public Opinion in Soviet Russia: A Study in Mass Persuasion* (Cambridge, MA: Harvard University Press, 1950). See also Kluckhohn, Inkeles, and Bauer, *Strategic Psychological and Sociological Strengths*; Daugherty and Janowitz, *Psychological Warfare Casebook*, p. xii.

132. Irving Janis, "Persuasion," in U.S. Department of the Army, *The Art and Science of Psychological Operations*, pp. 609-24. See p. xvi for biographical details.

133. Daugherty and Janowitz, *Psychological Warfare Casebook*.

134. Joseph Klapper and Leo Lowenthal, "Contributions of Opinion Research to Evaluation of Psychological Warfare," 15, no. 4 (Winter 1951-52): 651-62. Klapper was an employee of the USIA Research and Evaluation staff under Lowenthal.

135. Kluckhohn, Inkeles, and Bauer, *Strategic Psychological and Sociological Strengths*. For discussion of the psychological warfare role of the Russian Research Center that Kluckhohn directed, see Biddle, "Handling the Soviet Threat."

136. Klaus Knorr, "The Intelligence Function," in Ithiel deSola Pool (ed.), *Social Science Research and National Security* (Washington, DC: Smithsonian Institution, 1963), pp. 75-101. Knorr was a nuclear weapons specialist with the Center for International Studies at MIT.

137. Kumata and Schramm, *Four Working Papers on Propaganda Theory*.

See cover statement for acknowledgment of USIA contract 1A-W-362 as sponsor. Kumata also served as an instructor at the Green Berets' Psychological Warfare School at Fort Bragg, NC; see Daugherty and Janowitz, *Psychological Warfare Casebook*, p. xiii.

138. On Lazarsfeld's role in USIA and Office of Naval Research Projects projects, see Converse, *Survey Research*, p. 290; Bruce Lannes Smith, 'Trends in Research in International Communication and Opinion,' 20, no. 1 (Spring 1956): 191; Bureau of Social Science Research (Stanley Bigman), "An Outline for the Study of National Communications Systems"; Robert Merton and Paul Lazarsfeld, "Studies in Radio and Film Propaganda," in Robert Merton (ed.), *Social Theory and Social Structure* (Glencoe, IL: Free Press, 1957), pp. 509-28; Paul Lazarsfeld, "An Episode in the History of Social Research: A Memoir," in Donald Fleming and Bernard Bailyn, *The Intellectual Migration: Europe and America 1930-1960* (Cambridge, MA: Harvard University Press, 1969), pp. 270ff; Paul Lazarsfeld, "The Policy Science Movement (An Outsiders View)," *Policy Sciences* 6 (September 1975): 211-22; Paul Lazarsfeld Oral History, Columbia University Library, recorded November 1961-August 1962. See also Inkeles, *Public Opinion in Soviet Russia*, p. xiii.

139. Alexander Leighton, *Human Relations in a Changing World* (New York: Dutton, 1949).

140. Nathan Leites, "The Third International on Its Change of Policy" and Nathan Leites and Ithiel de Sola Pool, "The Response of Communist Propaganda to Frustration," both in Harold Lasswell and Nathan Leites, *The Language of Politics* (New York: George Stewart, 1949). Nathan Leites and Ernst Kris, "Trends in Twentieth Century Propaganda," in Lerner, *Propaganda in War*, pp. 39-54; and Nathan Leites, *A Study of Bolshevism* (Glencoe, IL: Free Press, 1953). Leites was on the social science staff of the RAND Corporation.

141. Paul Linebarger, *Psychological Warfare*, 2nd ed. (Washington, DC: Combat Forces Press, 1954); Paul Linebarger, "Warfare Psychologically Waged" in Lerner, *Propaganda in War*, pp. 267-73; Special Operations Research Office, *The U.S. Army's Limited-War Mission*, pp. xvi, 79. Linebarger became professor of Asiatic studies at the School of Advanced International Studies, Princeton; see Lerner, *Propaganda in War*, p. viii. See Joseph B. Smith, *Portrait of a Cold Warrior* (New York: Ballentine, 1976), pp. 74-103, concerning Linebarger's psychological warfare training projects for CIA agents.

142. Leo Lowenthal (guest editor), "Special Issue on International Communications Research," 16, no. 4 (Winter 1952-53); Joseph Klapper and Leo Lowenthal, "Contributions of Opinion Research to Evaluation of Psychological Warfare," 15, no. 4 (Winter 1951-52): 651-62. For Lowenthal's own version, see Leo Lowenthal, *An Unmastered Past: Autobiographical Reflections of Leo Lowenthal*, edited by Martin Jay (Berkeley: University of California Press, 1987), pp. 81-110.

143. L. John Martin, *International Propaganda* (Minneapolis: University of

Minnesota Press, 1969); L. John Martin (ed.), "Propaganda in International Affairs," *Annals of the American Academy of Political and Social Science* (special issue) 398 (1971); L. John Martin, Ronald D. McLaurin, and Sriramesh Krishnamurthy, *Psychological Operations Program Evaluation*, and Ronald D. McLaurin, L. John Martin, Sriramesh Krishnamurthy, et al., *Recent Developments in the Analysis of Audience Effects of Persuasive Communications: A Selected Annotated Bibliography*, both prepared for the Undersecretary of Defense (Policy), contract no. MDA-903-88-C-0048, 1988. See also Martin's contributions to Lasswell, Lerner, and Speier, *Propaganda*, Vol. 3 pp. 249-94. Martin served in a number of posts at USIA, including coordinator of overseas research and chief of the Program Analysis Division; see U.S. Department of the Army, *The Art and Science of Psychological Operations*, p. xix, for biographical data.

144. Mabee, "Margaret Mead," pp. 3-13.

145. Special Operations Research Office, *The U.S. Army's Limited-War Mission*, p. xvi.

146. Saul Padover and Harold Lasswell, *Psychological Warfare and the Strategy of Soviet Propaganda* (New York: Foreign Policy Association, 1951); Saul K. Padover, "Psychological Warfare in an Age of World Revolution," *Columbia Journal of International Affairs* 5 (1951): 3-12. Padover served as an Office of Strategic Services officer assigned to psychological warfare duty in Europe during World War II and subsequently became a professor and dean of the School of Politics at the New School for Social Research in New York; see Daugherty and Janowitz, *Psychological Warfare Casebook*, p. xiii.

147. Nathan Lienes and Ithiel de Sola Pool, "The Response of Communist Propaganda to Frustration," in Harold Lasswell and Nathan Lienes (eds.), *Language of Politics* (New York: George Stewart, 1949), p. 334; Special Operations Research Office, *The U.S. Army's Limited-War Mission*, pp. xvi, 199ff; Ithiel de Sola Pool, "Social Science in the Nuclear Age," in Ithiel de Sola Pool (ed.), *Social Science Research and National Security*; pp. 1-25; Ithiel de Sola Pool, "The Changing Soviet Union," in U.S. Department of the Army, *The Art and Science of Psychological Operations*, pp. 1043-50, (see p. xxi for biographic data); and Ithiel de Sola Pool, "The Necessity for Social Scientists."

148. Mikelson, *America's Other Voice*, pp. 24, 41, 60, 259; see also "Poole, Dewitt Clinton," *Current Biography* 1950, pp. 461-63.

149. Lucian Pye, *Guerrilla Communism in Malaya* (Princeton: Princeton University Press, 1956). Pye was a professor at the Center for International Studies at MIT, a frequent consultant to government agencies concerning psychological warfare aimed at Asians, and the beneficiary of a number of government contracts designed to gather intelligence concerning the appeal of communism to Asians in Malaya, Burma, and Southeast Asia; on these points see Pye's biography in U.S. Department of State, *Foreign Service Institute, Problems of Development and Internal Defense. Report of a Country Team*

Seminar, June 11-July 13, 1962 (Washington, DC: 1962) Foreign Service Institute.

150. Riley and Schramm, *Reds*; John Riley, Wilbur Schramm, and Frederick Williams, "Flight from Communism: A Report on Korean Refugees," *POQ* (Summer 1951): 274; Schramm and Riley, "Communication in the Sovietized State"; Riley and Cottrell, "Research for Psychological Warfare." Riley also served as vice chair of the secretary of defense's advisory panel on special operations; see *Who's Who* (1974-75), p. 2589.

151. Director of research, Human Resources Research Institute of the U.S. Air Force Air University (1952-53); consultant and contractor to military services (1954-59); chief of psychology and social science division of the Office of Director of Defense Research and Engineering of the Department of Defense (1961-64); other posts; see *Who's Who* (1974-75), p. 2792. See also Carroll Shartle, "Selected Department of Defense Programs in Social Science," in Special Operations Research Office, *The U.S. Army's Limited-War Mission*, pp. xvi, 322ff.

152. Bureau of Social Science Research, Chitra M. Smith, *International Propaganda and Psychological Warfare*.

153. Hans Speier and Ernst Kris, *German Radio Propaganda* (London: Oxford University Press, 1944); Hans Speier, "The Future of Psychological Warfare," 12, no. 1 12 (1948): 5-18; Hans Speier, "Morale and Propaganda," "War Aims in Political Warfare," and "Psychological Warfare Reconsidered" in Lerner, *Propaganda in War* pp. 3-25, 69-89, 463-91; Hans Speier, *Psychological Aspects of Global Conflict* (Industrial College of the Armed Forces, 1955); Lasswell, Lerner, and Speier, *Propaganda and Communication*. Speier's RAND Corporation studies pertaining to psychological aspects of international conflict include "Psychological Warfare Reconsidered" (1951, P-196); "International Political Communication: Elite vs. Mass" (1951, P-270); and "Psychological Aspects of Foreign Policy" (with W. Phillips Davison, 1954, P-615). Speier was a founder and eventually director of the U.S. Foreign Broadcast Information Service during World War II, then a senior officer of the Overseas Branch of the Office of War Information; he served as director of social science at the RAND Corporation from 1948 to 1960 and as a member of its research council from 1960 to 1969; see *Contemporary Authors, New Revision Series*, Vol. 9, pp. 463-64; Vol. 2, p. 530.

154. Stouffer et al., *The American Soldier*; Stouffer, "A Technique for Improving Cumulative Scales," Samuel Stouffer, "1665 and 1954," 18, no. 3 (Fall 1954): 233-38.

155. Ralph K. White, "The New Resistance to International Propaganda," 16, no. 4 (Winter 1952) 539-50. White later served with the USIA Special Projects Division; see Special Operations Research Office, *The U.S. Army's Limited-War Mission*, p. 338.

156. U.S. Army Operations Research Office psychological warfare research

team in Korea (1951-52); William R. Young, "GULAG Slavery Inc.: The Use of an Illustrated Map in Printed Propaganda," in Daugherty and Janowitz, *Psychological Warfare Casebook*, pp. xiv, 597-602.

157. Converse, *Survey Research*, pp. 162—415 *passim*.

158. RAND Corporation, *RAND: 25th Anniversary Volume* (Santa Monica, CA: RAND Corp., n.d. [1974?]); Bruce L. R. Smith, *The RAND Corporation* (Cambridge, MA: Harvard University Press, 1966); RAND Corporation, *Index of Selected Publications of The RAND Corporation*, Vol. 1 (Santa Monica, CA: author, 1962); and RAND's quarterly periodical, *Selected Abstracts*.

159. Barton, "Paul Lazarsfeld"; Eulau, "The Columbia Studies"; Merton and Lazarsfeld, "Studies in Radio and Film Propaganda"; Judith Barton (ed.), *Guide to the Bureau of Applied Social Research* (New York: Clearwater, 1984).

160. Charles Fritz and Eli Marks, "The NORC Studies of Human Behavior in Disaster," *Journal of Social Issues* 10, no. 3 (1954): 26-41. Charles Mack, *National Opinion Research Center Bibliography of Publications 1941-1960 and Supplement 1961-1971* (Chicago: NORC, 1961 and 1972, respectively); Paul Sheatsley, "NORC; The First Forty Years" (Chicago: National Opinion Research Center, 1987); NORC Report 1985-1986 (Chicago: National Opinion Research Center, 1987).

161. Charles Cannell and Robert Kahn, "Some Factors in the Origins and Development of the Institute for Social Research, the University of Michigan," *Institute for Social Research Working Papers Series No. 8034*, January 1984.

162. Massachusetts Institute of Technology, Center for International Studies, *The Center for International Studies: A Description* (Cambridge: MIT, July 1955). See also Massachusetts Institute of Technology, Center for International Studies, "A Plan of Research for International Communication: A Report," *World Politics* 6, no. 3 (April 1954): 358-77.

163. Biddle, "Handling the Soviet Threat"; Charles O'Connell, "Social Structure and Science: Soviet Studies at Harvard," Ph.D. diss., University of California at Los Angeles, 1990; Harvard University, Russian Research Center, *The Harvard Project on the Soviet Social System: Survey of Research Objectives* (Cambridge, MA: Russian Research Project, 1951); Russian Research Center, *Five Year Report and Current Projects and Ten Year Report and Current Projects 1948-1958* (Cambridge, MA: Russian Research Center, 1953 and 1958, respectively).

164. University of Maryland, College Park Libraries, Historical Manuscripts and Archives Department, *Guide to the Archives of the Bureau of Social Science Research* (College Park: University of Maryland, n.d. [1987?]).

165. Mikelson, *America's Other Voice*; Holt, *Radio Free Europe*.

166. Paddock, *U.S. Army Special Warfare*, offers perhaps the best available reconstruction of the evolution of U.S. psychological warfare, special warfare, and covert operations capabilities. See also Aaron Bank, *From OSS to Green*

Berets: The Birth of the Special Forces (Novato, CA: Presidio Press, 1986); Charles Simpson, *Inside the Green Berets: The First Thirty Years* (Novato, CA: Presidio Press, 1983). For an excellent recent text that includes considerable historical material, see Michael McClintock, *Instruments of Statecraft* (New York: Pantheon, 1992). Of related interest, see Edward Herman and Gerry O'Sullivan, *The "Terrorism" Industry: The Experts and Institutions that Shape Our View of Terror* (New York: Pantheon, 1989).

167. "Testimony of Ladislav Bittman, former Deputy Chief of the Disinformation Department of the Czechoslovak Intelligence Service" and Central Intelligence Agency, "Soviet Covert Action and Propaganda," both in House Subcommittee on Oversight of the Permanent Select Committee on Intelligence, *Hearings: Soviet Covert Action*, 96th Cong., 2nd sess. (Washington, DC: GPO, 1980).

168. For a useful summary of developments concerning access to East bloc archives, see *Cold War International History Project Bulletin*, No. 1 (Washington, DC: Woodrow Wilson International Center for Scholars, Spring 1992).

169. Selected examples include Leites and Pool, "Response of Communist Propaganda"; Lendvai, *Bureaucracy of Truth*; Roger Beaumont, "Soviet Psychological Warfare and Propaganda," *Signal* 42, no. 3 (1987):75-84.

170. Harold Lasswell, "The Strategy of Soviet Propaganda," *Headline Series Pamphlet* 86 (New York: Foreign Policy Association, 1951); Brutus Coste, "Propaganda in Eastern Europe," 14 (Winter 1950):639-66; Evron Kirkpatrick, *Target—The World: Communist Propaganda Activities in 1955* (New York: Macmillan, 1956); John C. Clews, *Communist Propaganda Techniques* (New York: Praeger, 1964); or Lawrence Eagleburger, "Unacceptable Intervention: Soviet Active Measures," *NATO Review* (April 1983).

171. Cyril Barclay, *The New Warfare* (London: Clowes, 1953); Peter Watson, *The War on the Mind: The Military Uses and Abuses of Psychology* (New York: Penguin, 1980); and McClintock, *Instruments of Statecraft*.

172. Michael McClintock, "Emulating the Europeans: American Counterinsurgency and Unconventional Warfare" (unpublished paper, written in May 1990, in author's possession); Jacques Ellul, *Propaganda* (New York: Knopf, 1971); Bennett Clark, "The BBC's External Services," *International Affairs* (London) 35 (April 1959): 170-80; or Carey McWilliams, "Knights in Shining Buicks," *Nation* 172 (January 6, 1951).